
From: Credible Behavioral Health, Inc. <jaclyn.o'donnell@credibleinc.com>
Sent: Tuesday, September 13, 2016 1:20 PM
To: Credible Education
Subject: Credible Update: Upcoming Enhancements & Task Resolutions

CREDIBLE

Behavioral Health Software



UPDATE

24 Upcoming Enhancements & Task Resolutions

DEAR PARTNER,

Credible's Technical Team plans to push enhancements and resolutions for the following items **this Thursday night, September 15th, between 10:15 PM - 12:15 AM ET.**

[Additions and Enhancements](#)

Methasoft Enhancements: Two new Partner Config settings were created to support Methasoft Services.

- *Create Methasoft Services without eMAR* — When activated, visits will be created from the Methasoft process even when the client has no medication or eMAR records related to Methadone. However, no eMAR administration records will be created.
- *Default Recipient Type for Methasoft Visits* — Added settings for Client Specific Overrides so that individual clients can have Methasoft Visits created for a different Program, Visit Type, Location, Recipient Type, and/or Billing Group.

Additionally, the National Drug Code (NDC) matching process was improved for scenarios in which the Credible and Methasoft medication matches, but the NDC is different.

Improvement in Episode Sorting when Forcing Episodes: The sorting of the list of episodes shown in the *Select Episode To Attach Visit To* popup has been improved. Episodes will now be listed with the active or open episode first, then the remaining episodes ordered by discharge date, with the most recent discharge first. Note that the discharge date is determined by looking at the episode's *discharge_date* field; if it is blank, the *date_closed_auto* field is used as the discharge date.

Improved Visibility for Bed Assignment: When viewing clients in the Inpatient Facility Whiteboard, their full current bed assignment (Facility, Wing, Room, Bed) will now be displayed.

Team Deletion Warning Messages: Teams cannot be deleted if they are still used for any assignments. When applicable, new warning messages appear when deleting a team:

- "Please unassign all Clients, Employees, File Folders, and Billing Groups before deleting the team"; or
- "The team cannot be deleted because a bed board interval is associated with it".

Custom Export Logging Details: When running a custom export, the full query is now stored in the log, including any custom parameters (both the label and the value the user entered). This allows for a better audit trail to determine what data was accessed. Note: These changes are not retroactive, and only apply to exports run after this release.

Custom Exports Security Increase: Additional security procedures have been implemented for running custom exports, preventing users from executing malicious code.

Custom Red X: "Is a Not Exceed Date": A Custom Red X *Is a Not Exceed Date* rule was created to prevent services provided from batching after a client profile field date. The *Is a Not Exceed Date* rule will now properly compare dates and ignore times, preventing Red Xs due to start times after midnight.

Tx Plus Methods: To improve legibility, the size was increased for the Tx Plus Methods selection box.

Tx Plus Template Update Logging: A new HIPAA log action, UPDATE TXPLUS TEMPLATE, was added to identify when a user updates a Tx Plus template.

Ability to Send Date Range of Claims In CLM Envelope in 837I: Credible has added a new Billing Payer setting: *Use Visit Dates in 837I*. When this setting is checked, the date of the earliest visit in the CLM envelope, and the date of the most recent visit in the CLM envelope, will be sent as the "statement dates" in the 2300 loop (DTP*434). Additionally, the setting *Supervising as Rendering* is now used properly during rendering, even if set to **No**.

Updates and Corrections

Tx Plus Updates: Several updates were made to Tx Plus.

- **Tx Plus Expired Elements:** Tx Plus Elements no longer display and print in visits if the Element has an end date prior to the visit date.
- **Selecting Tx Plus Template in a Visit:** The Tx Plus template dropdown no longer appears when working on a visit with an existing Tx Plus plan.
- **Tx Plus Information in Printed Visits:** After a visit's date was changed, sometimes Tx Plus information would appear normally on screen, but would not appear when printed. The information now appears in printed plans, as well.
- **Visit Date Updates and Tx Plus Information:** When a visit's date is changed to be an earlier date, Tx Plus information now displays properly.
- **Tx Plus Elements and Completed Visits:** Previously, a completed visit would display Tx Plus elements, even when those elements had no documentation. When a visit has no documentation in an element or its child elements, and the Visit Type setting *Show All Questions Tx Plus Only* is not checked, those elements will not display or print.
- **Deletion of Tx Plus Template Elements:** The deletion of Tx Plus template elements via clicking the red X is now properly saved.
- **Visit Documentation Changes When Inactivating/Adding a Tx Plus Element:** When a visit contained documentation for a Tx Plus element and that element was later made inactive, the documentation would no longer appear on the visit. Also, adding a new element to the Tx Plus plan would cause the new element to appear in old visits. Documentation for inactive elements now appears if the element was active at the time of the visit; Tx Plus elements added after the visit is completed no longer appear in the completed visit.
- **Tx Plus Disappears from Completed Visit:** Tx Plus information now appears, even when a visit's start date is changed to an earlier date.

Notification Report Labeling: Items in the Notification Report, such as *Client Program Assigned*, displayed a Visit Type name instead of the configured Program (and vice versa). This has been corrected.

Zero Unit Pending Auths: Authorizations must have a *Units/Cap* value greater than zero. When attempting to add a regular authorization for zero units, a popup warning appeared. However, if the authorization was marked "pending", a "page cannot be displayed" error appeared instead. Pending authorizations now display the popup warning.

Login Report Time Zone: The Login Report now consistently accounts for the employee's time zone.

Military Time in Inpatient Module: When using the Inpatient Module, scheduling visits, performing bed board actions, and administering medications will now use and display 24-hour (military) time when the *Display Military Time* Partner Config setting has been checked.

Order Set Admin Animation: The animation that displayed when activating and deactivating an order set on the *Order Sets Admin* page has been removed.

Credible plans to push these enhancements Thursday, September 15th, between 10:15 PM - 12:15 AM ET. There may be intermittent service during this time.

Should you have any questions, please do not hesitate to contact a Partner Service Coordinator for assistance at 301-652-9500.

Thank you for your continued Partnership,

Anne Hunte

Director of Partner Services

o. 301-652-9500 | f. 240-744-3086

e. anne.hunte@credibleinc.com | www.credibleinc.com

Mission: Improve the quality of care and lives in Behavioral Health for clients, families, providers and management.

301.652.9500 | info@credibleinc.com | www.credibleinc.com

This communication is proprietary and confidential to Credible and its Partners. No part of this document may be disclosed to a third party or published externally without prior consent of Credible Behavioral Health, Inc.

This email was sent to education@credibleinc.com. If you no longer wish to receive these emails you may [unsubscribe](#) at any time.