CREDIBLE

Secure. Proven. Easy to Use.

Release 3.0
February 15, 2008

New Features and Upgrades for February

February's new features and upgrades will enable your staff to work more efficiently and keep better track of pertinent information. Streamline your intake process and eliminate redundancy errors with the new Client Intake Feature. New Notification Triggers enable customization of who will receive notifications down to the Employee level. Additional functionality has been added to make Scheduling faster and more secure.

As always, you can schedule a complimentary webcast tutorial with your Account Manager to learn how to take advantage of these new features.

Look for an email from us in April with more info on what you can expect from the next Credible software release!

Releases Highlights

- Residential Teams
- Notifications
- Client Intake
- Pre-completed Visit
- Allergy Module
- Medical Profile
- Data Mapping
- Scheduling Updates

Complimentary Webcast Tutorial on Software Upgrades!
Please contact your Account Manager if you would like to review the new features.

Residential Teams

Easily access contact information for residential facilities by creating Residential Team profiles. Quickly view Residential Teams assigned to a client under Teams, which appear as hyperlinks and has a details button next to it. Clicking on either link will show Residential Team Profile. Edit profile information and return to view Client Team Assignment with a click of a button.

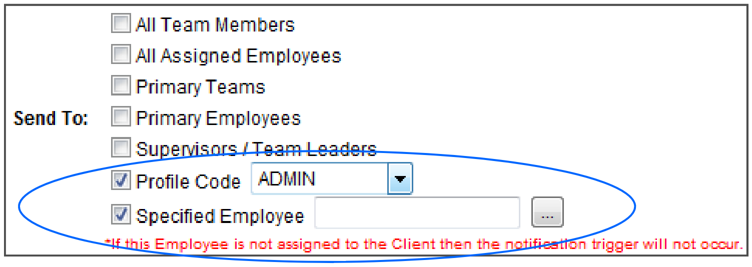
RESIDENTIAL TEAM PROFILE: Next Step Home

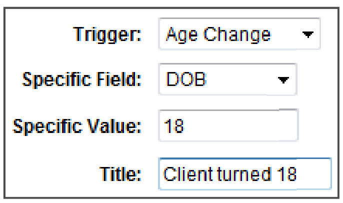
Phone:	301-555-5555
Fax:	301-555-5656
Address:	1023 Main Street
City:	Bethesda
State:	MD
Zip:	20814
Category:	Safe Haven
Director:	Jim Collins
Director Pager:	301-555-5454
Director Mobile:	301-555-2552
Director Email:	jimc@nextstep.com

Notification Triggers

By Profile and Employee:

Notification triggers can now be sent to users in a specified profile or to specific employees. By selecting a Profile Code or Specified Employee to send to, notifications will only be sent to the selected group or employee.





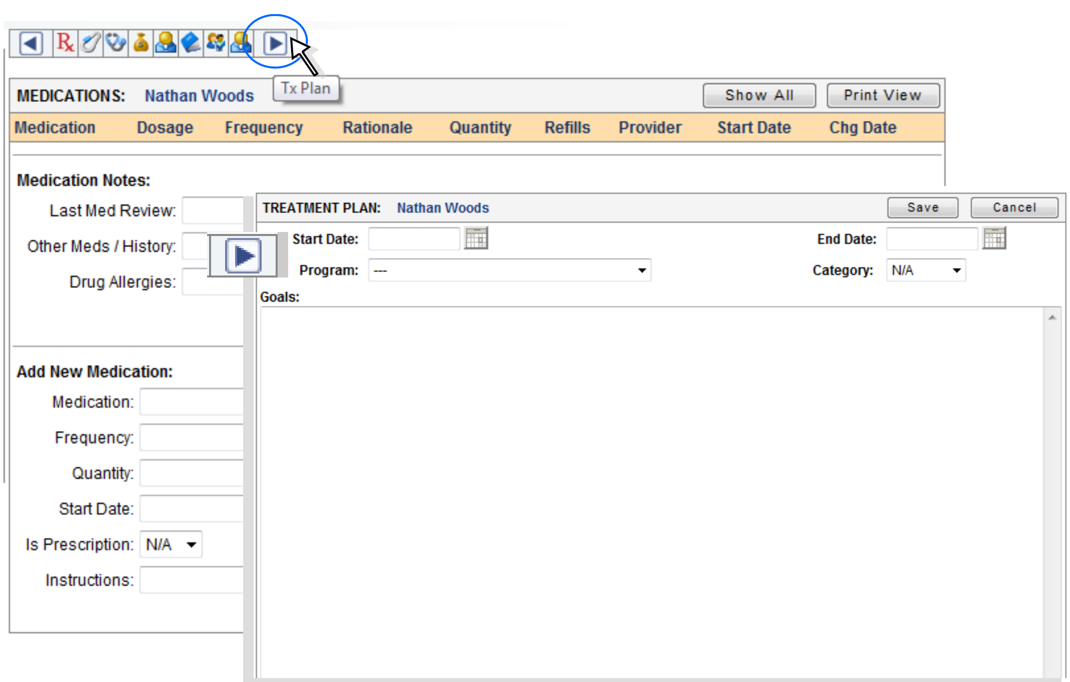
By Age:

Notifications can now be sent when a client turns a specific age. Age Change Trigger notifies you when a youth turns 18 or when a client turns 65 and becomes eligible for Medicare. This is a nightly routine that runs, so the trigger will occur the following day.

Client Intake

Streamline your Agency's Intake Process and resolve redundancy with this new feature. Customize your intake process. Reduce human error, decrease intake time and capture data pertinent to your Agency's needs.

Select sections to appear in the Intake form and order these. Navigate easily through the form using the Intake Navigation bar. Click on the previous and next buttons or the specific category items. Any updates will be saved.



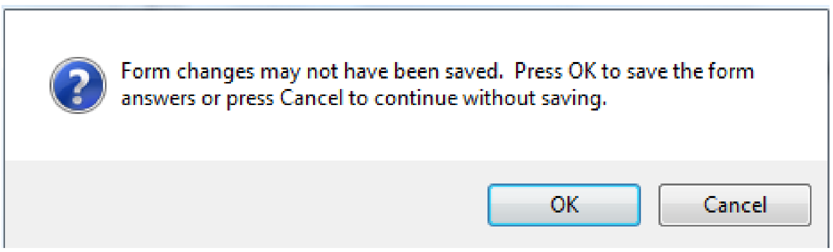
Release Tip: You can make a your saved report filter the default view every time you go to your reporting page - simply check the Default View checkbox before saving it!

Pre-completed Visit Actions

Pre-submit Attachments: Attachments can be added before a visit is signed and submitted, The new Attachments link is under the “Billing Info / Sign & Submit” link. This feature allows you to add attachments before you complete a visit.

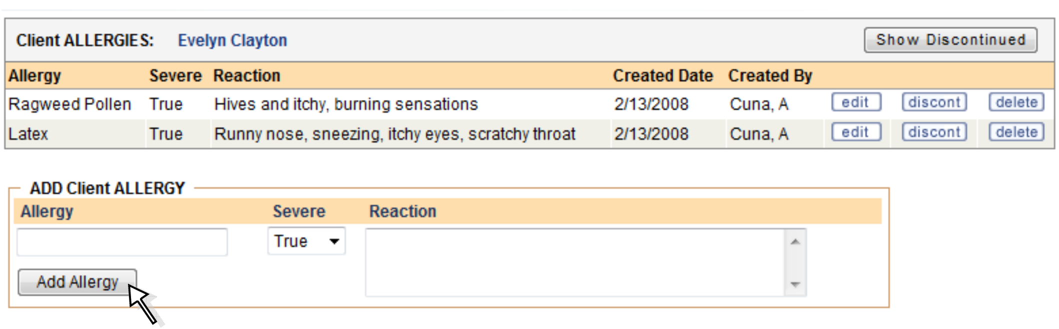
Add Signatures to Incomplete Visits: You can add a signature with a signature pad to an incomplete visit. There is a “Save Signatures Only” button at the bottom of the Billing Info / Sign & Submit page of an incomplete visit. This allows you to sign it before the visit is submitted. This does not work with pre-signed signatures.

Form Category Save: Don’t lose visit information by forgetting to click “Complete.” You will now be prompted to save web form category data if you navigate away before hitting the complete button. A pop-up window will appear asking if you want to save data.

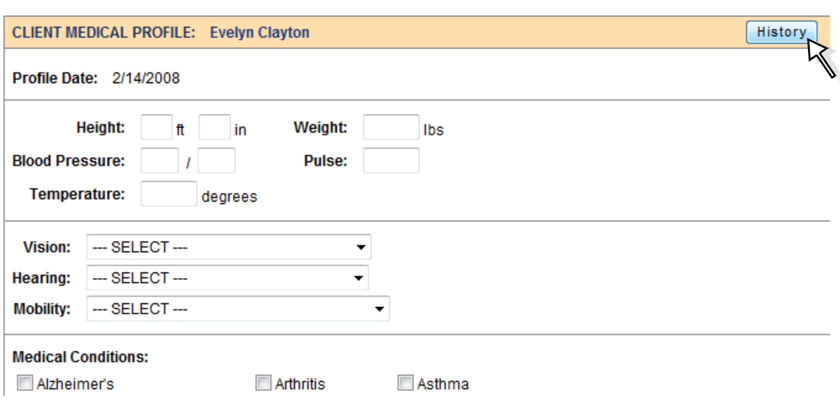


Allergy Module

The new Allergy Module enables you to keep track of clients’ allergies in one place. Access the Allergy Module through the Allergy button on the client navigation bar. Add new allergies, update and discontinue allergies with a click of a button.



Client Medical Profile



Access a client’s medical profile quickly and easily through the client navigation bar with this new module. Create a new medical profile to include medical conditions. This new feature also keeps track of medical profile history.

Medication, Contact and Treatment Plan Date Mapping

Complete visits and enter information more efficiently with his new feature. Save time and eliminate redundancy errors by easily mapping Medication, Contacts, and Tx Plan Start and End dates in forms.

Scheduling Updates

Scheduler Displayed: You can now see which employee scheduled a visit. Once a visit is scheduled, the Scheduled Visit window will display a Scheduled By field with an info icon. Hover over the info icon, and the employee that scheduled the visit and the date the visit was scheduled are displayed.

Employee Preferred Schedule Visit Type: Select a preferred schedule visit type to automatically populate on your Schedule window. On the Employee Config page, simply choose your Preferred Visit Type (Schedule) from the drop down and save.

Employee Preferred Zoom Level: Set your preferred time increments with this new zoom level feature for employee schedule. On the Employee config page, select a level from the Preferred Schedule Zoom drop down and save.

Schedule Tracking in HIPAA Log: Scheduling is now tracked in the HIPAA log. Whenever a visit is scheduled, the "INSERT SCHEDULE ENTRY" note appears on the HIPAA Log for both the Client and Employee. The Client Log lists the Employee who scheduled the visit, and the Employee Log lists the Client for which the visit is scheduled.

Payer on Schedule Pop-up: Payers are displayed on Scheduled Visit pop-up window.

We want to hear from you. If you have an idea, question, or comment regarding
Credible Software Releases or our release process, please call or email Credible today!

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