CREDIBLE

February 2010 Software Release

Productivity and Financial Enhancements

February 2010 Release Schedule Highlights

February 20, 2010

- To Do List Feature
- Advanced Ledger Search Enhancements
- Notification Updates
- Fax to Pharmacy
- Primary Care Provider Tracking
- Medication Profile Updates
- Report Enhancements

Next Release: May 22, 2010

- Look for an email with more info on what you can expect from the next Credible software release!

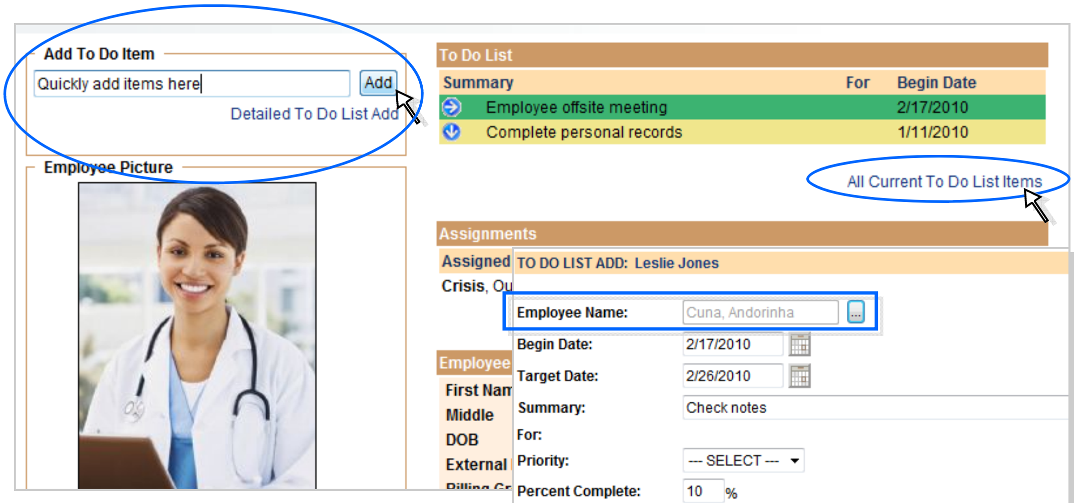
New Features Available February 20, 2010

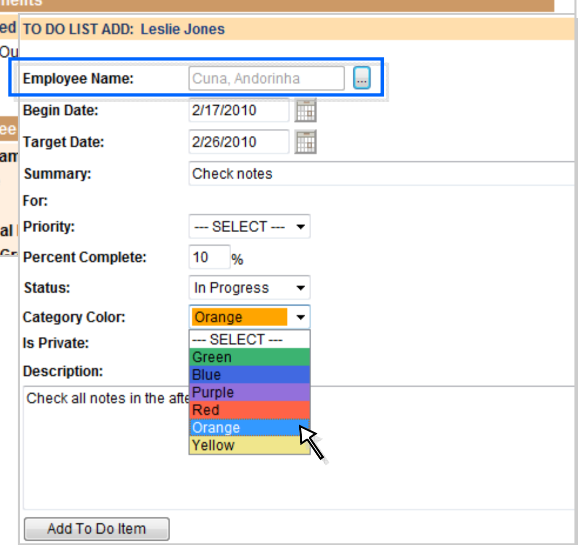
Credible delivers more innovative features with Release 5.0. New features include a To Do List function, updates to Credible eRx, a new Notification Trigger screen, Advanced Ledger Search Enhancements, and more. Please review the 5.0 configuration notes that detail configuration steps for all Release 5.0 items.

Software Spotlight:
Increase Productivity with To Do List Feature, Additional Financial Capability with Advanced Ledger Search, Fax to Pharmacy option in Credible eRx

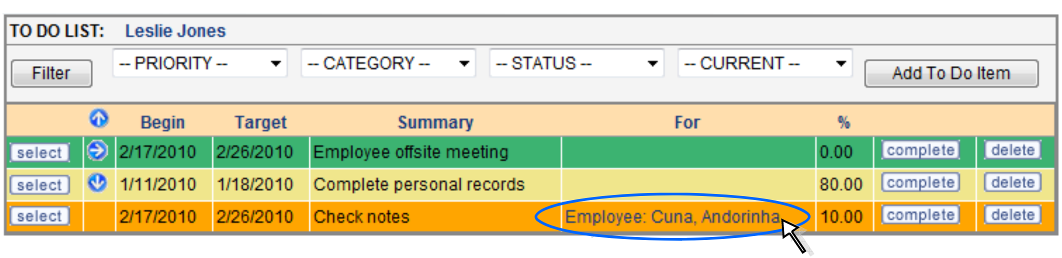
Increase Productivity with new To Do List Feature

Increase productivity, complete tasks on time, and manage workload with Credible's new To Do List feature. Access To Do Lists on your Home Page, Employee Home Page and Client Home Page. Security rights are available that enable supervisors to add and edit another employee's To Do List.





Select an employee name from the Detailed To Do List pop-up to assign an item to that employee. Enter a target end date, summary, priority, status, category color, and more. To Do List items can also be set to private. Filter capability is available when viewing All Current To Do List Items.



Complimentary Webcast Tutorial on Software Upgrades!

Please email andorinha@credibleinc.com if you would like to sign up for a webcast to review the new features. Please indicate in the email which day you would like to attend. You will receive a confirmation email.

Webcast Schedule

Tue, February 23
1:00 PM ET

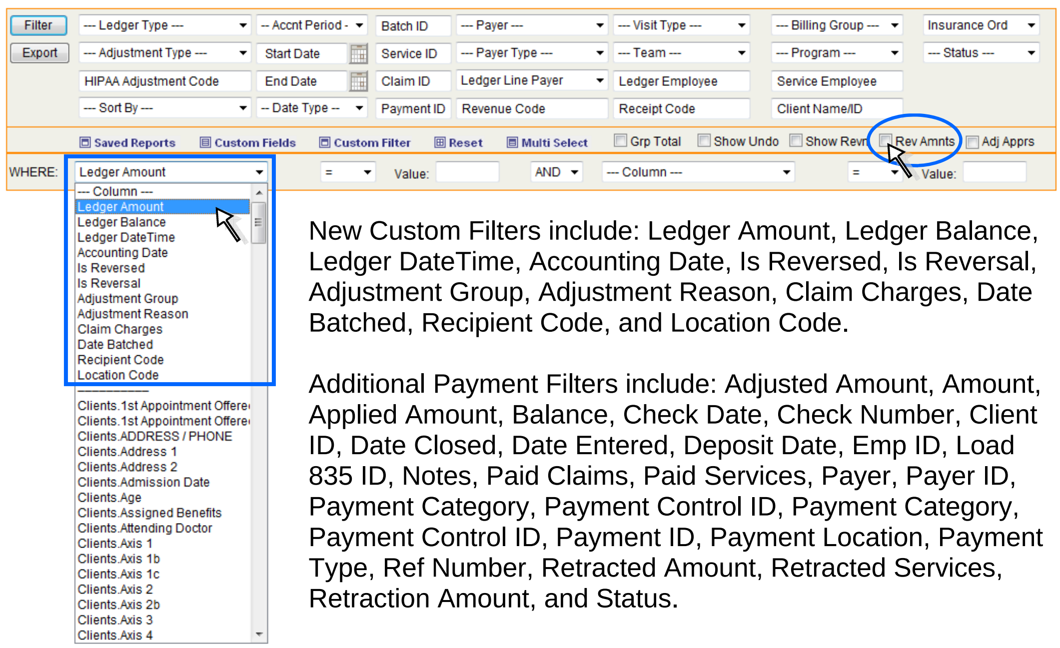
Thu, February 25
10:00 AM ET

Wed, March 10
1:00 PM ET

Advanced Ledger Search Enhancements

Financial and accounting capability has been enhanced with updates to the Service Ledger Advanced Search. Custom Fields and Filters have been added for more robust financial reports. A new checkbox to Service Ledger Advanced Search reverses (make positives negatives and visa-versa) amounts for payments, adjustments and disallowed lines.

Custom Fields added, including “Ledger ID” and “Ledger DateTime,” find the exact sequence of events for a given visit, claim, or payment when searched on. Additional custom fields include Payment Type, Payment Notes, and Payment Retraction Amount.

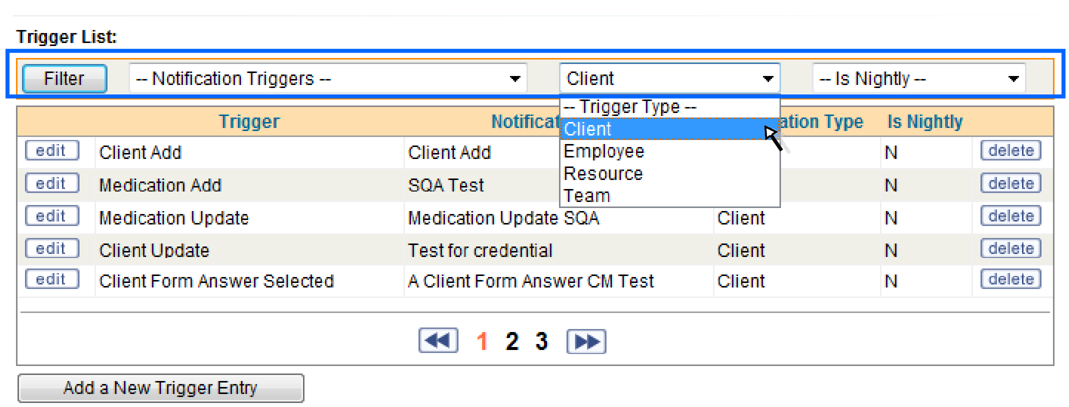


New Custom Filters include: Ledger Amount, Ledger Balance, Ledger DateTime, Accounting Date, Is Reversed, Is Reversal, Adjustment Group, Adjustment Reason, Claim Charges, Date Batched, Recipient Code, and Location Code.

Additional Payment Filters include: Adjusted Amount, Amount, Applied Amount, Balance, Check Date, Check Number, Client ID, Date Closed, Date Entered, Deposit Date, Emp ID, Load 835 ID, Notes, Paid Claims, Paid Services, Payer, Payer ID, Payment Category, Payment Control ID, Payment Category, Payment Control ID, Payment ID, Payment Location, Payment Type, Ref Number, Retracted Amount, Retracted Services, Retraction Amount, and Status.

Notification Updates

View and sort notification triggers quickly and easily with the new Notification screen. You can now filter on existing Notification Triggers and Trigger Types. Sort capability is available on all columns to help you find triggers efficiently.



Credible Software Tips:

Check here every release for easy-to-use tips from Credible team members.

Save time with new time shortcuts. Use a shorthand format to input time. For instance, use “9-10” in place of “9:00am - 10:00 am.” “1a-2a” and “1p-2p” will also work. Start saving time now!

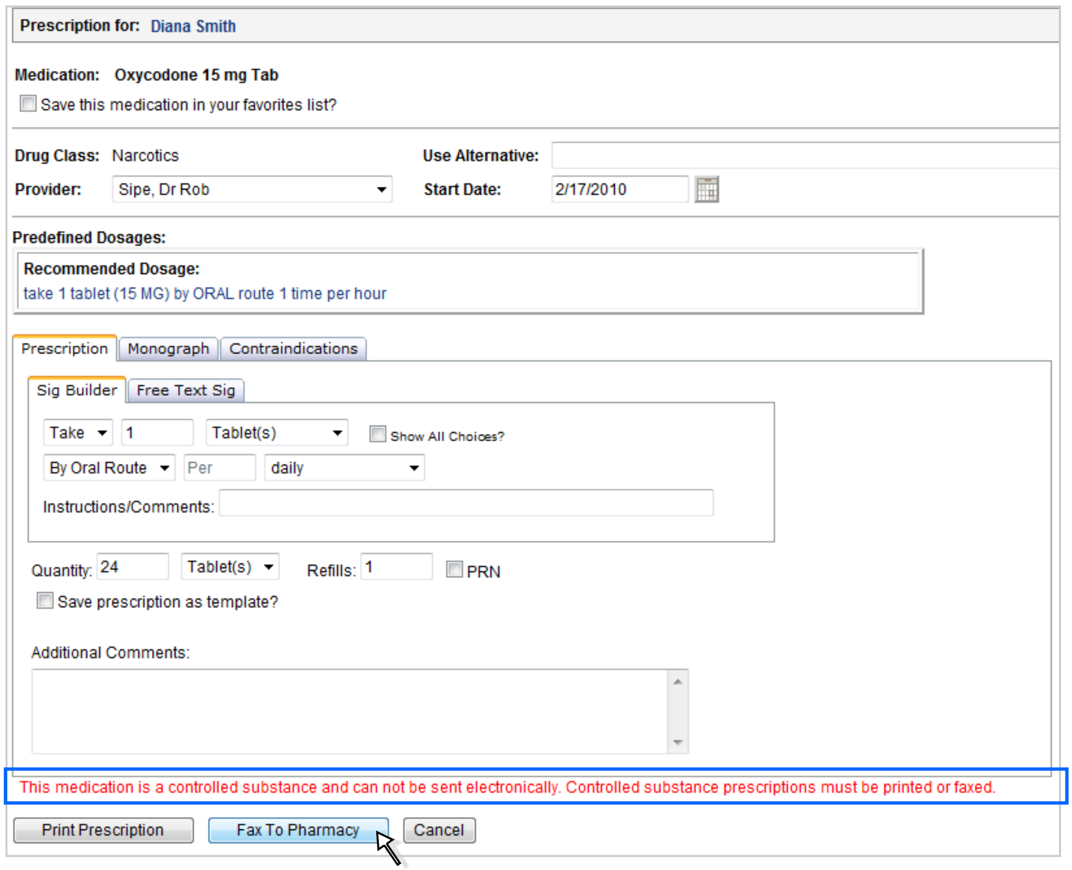
-John

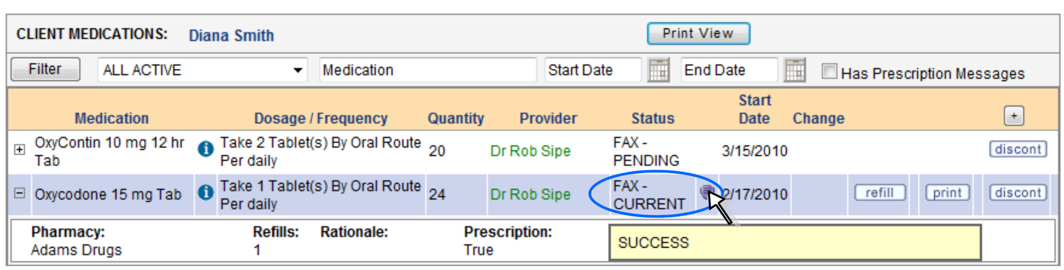
John Forma
Implementation Manager

Credible eRx Update

Credible eRx now allows for faxing of controlled substances through an eFax® gateway. Controlled substances are currently prevented by law from being transmitted electronically thru the Surescripts gateway but most can be submitted securely and easily by fax.

A warning message will appear on the bottom of the screen indicating that a controlled substance must be faxed or printed. Instead of the “Send to Pharmacy” button, the new “Fax To Pharmacy” option will be available.



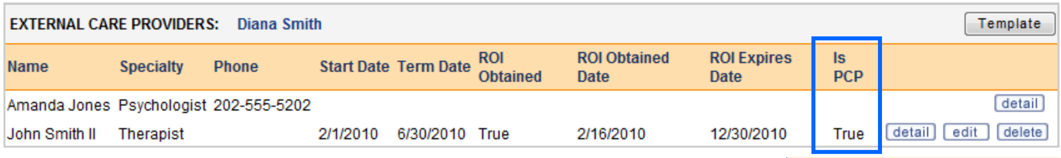


Fax status is indicated on the Client Medications screen once a fax has been submitted. Hover over the status to view a description. Status types are FAX-PENDING (Prescription that has been created and faxed but still awaiting confirmation), FAX-CURRENT (Prescription successfully faxed) or FAX-FAILED (Fax to Pharmacy has failed).

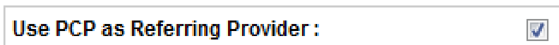
Release 5.1 Available in May 2010

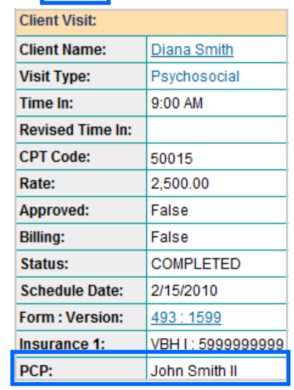
Credible's commitment to innovation continues with new features and upgrades available on May 22, 2010. Look for an email from us with more info on what you can expect from the next Credible software release!

Primary Care Provider Tracking



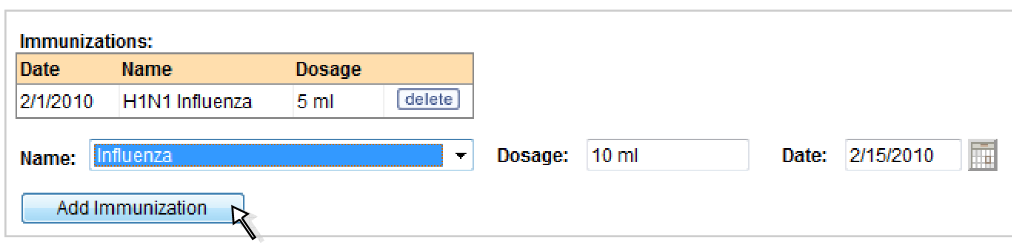
The Primary Care Provider (PCP) for a client can now be flagged with the client's External Providers. When a PCP is set for a client any subsequent visit will reflect that client's PCP. If needed this PCP can be sent as the Referred By Provider for Billing. Any changes to the PCP will be logged in the client's HIPAA log.





Medication Profile Updates

You can now record a patient's immunization record in the Medical Profile. Enter a new immunization by selecting it from a drop down, and entering the dosage and date administered. If your state requires different Immunizations they can be added and/or deleted through the admin lookup tool.

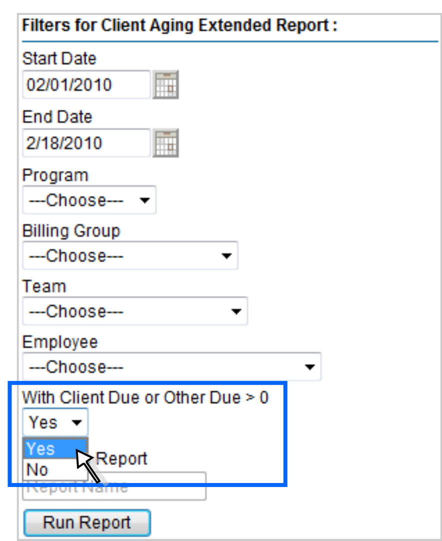


Report Enhancements

Client Aging Extended Report

View and report client debt in detail out to 5 years with the Client Aging Extended Report. This report will also reflect the client's other due (also known as debt set off) balance.

A filter is available on this report for all users to report only on clients that have a Client Due or Other Due balance.



We want to hear from you!

If you have an idea, question, or comment regarding Credible Software Releases or our release process, please call or email Credible today!

Contact Us

888-453-6873

info@credibleinc.com

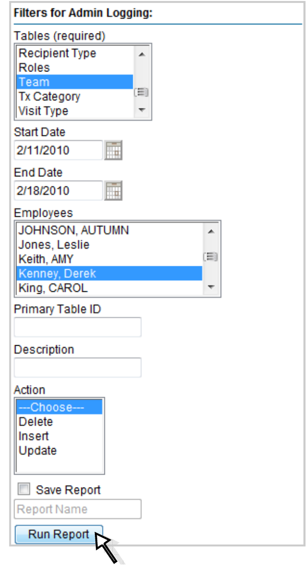
www.credibleinc.com

Admin Table Logging Report

Enhanced security is available with the new Admin Table Logging Report. Updates and deletions to multiple administrative tables such as the Billing Matrix, Program, and Data Dictionary are now recorded and reportable.

The report will allow the user to view the old value, the new value it was changed to, the date updated, and the employee who made the change.

Filter by Tables, Start and End Date, Employee, and Action.



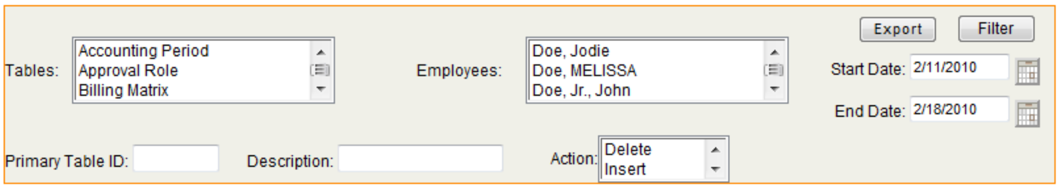


Table	Primary Table ID	Description	Column	Old Value	New Value	Date Updated	Employee	Action
Team	39		team_id	39		2/15/2010 1:46:01 PM	Kenney, Derek	Delete
Team	39		team_name	test 4 adminlog		2/15/2010 1:46:01 PM	Kenney, Derek	Delete
Team	39		is_residential	False		2/15/2010 1:46:01 PM	Kenney, Derek	Delete
Team	39	test 4 adminlog	team_id		39	2/15/2010 1:45:52 PM	Kenney, Derek	Insert
Team	39	test 4 adminlog	team_name		test 4 adminlog	2/15/2010 1:45:52 PM	Kenney, Derek	Insert
Team	39	test 4 adminlog	is_residential		False	2/15/2010 1:45:52 PM	Kenney, Derek	Insert
Team	38		team_id	38		2/15/2010 1:44:18 PM	Kenney, Derek	Delete

Program Admission Report and Program Closing Report

A new report for tracking clients program admission has been added. The user can select one or multiple programs and define a timeframe to report on. The report will display all clients assigned and their assignment date and totals for client and unduplicated client counts.

Admission Report

Start Date: 1/1/2010

End Date: 2/18/2010

Program	Client Name	Date Admitted
CISM2		
Total Clients: 14	**Unduplicated Clients:** 11	
Total Client Count: 14	**Total Unduplicated Clients: 11**	

The Program Closing Report has been enhanced to also include the client and unduplicated client totals and the ability to select multiple programs to report on.

Do you want to share these release notes with a colleague?
Email andorinha@credibleinc.com with your request.