

VBH ORP L2400 Updates

Effective 09/01/2018

On July 27, 2018, Credible received an update issued by VBH of PA announcing updates to the January 1, 2018 ORP initiative. As of September 1, 2018, VBH will be editing files for ORP information in L2420D and L2420E. This addition supports sending ORP information in the billing file for scenarios in which multiple services are filed under one claim.

Credible has been in contact with VBH and confirmed that claims submitted with one service per claim can still use the L2310 loop. The update is for one claim with multiple services, requiring the information be reported in L2420. For additional information please see: <http://www.vbh-pa.com/ordering-referring-and-prescribing/>.

Please contact your VBH EDI rep for additional clarification as to your Agency's specific claims impacted.

Scenarios

- Does not apply to 837I
- Only applies to claims in which 'Multiple Services per Claim' = True
- For example: Outpatient E/M services where psychiatric add-on codes or interactive complexity were present on the same day

Current Configuration for L2420

To code for L2420D you need the following config:

- **Partner Config: Allow Billing Supervisor Selection** is checked
- **Data Dictionary > Employee Table**
 - Add **is_billing_supervisor** field to **Employee Profile**
 - When **is_billing_supervisor** is set to **Yes** in the Employee Profile, the employee will appear on a dropdown list at **Sign and Submit**.
 - At Sign and Submit, the employee creating the service must select a **Billing Supervisor**.
- Populates **L2310D** when **Billing Payer: Multiple services per Claim (837P)** is not checked
- Populates **L2420D** when **Billing Payer: Multiple services per Claim (837P)** is checked
- Other **Billing Payer** settings needed:
 - **Send Billing Supervisor Provider (837P)** sends the employee billing supervisor in **L2310D** or **L2420D**.

To send L2420E use the following config:

- **Partner Config: Allow Ordering Provider Selection**. When this is checked, a new **Ordering Provider** dropdown will be available when Sign and Submitting a visit, or when updating an existing visit. The list of providers is composed of all employees that have been flagged as doctors, as well as any

external providers assigned to the client. Note: this is the same list that appears in the **Provider** dropdown when adding a medication.

- **Billing Payer Config: Send Ordering Provider in 2420E (837P)**. When this setting is checked, the visit's ordering provider information will be sent in the claim. Partners who will be using this new functionality are encouraged to review their lists of external providers for accuracy. If needed, NPI is publicly available via the **NPI Registry Public Search**.

Issue

VBH requires different qualifiers in the L2420D and L2420E loops than is indicated in the 5010 spec from CMS. The qualifiers required by VBH vary depending on the program the service was provided in.

Manual Scrubbing instructions

1. Generate the batch by program for only those claims in which you need to send as multiple services per claim.
2. Open the batch in Notepad (or other text editor).
3. Complete a **Find and Replace** action:
 - a. Find **NM1*DN*** and
 - b. Replace with **NM1*[program-specific qualifier for L2420E]***
4. Save the file with a **.dat** extension.