Revenue Recognition Improvements, eMAR Phase II, & More

November 2011 Release Highlights

- eMAR Phase II
- New Lab Facilities function & Credible eRx enhancements
- Advanced Client Search enhancements
- Enhancements to Diagnosis function & Insurance Coverage screen
- New period type for authorization levels
- New notifications
- Configurable Visit print view and Medical Profile headers
- View Functionality Added for Incomplete Visits
- Export tool enhancements
- New To Do List & Wait List reports
- Delay form data mapping until service approval

New Features Available November 19, 2011

Credible provides a wide variety of new features and enhancements in this release including improvements to revenue recognition functionality. Based on Partner requests for "As Of" reporting capabilities, the database structure has been rebuilt to capture the necessary data. To implement the improved back-end structure, a script will be run on your system by November 30th. Your productivity will not be impacted and your Account Manager will let you know when the update is complete.

This release also features a significant revamping of the eMAR module. Enhancements include setting up custom "not taken" responses and administration times and editing and removing administration results.

To help ensure that Credible software meets your organization's specific needs, you can now configure the fields that appear in the header of the Visit print view and the Medical Profile screen. You can also take advantage of a new Lab Facilities function, several new notifications, two new reports, and enhancements to a wide variety of areas including Advanced Client Search, Bed Board/Foster Care, Diagnosis, Insurance, Authorizations, and the Export tool.

Due to this year's revised release schedule, Release 6.2 consists of an unusually large number of items. We strongly encourage you to review the *Release 6.2 Configuration* document for the steps to configure and use all of them.

Software Spotlight

Revenue recognition improvements, eMAR Phase II, configurable Visit print view and Medical Profile header, new Lab Facilities function, new notifications and reports, and numerous enhancements

CCHIT Extends Meaningful Use Certification to Release 6.2

Credible must seek Meaningful Use certification for each new version of its software. CCHIT®, an ONC-ATCB, extended the ONC-ATCB 2011/2012 Complete EHR certification status to Release 6.2 on November 10, 2011.

eMAR Phase II

One of the first eMAR enhancements you will notice is that the Create Med Schedule function – formerly accessed via the eMAR button on the Client Medications screen – is now accessed via an Admin Schedule button on the Client Medication Schedule screen. This means the eMAR button on the Client nav bar is your central point of access for adding a medication schedule and administering medications. Additional enhancements are described below.

New eMAR Schedule Administration screen — The Admin Schedule button takes you to a new eMAR Schedule Administration screen that lists all meds that are scheduled for administration. The Select Medication dropdown lists all active medications for the client not scheduled for administration.

eMAR SCHEDULE ADMINISTRATION: Peter Pan (1416) — Return to eMAR

Medication	Created Date	Last Dispensed	Last Scheduled	PRN			
Paxil 40 mg Tab	10/27/2011	10/27/2011	10/27/2011		schedule	edit	discont
Valium 10 mg Tab	11/1/2011	11/1/2011	11/1/2011	YES	schedule	edit	discont

Select Medication: --- SELECT --- Add Med Schedule

Create Med Schedule screen enhancements — To access the Create Med Schedule screen you are familiar with, you select a med and click Add Med Schedule. The enhancements to the screen include the following:

- A medication/prescription summary pulled directly from the medication record has been added to the top of the screen.
- With checkboxes in the Medication Administering section, you can add a PRN med to the Client Medication Schedule screen or add a one-time (STAT) administration for a medication.
- You can specify the administration window and enable fields in the Log Medication Administration popup for tracking previous/current counts and documenting the injection site.

Admin Window: 4 hours
Use Counts: ☑
Document Injection: ☑

- If the medication was prescribed via Credible eRx and the Sig Builder tab was used, the dosage, route, and instructions fields are autopopulated and cannot be edited.
- In the Recurrence Times section, the administration times consist of specific times of day and custom administration times defined with the new eMAR Setup function.

Complimentary Webcast Tutorial on the New Features!

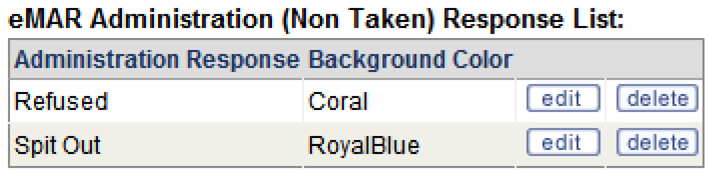
To register to attend, click on your preferred date and then send the email that is generated. You will receive a confirmation email shortly.

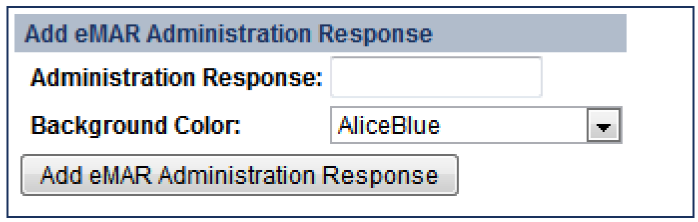
Monday, November 21
2:30 PM ET

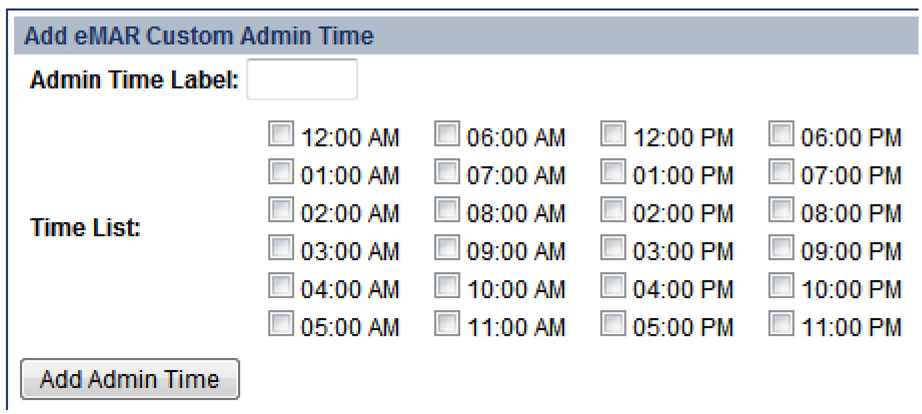
Tuesday, November 29
1:00 PM ET

Thursday, December 1
1:00 PM ET

New eMAR Setup Function — You can now set up patient "not taken" responses and custom administration times. The "not taken" responses will be available in the Log Medication Administration popup. The custom admin times (for example, QD, QOD, BID, TID, or Q n hours), will be available in the Create Med Schedule screen.







Client Medication Schedule screen enhancements — the improvements to this screen include the following:

- You can now view prescription instructions and administration comments by hovering over the med magnifying glass in the week view and day view.
- With two new rights, eMARAdminRecordEdit and eMARAdminMissed, employees can edit and remove administration results including missed doses.
- The Day view has been updated to have same look and functionality as week view. For example, you can now view and update administration result details in the day view.
- A Print View button has been added to the week view and day view of the eMAR schedule screen.
- Details about the client's medical profile, allergies, and warnings are available when you hover over the corresponding magnifying glass.

Next release: February 18, 2012

Look for an email with information on what you can expect from the next Credible software release!

Log Medication Administration popup enhancements — When you administer a medication, you can take advantage of the following improvements:

- The Dosage Notes field is now available for all administration results.
- When you select a “not taken” result, a new Refusal Reason field displays.
- If enabled when the med schedule was created, an Injection Site and Previous/ Current Count fields will be available.

Injection Site:
Previous Count:
Current Count:

Administering PRN meds with eMAR — After you set up an admin schedule for a PRN med, a PRN grid appears above the client’s main eMAR schedule with an Administer button.

PRN Medication	Dosage	Admin(hrs)	Last Admin	
Valium 10 mg Tab	Take 1 Tablet(s) By Oral Route	24	11/15/11 09:01 AM	Administer

Once administered, the result entry is added to the eMAR schedule and the Administer button becomes unavailable until a new administration window begins.

Employee eMAR Schedule screen enhancements — The total number of PRN meds scheduled for administration for each client is indicated on this screen and is a link back to the client’s eMAR schedule. And like the Client Medication Schedule screen, details about the client's medical profile, allergies, and warnings are available when you hover over the corresponding magnifying glass. You can also click the medication box under the client’s name to access the Log Medication Administration screen and make changes if you have the appropriate right. And finally, only meds that can currently be administered are listed on this screen.

Client Medication screen & eMAR Schedule: Automatic updates — When a medication is discontinued or rejected, all future “Administer” instances are deleted from the schedule – this includes any non-administered instance that is currently in the admin window. When a medication is edited or changed on refill, a warning is displayed in the admin schedule for the client’s eMar. Once the eMar schedule for the medication is edited, the warning will disappear. If a non-Credible eRX med has an eMAR schedule, the delete button will not be available on the Client Medications screen. You can discontinue the med through the edit function (change the status to ‘discontinued’).

eMAR Group Button Added to Client & Employee Nav Bars — To make it easier to assign a client or employee to an eMAR group, the corresponding button has been added to the nav bars.

Attend Credible Business Intelligence Training January 24-26, 2012

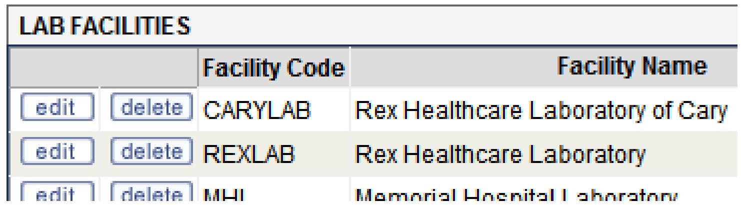
Learn how to maximize the use of Credible's newest graphical reporting module. Credible BI Training is mandatory in order for user rights to be activated.

For a demo, please contact [Dennis Gibson].

For information on the training, please contact [Andorinha Cuna].

New Lab Facilities Function for Administrators

To centralize the administration and management of lab facilities used in Credible eLabs, a Lab Facilities function has been added to the Admin tab. Another eLabs enhancement is the addition of external providers to the Physician dropdown in the Lab Results Header screen.



Credible eRx Enhancements

This release contains numerous enhancements to the Credible eRX module. A few are highlighted below. For all the enhancements, please refer to the Configuration Notes.

Pharmacy screen — Searching for a pharmacy will be easier with the "like" search functionality in the Pharmacy Name field.

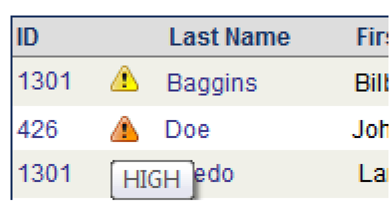
Use prescriber's geo area address when e-sending scripts — The Geo Area dropdown will now be available when sending a prescription electronically. For all delivery methods, the geo area you select will be used for prescription reprints and available to use again or change during a refill.

Non-SPI ability to refill script prior to prescriber approval — A non-SPI user with the PrescriptionCreateNonSPI right can now refill a medication the same way he or she can create a new medication.

Non-SPI can print Schedule II - V scripts prior to approval — If your system is set up to block electronic signatures, an employee with the PrescriptionCreateNonSPI right can print a Schedule II - V prescription with no electronic signature prior to getting the prescriber's approval. Once printed, the prescriber will then need to physically sign the prescription.

Warning Icon & New Custom Fields Added to Advanced Client Search

If a client has one or more warnings in his or her record, a color-coded warning icon will appear in the advanced search results to the right of the client ID. If you hover over the icon, you can view the warning level.



The new custom fields include Insurance ID/Payer 4 and 5, Contacts, and Medical Conditions (from the Medical Profile).

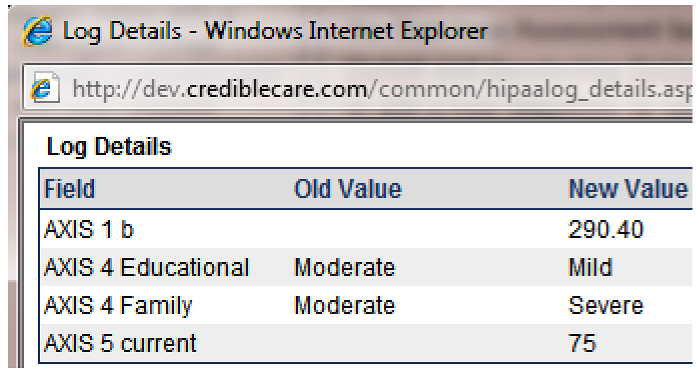
Mark your calendars!
Credible's
5th Annual
Partner Conference

will be held on
April 3 - 5, 2012
at the Westin in Annapolis, Maryland. A preliminary agenda and registration information will be sent in the coming months.

Enhancements to Diagnosis Function

With the new Security Matrix right DxAdd, you can control the availability of the Start New Assessment button on the Diagnosis screen. By selecting DxAdd and deselecting DxUpdate for a profile, you can now force employees to add a new diagnosis vs updating the existing one – the Update Assessment button will not be available.

To make it easier to view the changes made to a client's assessment, the details (old values/ new values) have been added to the global, client, and employee HIPAA logs.



Field	Old Value	New Value
AXIS 1 b		290.40
AXIS 4 Educational	Moderate	Mild
AXIS 4 Family	Moderate	Severe
AXIS 5 current		75

Active/All Filter Added to Insurance Coverage Screen

If insurance coverage from a specific payer is no longer active, the record will no longer display when you first access the Insurance Coverage screen. To view inactive and active insurance records, select ALL from the new status filter.

New Period Type for Authorization Levels: Month by Day

With the new period type MONTH BY DAY, you can set up an authorization level to start on a specific date and have the system create additional auths on the same day for each month that follows until the period ends. For example, if the first auth is 4/10/11 - 5/9/11, the next one will be 5/10/11 - 6/9/11.

10 New Notifications and 3 Notification Enhancements

The new notifications in this release will help you keep your staff informed of a variety of actions — for example, when a client's insurance is updated for a specific payer or when an employee selects the Set Manual Red X checkbox when updating a completed visit. For more information on all the new notifications, please refer to the Configuration Notes.

Medication notifications have been enhanced by the addition of "eMAR Group" as a Send To option. And "Employee Who Completed the Visit" is a new Send To option for the Visit Add and Visit Approval Notifications. The third enhancement is the ability to exclude indirect supervisors when you select the Supervisors/Team Leaders Send To option for an employee notification.

Configurable Visit Print View Header

With the new Is Printview setting and new Client Visit Printview table in Data Dictionary, you can now define which fields you want to appear in the print view for completed visits.

Manage PrintView:

Table	Column	Label	Order	New Column
Clients	first_name	Client Name:	1	True
Clients	last_name		2	False
ClientVisit	rev_TimeIn	Date/Time:	3	True

Both versions of the print view – HTML and PDF – use the user-defined fields. You can include fields from the following tables: Clients, Employee, Visit, Clients Ext, Client Episode, ClientInsurance, or ClientVisitBilling. The custom print view functionality eliminates the need for Credible Tech to be involved in making your Visit print view meet the specific needs of your organization.

View Functionality Added for Incomplete Visits

A new view button has been added that lets you view all the different sections (categories) in the form in one screen for easy reading – similar to the view button for completed visits. Previously, the view button for incomplete visits functioned as an edit button; it has been renamed accordingly in this release. You can also access the incomplete visit view when you are documenting a visit with the new Incomplete View link.

Configurable Medical Profile Header

You can also control which fields appear in the header section of the Medical Profile screen – in your system and in the Credible Client Portal.

Data Dictionary Update: Table Source: ClientMedicalProfile

Column Name	View Label	View Ord	New Column	Spa
girth	Girth	1	☑	
temperature	Temperature	2	☐	
pulse_rate	Pulse	3	☑	
respiration	Respiration	4	☑	

When you select a field for the Medical Profile header, you can use the new Is eMAR setting to make it display in the Client Medication Schedule screen. You can also customize the fields that appear in the summary table in the Medical Profile History screen.

History:	ID	Date	Hgt	Wgt	BMI	Girt	Tmp	Pls	Resp	BP R	B
view	100	08/12/2010	6ft 0in	175	23.73	40.00	98.6	70	12	115/70	12
view	119	03/01/2010	6ft 0in	100	13.56	37.00	101	75	14	120/75	12

Do you want to share these release notes with a colleague? Email andorinha@credibleinc.com with your request.

We want to hear from you!

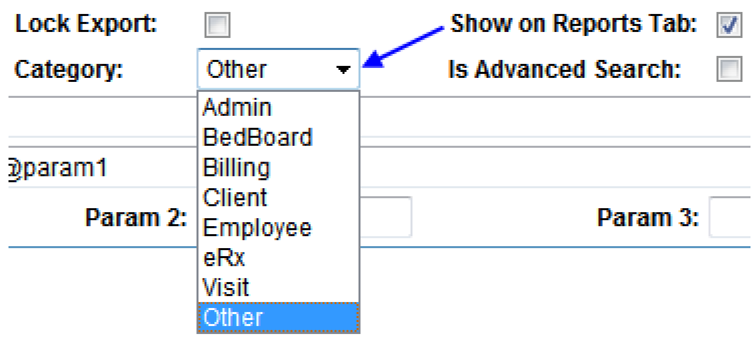
If you have an idea, question, or comment regarding Credible software releases or our release process, please call or email Credible today.

Contact Us

888-453-6873
info@credibleinc.com
www.credibleinc.com

Export Tool Enhancements

- When you create or edit a custom query or custom ad hoc export, you will have more options for the special custom parameters – the parameters where the system automatically populates the dropdown when the export is run. The new options are Employee, Recipient Type (Rec Type), Location, and Billing Group.
- To support newer versions of Excel, you can now select XLSX as the output format when running an export.
- If you make an export available on the Reports tab, you can now select the category it goes in. In addition, you can now add notes to an export explain what it does and who it is for. Note that the Category dropdown is only available when you select Show on Reports Tab.



New To Do List and Wait List Reports

With the To Do List Report, you can review the to do list items for all active employees on a specific team or one or more employees you select. With the Wait List report, you can view a list of clients who are waitlisted on specific employees' schedules versus having to navigate to each employee's schedule to determine which clients are waitlisted.

Delay Form Data Mapping Until Service Is Approved

With a new Partner Config setting, you can set up your system so it does not map the data in a form to a client or employee record until the service is approved. If a service is set up for multistage approval, the mapping happens when the approval process is complete. If a service is automatically approved (due to Billing Matrix setup), the mapping happens when the service is submitted. If a service is unapproved, the mapping will not be undone.

A quick note about the "As Of" reporting capabilities:

After the script has been run to update your database structure, you may start seeing the new ledger action SERVICE RATE ADJUSTMENT. If you use the Revenue Recognition exporting functionality, the next export you generate may contain a corrective ledger line. Refer to the Configuration Notes for more information. We are targeting the Winter 2012 release to include canned "As Of" reporting.