CREDIBLE

December 2007 Software Release

New Features and Upgrades for December

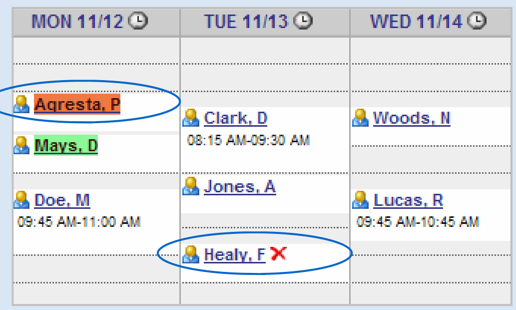
New Features available December 1, 2007

The start of December brings new features and functionality from Credible. Over 10 new reports have been created to easily track performance and manage billing. New features, such as Physician's Orders, enable you to capture and manage critical information. Take advantage of these new features and work efficiently through the holiday season.

December Software Spotlight: Visit/Schedule Updates, Physician's Orders, Authorization Trigger, Sign & Submit All Visits, New Reports

Improved Visit/Schedule Notification and Updates

Cancelled Visit: With the new Hide/Show Cancellations button on the Schedule, you are now able to hide Cancelled Appointments from your Schedule View and quickly change that back if you wish to display the Cancelled appointments. Cancelled appointments are indicated with a red X on the Daily and Weekly views and by a strikethrough on the Monthly view. There is also a new Status to indicate that a visit is cancelled more than 24 hours in advance.

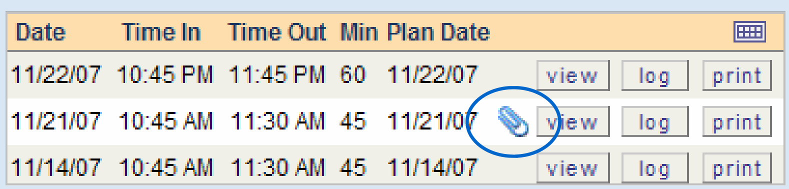


Scheduled Visit Status: Visits in progress are now highlighted in Orange. Visits for which a Client has arrived are still highlighted in Green, until the Visit is started.

Summary Client Visit View: You now have the option to view only summary and non-billing information on the Visit View page for Visit Records.

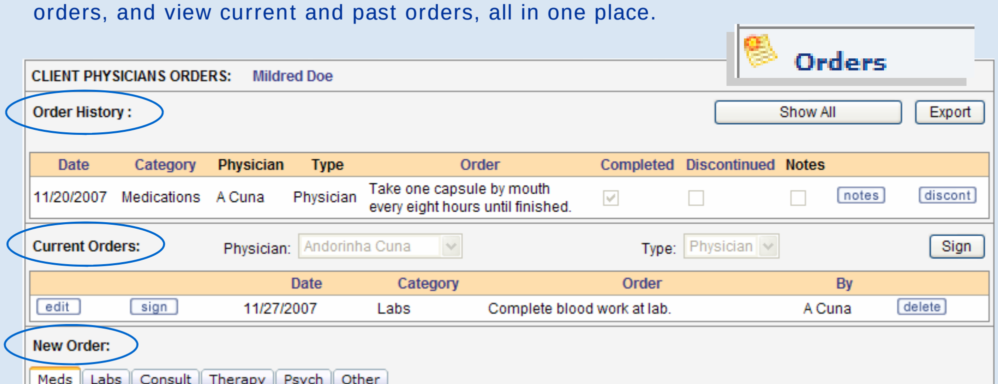
Updated Work Hours: Work hours can now be in 15 minute increments.

Visit Attachment: New paperclip icon on the Visit List indicates visit attachments.



Physician Orders

Enter and manage Physician's Orders for Medications, Labs, Consults, Therapy, Psych, and more, quickly and easily using the new Physician Orders module. Input new orders, and view current and past orders, all in one place.



December 2007 Release Schedule Highlights

December 1, 2007
- Visit/Schedule Updates
- Physician's Orders
- Auth Trigger
- Contacts Export
- Sign & Submit All Visits
- New and Updated Reports
- Client Enhancements
- Billing Upgrades

February 2008
- Look for an email from us with more info on what you can expect from the next Credible software release!

Previous Release Highlights: Oct 2007
- Client Face Sheet Upgrades
- History View
- Appointment History
- Enhanced HR Functionality

Complimentary
Webcast Tutorial on Software Upgrades!

Please contact your

Account Manager if you would like a webcast to review the new features.

Credible Software Tips:

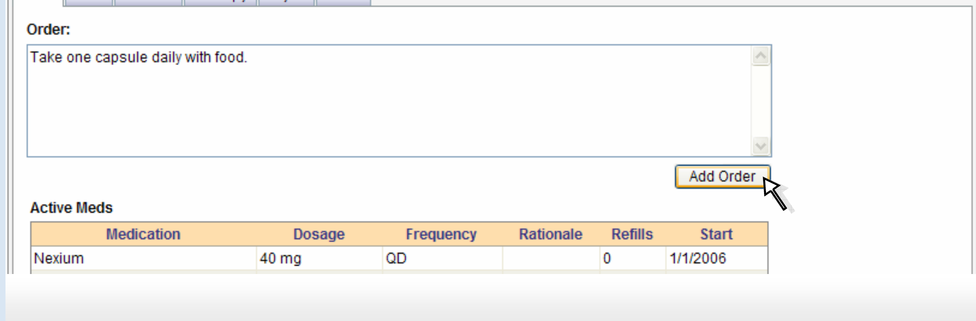
Check here every release for easy-to-use tips from

You can share your saved report filters by clicking on the Global View checkbox after naming your report and before you save it. Now, the rest of the users can run the same filter!

- Pat

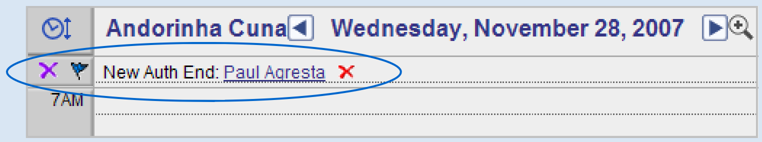
Pat Lanning, LCSW
Account Manager

Do you want to share these release notes with a colleague? Do you need a PDF version of this email for printing? Click here with your request.



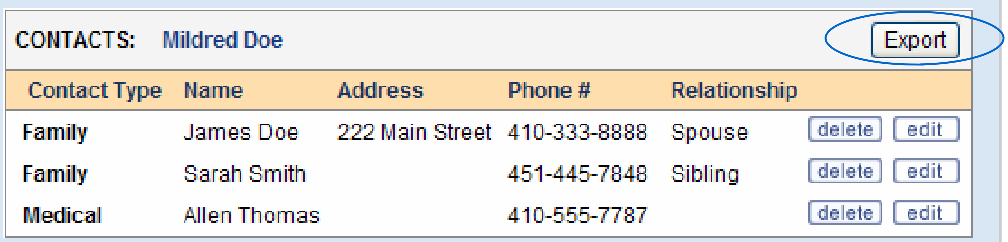
Authorization Trigger

Staff can now be notified when an Authorization is about to expire. Enter a negative number for days to start the occurrence after the trigger event, and the notification event will be sent before the Auth expires. A notification will then appear on the schedule on the designated day.

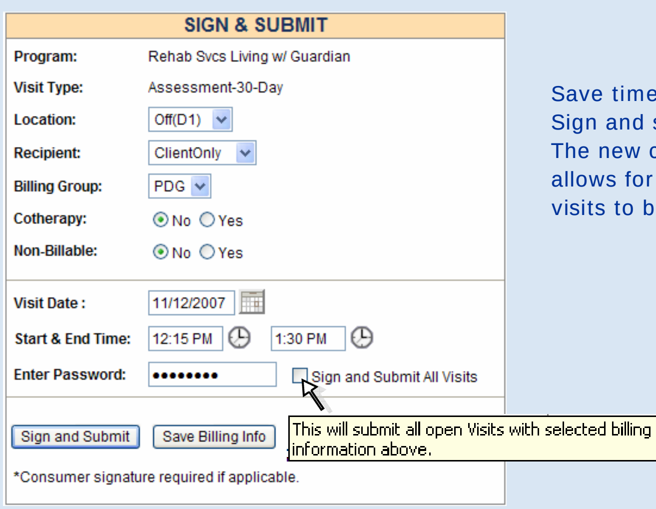


Contacts Export

Export a Client's contact list with a click of a button. Export and sort contact data quickly and easily in an Excel worksheet.



Sign & Submit All Visits



Save time with this new feature. Sign and submit all visits in one step. The new checkbox on Web Forms allows form groups and form group visits to be submitted at once.

New Reports

Case Load Report by Severity: Lists each employee's clients and the severity level for the client, if one exists; the severity level is a new field on the client face sheet that your administrator needs to add.

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Case Load Utilization Report: Displays case load data for each employee, by team and profile; the actual number of assigned clients is displayed next to the maximum caseload set for that employee, and the ratio is calculated; administrator must add the max caseload field to the employee face sheet in order for you to use this report.

Program Pre-closing report: Lists which clients should be closed in any given program; If the client is active in a program and hasn't been seen in a specified amount of time, the client will appear on the pre-closing report for the program; each program can be set up with a specific number of days inactive before closing.

Program Closing Report: Shows which clients have been removed from specific programs within a given time period; a reason for and note about the assignment is displayed.

Quarterly Served Clients Report: Total clients seen in each program per quarter.

Total Number Clients Served Report: Shows dates clients set to active/inactive in a given timeframe.

Monthly Unit Totals Report: Similar to the Monthly Visit Totals Report but uses original unit totals instead of visit totals.

Units Per Day Analysis Report: Same as Visits per Day Analysis but uses original unit totals instead of visit totals.

Provider Summary by Team Report: Summary report for billable units with filter for Program, team, and date range. Initial view shows summary of Team, total original units and amount. Report columns include Provider Name, Original Units, Billable Units and dollar amount.

Report Updates

Scheduled Visit Status Report: Two new totals have been added to this report: Resched/Cncl>24hr and Other, to more effectively divide and display totals; takes into consideration the new appointment scheduling status of Cancel>24 hrs.

Employee Filter added on Payroll Report: New filter enables you to select an employee, which will display only that employee's information.

Client Enhancements

Print All Client Medications: You can now print all of a client's medications including current and discontinued meds. Simply click the "Show All" button to view and print all medications.

Primary Employee to Client Advanced Search: Filter by Primary Employee on Client Advanced Search.

Age Field in Data Dictionary: New locked data field shows client's age.

Billing Upgrades

Axis I Primary Diagnosis can now be defined per Program for a Client. Diagnosis by Program can be added, edited, and deleted for a Client. Axis I Primary Diagnosis per Program also displays on 837 and CMS-1500. Flex rate visits with summing will only sum dollar amounts, not units. Non-billable settings has also been updated.

We want to hear from you. If you have an idea, question, or comment regarding Credible Software Releases or our release process, please call or email Credible today!

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