CREDIBLE

November 2009 Software Release

Financial, Reports, and Search Updates

November 2009 Release Schedule Highlights

November 21, 2009

- Scheduling Update through Export to Microsoft Outlook
- Notification Updates
- Custom Formatting in Client Notes
- Treatment Plan History
- Medical Profile Updates
- External Provider Updates
- Advanced Search Totals Addition

Next Release: February 19, 2010

- Look for an email with more info on what you can expect from the next Credible software release!

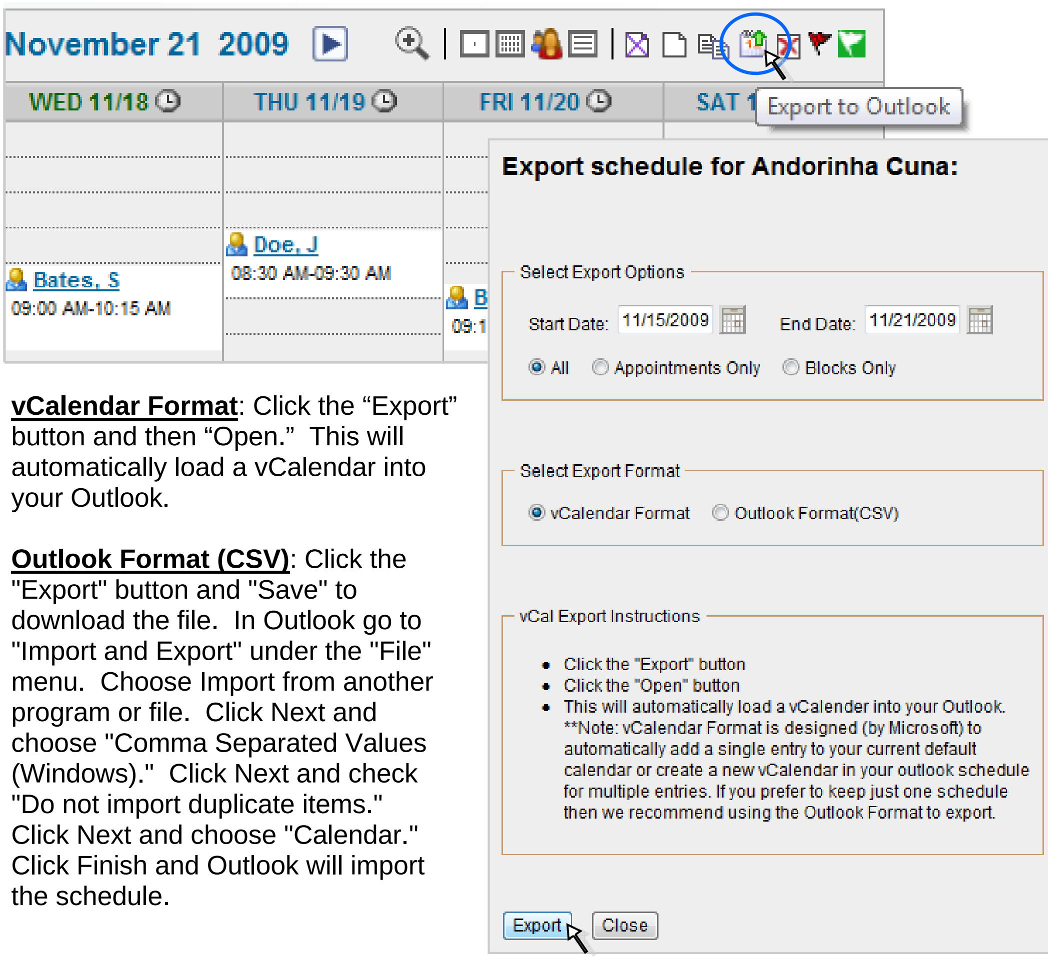
New Features Available November 21, 2009

Credible delivers more innovative features with Release 4.4. New features include added Scheduling functionality through an export to Outlook, more Notification updates, Advanced Visit Search and Export totals, custom formatting in Client Notes, and Treatment Plan history addition. Please review the 4.4 configuration notes that detail configuration steps for all Release 4.4 items.

Software Spotlight:
Export to Microsoft Outlook Calendar, Notification Updates, Custom Formatting in Client Notes, Treatment Plan History, Advanced Search Totals

Added Scheduling Functionality through Export to Outlook

Keep your Credible Schedule and Microsoft Outlook Calendar in sync! You can now export your scheduled appointments and time blocks to be imported into Outlook. Two formats are available. vCalendar can automatically add a single entry to your current default calendar or create a new vCalendar in your outlook schedule for multiple entries. Outlook Format(CSV) creates a CSV file that can be imported into your default Calendar with a few quick steps.



vCalendar Format: Click the “Export” button and then “Open.” This will automatically load a vCalendar into your Outlook.

Outlook Format (CSV): Click the "Export" button and "Save" to download the file. In Outlook go to "Import and Export" under the "File" menu. Choose Import from another program or file. Click Next and choose "Comma Separated Values (Windows)." Click Next and check "Do not import duplicate items." Click Next and choose "Calendar." Click Finish and Outlook will import the schedule.

Complimentary Webcast Tutorial on Software Upgrades!

Please email andorinha@credibleinc.com if you would like to sign up for a webcast to review the new features. Please indicate in the email which day you would like to attend. You will receive a confirmation email.

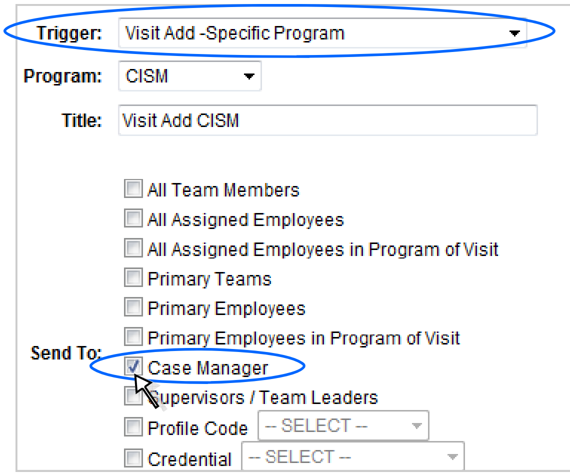
Webcast Schedule

[Tue, November 24 1:00 PM ET]

[Tue, December 1 10:00 AM ET]

[Tue, December 8 1:00 PM ET]

Notification Updates



New Notification Triggers

Program Assigned/Unassigned: Get notified when a Client is assigned or unassigned from a Program.

Specific Visit/Program Type: Set triggers based on both Visit Type and Program and receive notification when the visit is added or when it is approved.

Client Date Trigger: Receive notification based on the dates entered in the Client Profile and Client Extended information. For instance, set a trigger to occur 10 days after the client's first service date.

Client Attachment: Send notification when an attachment is added to a client's record.

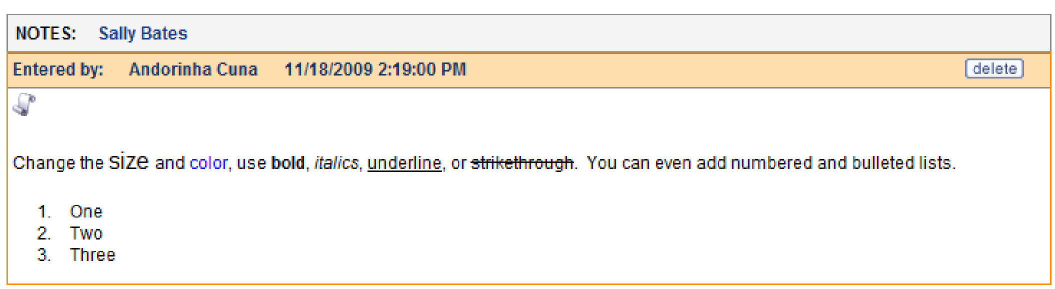
New Send to Options

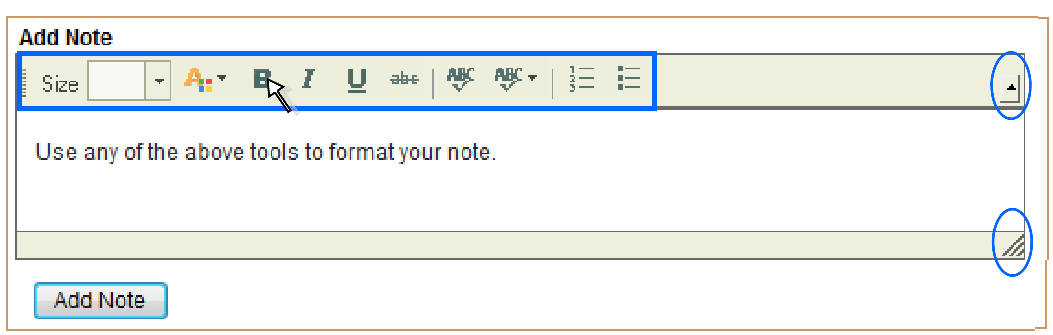
Credential: Notifications can now be triggered based on Credential.

Case Manager: Notifications can now be sent to Case Managers.

Custom Formatting in Client Notes

Have the flexibility to format Client Notes just like you would in a word processor. Customize Client notes by changing font size, color, and appearance. You can also organize text into numbered and bulleted lists. The formatting icons are along the top of the notes box. The far right has a small up arrow that enables you to hide the formatting icons. The bottom right corner has a handle that allows you to resize the window.





Credible Software Tips:

Check here every release for easy-to-use tips from Credible team members.

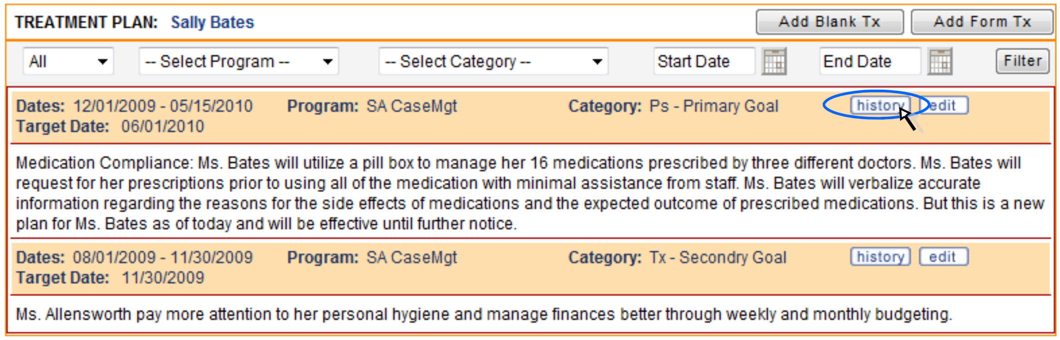
You now can use word like formatting when writing notes from the navigation bar! Change the font size, text color, or make it bold or underlined! Best of all you can spell check your notes too!

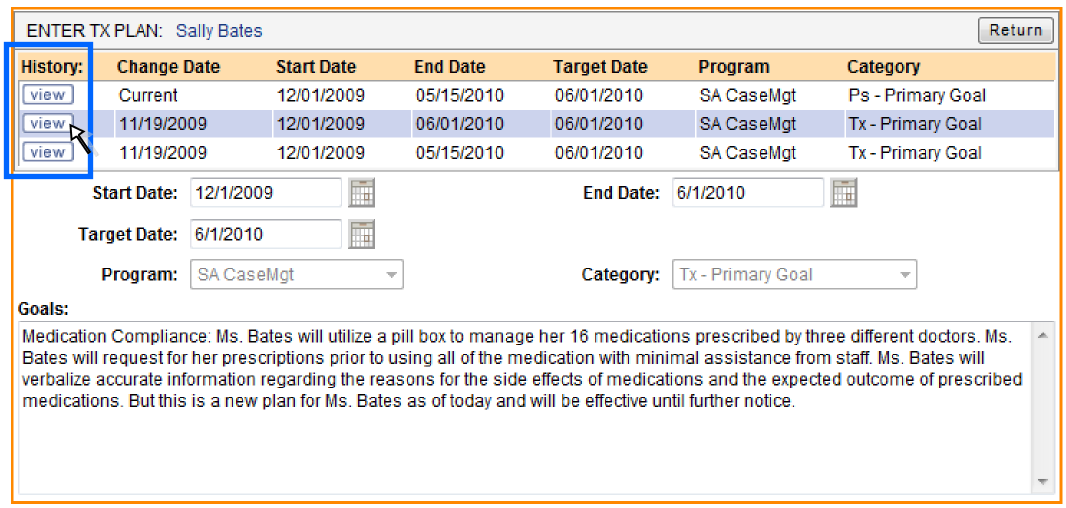
- Pat

Pat Lanning
Implementation Manager

Treatment Plan History

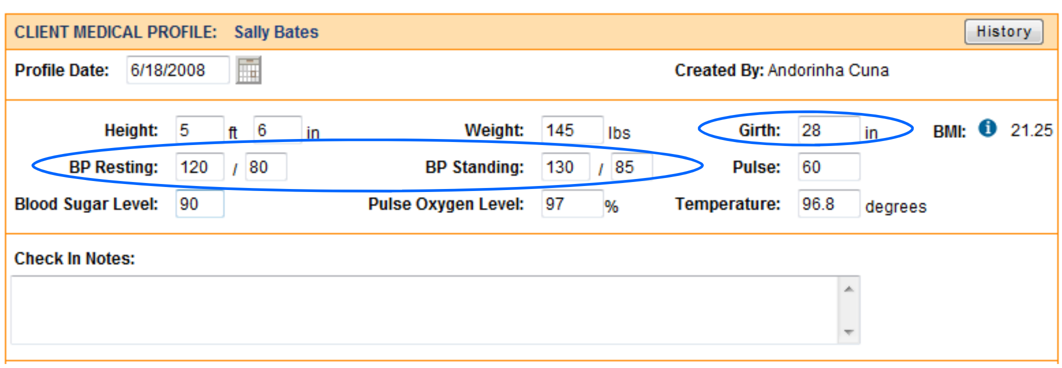
All changes to the a treatment plan are now logged and available to be reviewed and compared through the treatment plan module. History can be viewed through a new “history” button. Click on the “history” button next to the treatment plan and all changes will be listed in a new log. To view the full goals of old plans, click the "view" button on the desired history line.





Medical Profile Updates

Include even more detail on clients’ Medical Profiles and keep a better track of their health. The Medical Profile has a new field called “Girth.” Input numbers between 1 and 500. Blood Pressure tracking has also been enhanced. You can now record both Standing and Resting Blood Pressure rates.



We want to hear from you!

If you have an idea, question, or comment regarding Credible Software Releases or our release process, please call or email Credible today!

Contact Us

888-453-6873

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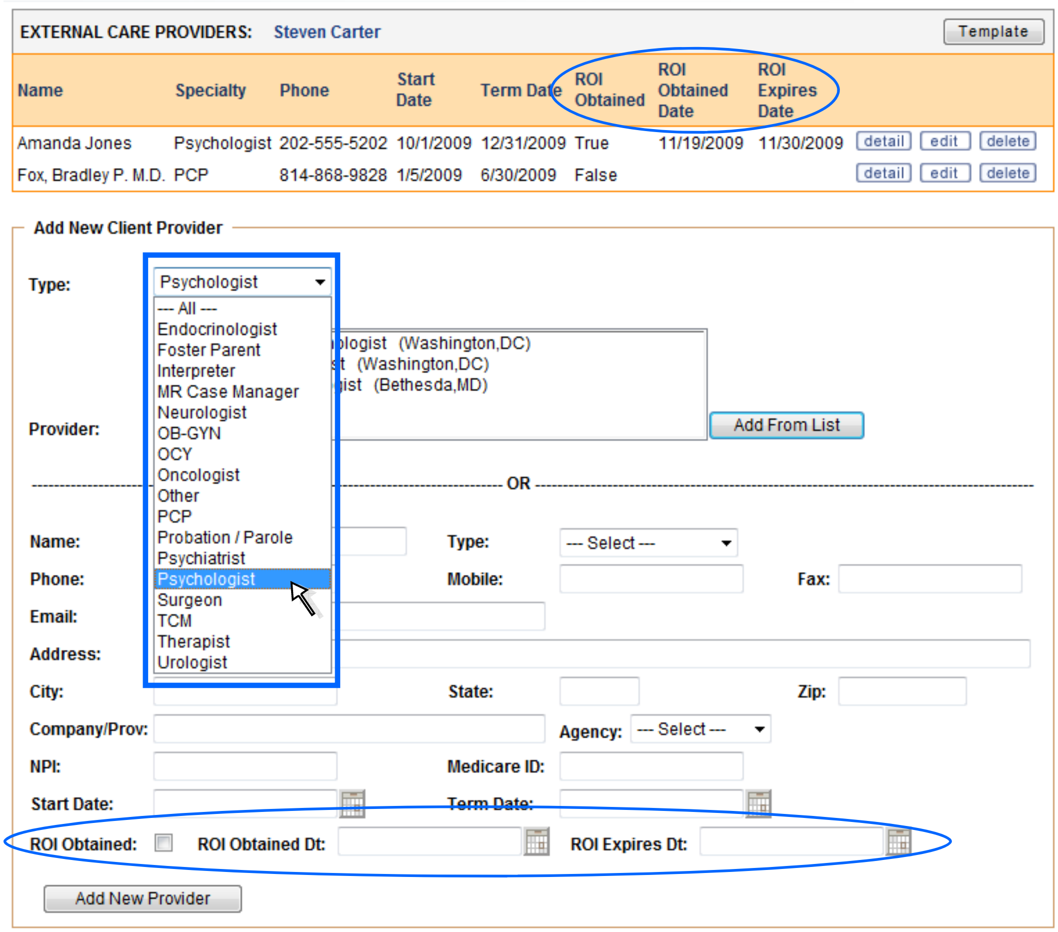
www.credibleinc.com

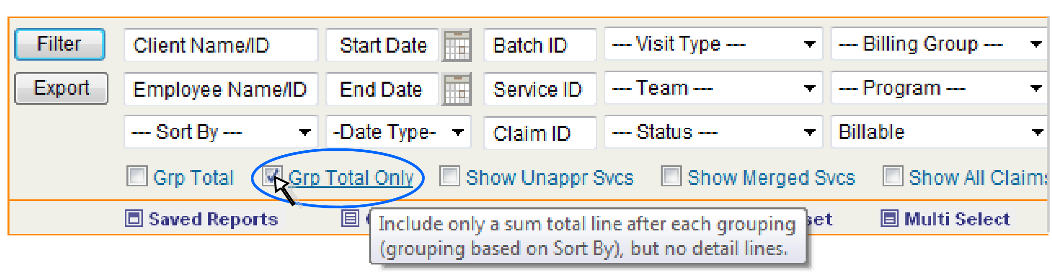
External Provider Updates

Updates to the External Provider screen allow you to sort by provider type when adding a new provider. ROI information can now be captured and displayed on the Provider screen as well.



Advanced Search Totals Addition

Quickly view Visit and Client data totals with the addition of a "Grp Total Only" checkbox in Advanced Search. Visit and Client Advanced Search can now show Group Totals Only, giving you more search options and flexibility. You can also choose to export and report on only the group totals data.



Do you want to share these release notes with a colleague?
Email andorinha@credibleinc.com with your request.