CREDIBLE

May 2011 Software Release

eMAR, Client Outcomes, Mass Write-Offs, & More

May 2011 Release Highlights

- eMAR
- Outcome tracking
- Mass write-offs
- Visit print view in PDF
- New nightly notification triggers
- Diagnosis enhancements
- Authorization enhancements
- Employee nav bar reordering

New Features Available May 21, 2011

While Credible remains focused on developing required Meaningful Use functionality, Release 6.1 includes multiple new features and enhancements.

To help you in the ongoing effort to improve client care, Credible introduces an electronic Medication Administration Record (eMAR) module in this latest release. Using eMAR can help your organization administer medications and reduce possible medication errors. eMAR is fully integrated with the rest of your Credible system.

Release 6.1 also includes new functionality to track client outcomes, write off multiple visits with a single click, and notify users when an ROI is expiring. Enhancements to the Diagnosis and Authorization functions include changing the active assessment, switching the injected assessment, using a yearly period for an authorization, and changing the status of a pending authorization to “Denied.” Please refer to the *Release 6.1 Configuration* document for the steps to configure and use all of the new features.

Software Spotlight

eMAR, outcome tracking, mass write-offs, visit print view in PDF, three new nightly notifications, diagnosis and authorization enhancements, reordering the buttons on the Employee Nav Bar

New Credible eRx Features Are Certified!

Credible is pleased to announce that Credible Behavioral Healthcare Software v 6.1 is Surescripts® certified for its new Credible eRx features: formularies, eligibility, and medication history.

surescripts
The Nation's E-Prescription Network
certified

- Formulary — list of prescription drugs and non-drug items covered by a payer and conditions that affect coverage of certain medications
- Eligibility — entitlement of a client to receive services based on that client's enrollment in a health care plan
- Medication history — with a client’s permission, secure access to aggregated medication history data from pharmacies and client medication claims history from payers and pharmacy benefit managers

To sign up for Credible eRx or amend your contract to start using the new features, send an email to contracts@credibleinc.com. User documentation will be available on June 1st.

Complimentary Webcast Tutorial on the New Features!

To register to attend, click on your preferred date and then send the email that is generated. You will receive a confirmation email shortly.

[Thursday, May 26 1:30 PM ET]

[Tuesday, May 31 1:30 PM ET]

[Friday, June 3 1:30 PM ET]

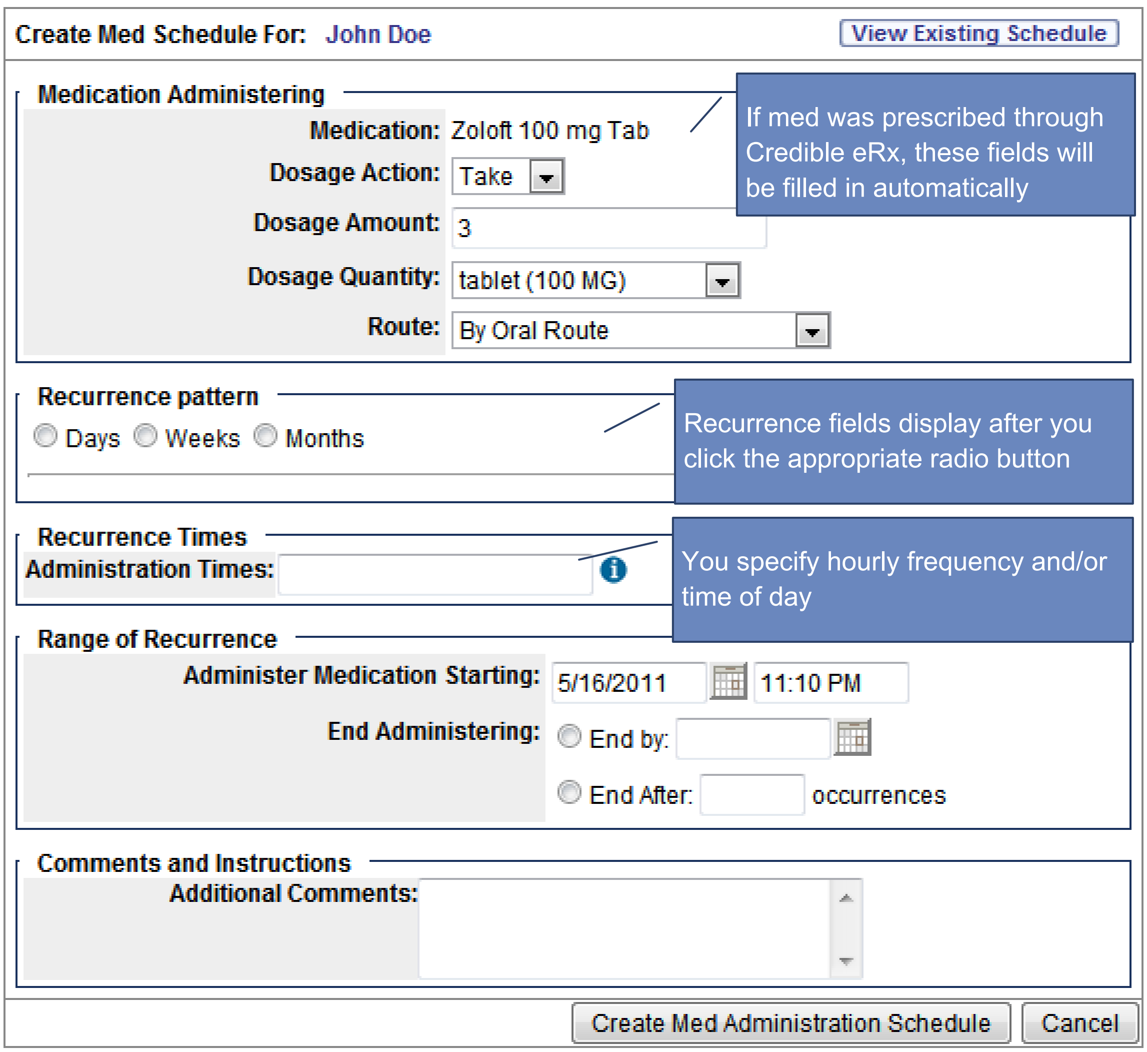
Administering Medications with eMAR

eMAR

The eMAR workflow consists of three key steps:

1. Create a schedule for each medication that needs to be administered. If a client medication has the status of Approved, Current, Concurrent, Electronic-Current, Paper-Current, or Fax-Current, you can create a medication schedule for it.
2. View the existing schedule for the client that combines the individual medication schedules. The medication schedule has identifying information about the client including his/her picture and lists any allergies.
3. Administer the medications according to the schedule and log the details (for example, the actual time the medication was administered and the result such as Taken or Refused).

step 1



step 2

Client Medication Schedule: John Doe

Case Manager: Smith, Jane

DOB \ AGE: 02-02-1960 \ 51

Weight: 183
Height: 6` 1"

Sex: M

Allergies

Allergy	Additional Text/Comments	Severe	Reaction	Med Allergy	Created Date
Peanut		True	needs epi pen	False	5/17/2011

Scheduled Medications Monday 5/16 - Sunday 5/22 2011

Medication	Mon 5/16	Tue 5/17	Wed 5/18	Thu 5/19	Fri 5/20	Sat 5/21
Zoloft 100 mg Tab *1 Tablet(s) By Oral Route* Dispense:11:09	--	Administer	--	℞	--	℞
Zoloft 100 mg Tab *1 Tablet(s) By Oral Route* Dispense:12:09	--	Administer	--	℞	--	℞
Zoloft 100 mg Tab *1 Tablet(s) By Oral Route* Dispense:13:09	--	℞	--	℞	--	℞
Zoloft 100 mg Tab *1 Tablet(s) By Oral Route* Dispense:14:09	--	℞	--	℞	--	℞

Any scheduled med that is within 2 hours (before or after) of the Administration time has an Administer button

Med Schedule Key
Taken
Refused
Expelled
Missed

step 3

Log Medication Administration

Medication: Zoloft 100 mg Tab

Instructions: ensure compliance

Time Administered: 02 : 00 : PM

Qty Administered:

Administration Result:
- Taken
- Refused
- Expelled\Vomited
- Dose Missed

Dosage Notes:

Submit

Next release: August 20, 2011

Look for an email with information on what you can expect from the next Credible software release!

Sign up for
Credible BI
by July 1, 2011!
Date Extended

Credible Business Intelligence (BI) is a powerful enterprise reporting tool to create custom reports, custom dashboards, and graphical reporting functionality for distribution. For more information on Credible BI, click here.

$25,000 Credible BI one-time fee will be waived for current Credible Partners if you sign up by July 1, 2011. Credible BI monthly fee is $650.

Attend Credible BI Training on July 19 - 21, 2011 or January 2012

Credible BI Demo Dates

Wednesday, May 25
2:00 PM ET

Friday, May 27
10:00 AM ET

Thursday, June 2
2:00 PM ET

Color-coding the administration results

Scheduled Medications Monday 5/16 - Sunday

Medication	Mon 5/16	Tue 5/17	Wed
Zoloft 100 mg Tab *3 Tablet(s) By Oral Route* **Dispense:**12:40	--	Refused	℞
Zoloft 100 mg Tab *3 Tablet(s) By Oral Route* **Dispense:**13:40	--	Missed	℞
Zoloft 100 mg Tab *3 Tablet(s) By Oral Route* **Dispense:**14:40	--	Expelled	℞
Zoloft 100 mg Tab *3 Tablet(s) By Oral Route* **Dispense:**11:40	--	Taken	--

Viewing the administration details

Click the "results" box to view the Administration Details popup.

Administration Details

Administered On: 5/17/2011 11:01:16 AM
Administered By: Bucklin, Amy
Administered Qty: 3.00
Administration Response: Patient Took Medication
Notes: it went well

The system records administering client medications and deleting medication schedules in the HIPAA logs.

Administering medications to multiple clients via an eMAR group

To make it easier for staff to administer medications to multiple clients, you can set up eMAR groups. The system combines the schedules of the clients assigned to the group into a single schedule that an employee can access from his/her Employee nav bar.

eMar Groups

Group Name	Employees	Clients		
Courtyard	3 Edit	5 Edit	edit	delete
Woodcrest	2 Edit	11 Edit	edit	delete

Add New eMar Group

Group Name [ ] Add New Group

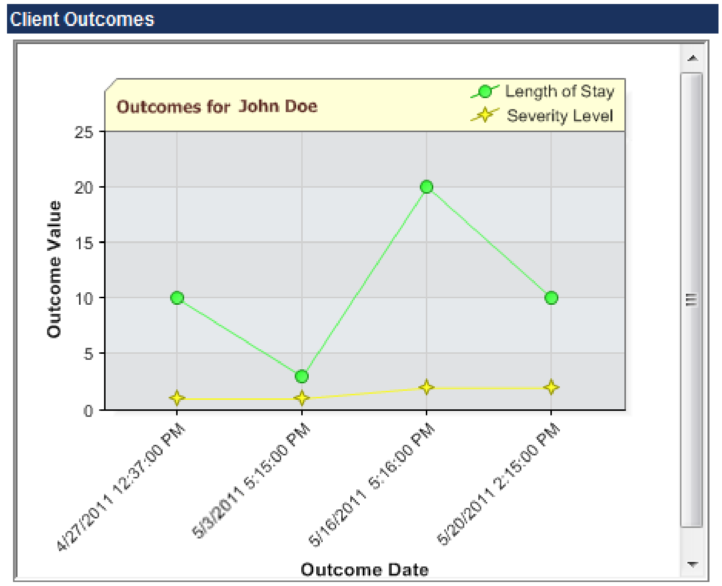
Done

Credible eLabs is coming soon!

Watch for an email with information about Credible's newest module.

Tracking Client Outcomes

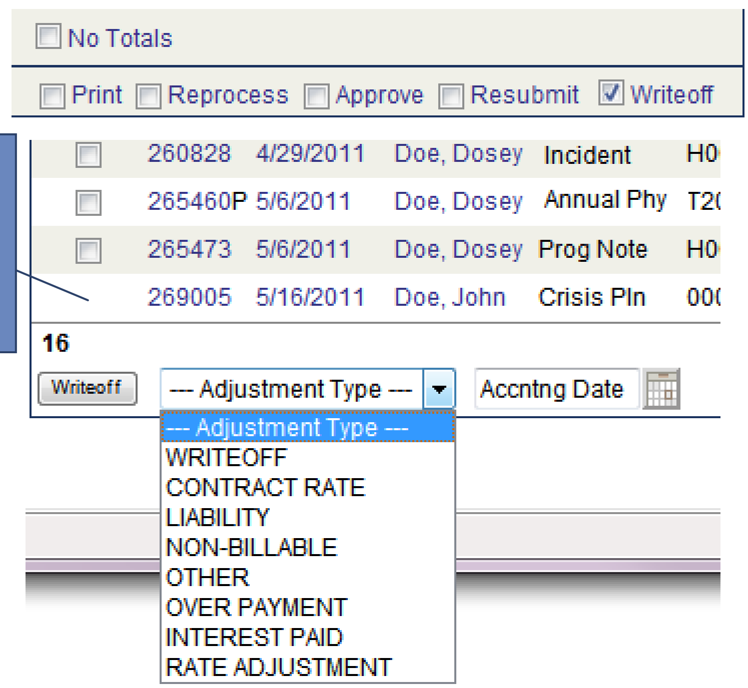
With a new setting in Data Dictionary, you can set up fields in the Client Profile, Client Extended, and Client Episodes screens for outcome tracking. Having outcome measurement data can help guide the treatment a client receives.



Mass Write-Off Through Advanced Visit Search

With a new Security Matrix setting, you can give users the ability to write off the remaining balance of multiple visits at one time. If a user has the *BillingAddAdjustmentMultiple* right, a Writeoff checkbox will be available in the Advanced Visit Search screen.

If balance due = $0, there won't be a Writeoff checkbox



Default adjustment type is Writeoff and default accounting date is the current date.

Since there isn't a mass undo, care must be taken when assigning the *BillingAddAdjustmentMultiple* right and when using the mass write-off function.

Meaningful Use documentation
available June 21st
in the
Credible Library!

Generating a Visit Print View in PDF

With a new Partner Config setting, you can set up your system to generate a print view for an individual visit in PDF. If a visit print view spans multiple pages, the visit header will repeat on each page.

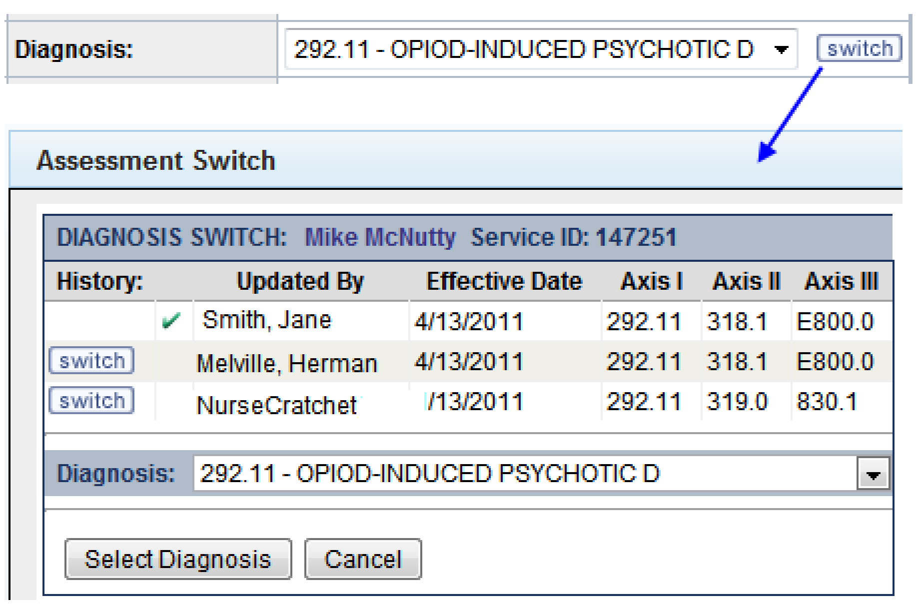
Note that print view in PDF is not available when printing multiple visits at one time with the Print All button. The default HTML format is used.

Three New Nightly Notifications

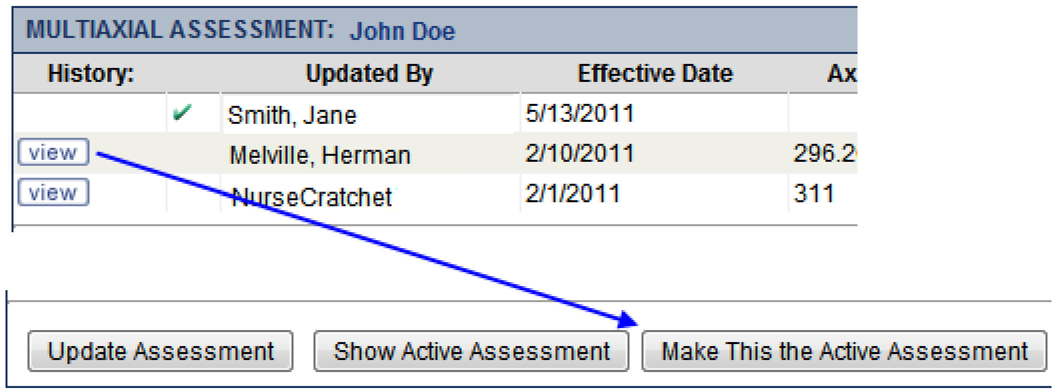
- Contact ROI expiring in Nth Day — triggers based on the ROI Expires Date on the Client Contacts screen
- External Provider ROI expiring in Nth day — triggers based on the ROI Expires Date on the External Care Providers screen
- Visit Not Completed Since N Days — Triggers when a client has completed a specific visit type in the past but has not completed of visit

Diagnosis Enhancements

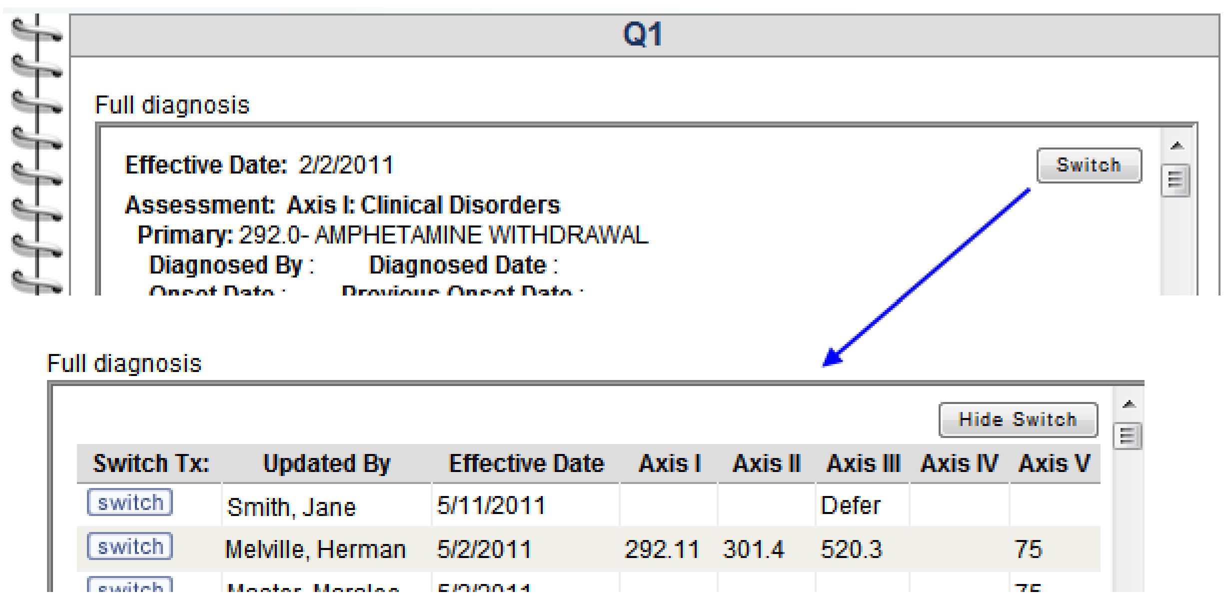
Switching the diagnosis associated with the visit for billing — Previously, the only option available to change the diagnosis associated with a visit for billing was an alternate axis or axis level diagnosis from the same assessment associated with the visit. By default, the diagnoses in the dropdown in the Visit Details screen are from the client's active assessment at the time of service. You can now switch to an alternate assessment and populate the Diagnosis dropdown with diagnoses from that assessment.



Changing active assessment — By default, the most recently created diagnosis record is the active assessment for a client. You now have the ability to select an older assessment and make it the active assessment. This is useful if the wrong assessment gets set up as the active assessment.



Switching the assessment when full diagnosis is injected — When a form is set up to inject diagnoses for a client, the active assessment is injected by default. If the full diagnosis is injected, there will be a switch button that you can use to change the assessment that is injected.



Axis III & ICD-9 CM Selector Enhancements

- Long Description field for Axis III records; max length is 255 characters
- New "commonly used" designation for Axis III diagnoses for improved searches – use new Common Only search filter in the ICD-9 CM Selector
- If applicable, tooltip display of additional diagnosis notes in the ICD-9 CM Selector
- New Search Notes filter in the ICD-9 CM Selector
- Multiword search in the ICD-9 CM Selector that does not require an exact match

Do you want to share these release notes with a colleague? Email andorinha@credibleinc.com with your request.

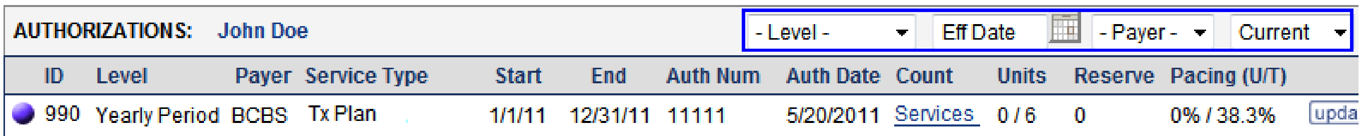
We want to hear from you!

If you have an idea, question, or comment regarding Credible software releases or our release process, please call or email Credible today.

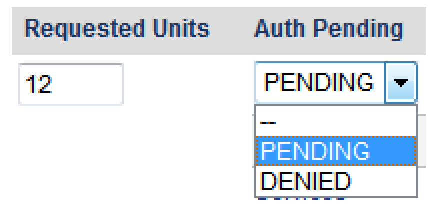
Authorization Enhancements

New authorization filters — You can now filter a client's authorizations by Effective Date (returns any active auths on that date) and/or Payer. If a client has an authorization that is based on an authorization level, there will also be a Level filtering field.

The Show All/Show Open filtering button is now a dropdown with Current (Open), All, Pending, and Denied as status options. Note that pending auths will be included in the results for all Current and All.



Changing the status of a pending auth to denied — With this release, you can now indicate when a pending authorization has been denied. Like pending auths, denied auths do not attach to visits and are not included in the authorization reports.

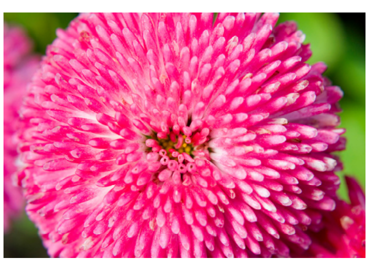


Yearly period type added for authorization levels — When adding an authorization level, you can now select Yearly as the period type. Like the Monthly, Weekly, and Biweekly period types, the system will set up recurring authorizations within the time period entered based on the period type.

Using reserve units for auths on secondary payers — With a new Payer Config setting, you can ensure that authorized units will be available for a secondary payer. The setting enables "reserve units" – units on a secondary payer auth that count towards used units but will not red X the visit if they exceed the number of authorized units. The two scenarios where reserve units come into play are auth on a secondary payer but not on the primary payer and auth on the primary payer and secondary payer.

Reordering the Employee Nav Bar

With the new Employee Navigation function (accessed via the Home Page Admin menu), you can now change the order of the buttons on the Employee nav bar.



Contact Us

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