

## Tx Plus, Credible eRx, Secure Messaging, & More



### Certified Version Highlights

- Configurable active/inactive statuses for Tx Plus elements
- New right for "Supervising Provider on Script" requirement
- New fields on Credible eRx "finalize prescription" screen
- Initiating e-conversation with a client's authorized users
- Specifying attachment type for lab results attachment
- Restricting employees that can view a clinical support

### Certified Version Available August 15, 2014

Credible Behavioral Health 9.1 attained 2014 Edition Complete Ambulatory EHR Certification from the ICSA Labs ONC Health IT Certification Program. This designation means that the software can support Eligible Providers with Stage 1 and Stage 2 Meaningful Use measures required to qualify for funding under the American Recovery and Reinvestment Act. This Complete EHR is 2014 Edition compliant and has been certified by an ONC-ACB in accordance with the application certification criteria adopted by the Secretary of Health and Human Services. This certification does not represent an endorsement by the U.S. Department of Health and Human Services.<sup>1</sup>

Credible Behavioral Health 9.1 includes support for "Surescripts 10.6" and was certified on July 17, 2014 by Surescripts for prescription routing messaging: NewRx, RxRenewal, STATUS, and ERROR.

This release consists of features in the certified version that were not released in May 2014. For example, in Tx Plus, your Administrator can now configure active/inactive statuses for Tx Plus elements and have staff select them from a dropdown. And for Credible eRx, there is a new Security Matrix right for the "Supervising Provider on Script" requirement and new fields on the "finalize prescription" screen.

On the secure messaging front, your staff can use the Messaging Hub to initiate an electronic conversation with a client's authorized users — the first message is received in the Credible Client Portal. In Credible eLabs, there is a new Attachment Type dropdown for lab results so staff can specify if the attachment is an image and/or narrative or "other".

Another release highlight is a new Viewable By dropdown in the Clinical Support Admin screen — with it your Agency can restrict the employees that can view a clinical support once it has triggered.

Please refer to the Certified Version 9.1 Configuration document for the steps to configure and use all of the new features.

### Software Spotlight

Configuring active/inactive statuses for Tx Plus elements, Security Matrix right for "Supervising Provider on Script" requirement, new fields on Credible eRx "finalize prescription" screen, initiating e-conversation with a client's authorized users, specifying attachment type for lab results attachment, and restricting employees that can view a clinical support

**Complimentary  
Webinar Tutorial on  
the New Features!**

Register for the webinar by clicking the link below. Once registered, you will receive an email confirming your registration with information you need to join the webinar.

[Monday, August 18th at 11:00am - 12:00pm ET](#)

### Dropdown Format for Active/Inactive Flag for Tx Plus Elements

If your Agency's domain is configured to allow deactivation of individual elements in a Tx Plus plan, your staff will notice that the Inactive checkbox has been replaced with an Element Status dropdown.

Your Administrator can rename the two default options and add additional statuses via *Manage Tx Plus Element Status Type* in Partner Config.

When an inactive status is selected, a reason field in the Tx Plus element displays (it replaces the Inactivation Reason popup).

When a user reactivates an inactive element by selecting an active status, a new reactivate confirmation prompt displays.

### New Right for “Supervising Provider on Script” Requirement

If a Credible eRx Prescriber (“provider”) requires a supervising provider on prescriptions when they are printed/sent to the pharmacy, your Administrator needs to select the new Security Matrix right `RequireSupervisingProvidereRx` for his/her profile. When a provider has the right and he/she is selected from the Provider dropdown on the Create Prescription screen (or the provider is creating the script himself/herself), the Supervising Provider dropdown displays and selecting one becomes a requirement.

PrintOriginalRx		Display Supervising Provider dropdown on SigBuilder page for any prescription created for prescribers with this Security Matrix Right.
RequireSupervisingProvidereRx		

Prescription for: **John Doe (70010549)**

Medication: **Tylenol 325 mg tablet**

Save this medication in your favorites list?

Drug Class: **Non-Narcotic Analgesic/Antipyretic, Non-Salicylate** Use Alternative:

Provider:

Freud, Sigmund ▼

Start Date: 8/13/2014

Supervising Provider: -- Select -- ▼

Next release  
will be available  
**Saturday,**  
**November 15, 2014**

### New Fields Added to Credible eRx “Finalize Prescription” Screen

In accordance with Surescripts requirements and to help ensure the accuracy of a prescription before you submit it, the following fields have been added to the “finalize prescription” screen: Client gender/DOB, Provider phone/address, date/time script was written, and Pharmacy phone/address. In addition, the screen now has a reminder that Additional Comments entered go to the Pharmacy – they are not viewable by the client.

Prescription for: **John Doe (10819)**

<b>Gender:</b>	M
<b>Date of Birth:</b>	4/2/1950
<b>Provider:</b>	Tech Team, Credible
<b>Provider Phone:</b>	6036036034
<b>Provider Address:</b>	123 test st, somewhere, NH , 03037

#### Prescribed Medication Info:

<b>Written Date:</b>	8/8/2014 11:16:01 AM
<b>Medication:</b>	Benadryl 25 mg capsule
<b>Dosage:</b>	Take 1 capsule (25 MG) By Oral Route 3 time
<b>Quantity:</b>	3 Capsule
<b>Refills:</b>	0
<b>Addtl. Comments:</b> *Notes to the Pharmacy.	Please put pills in a blue bottle
<b>Geo Area:</b> ⓘ	-- Geo Area -- ▼
<b>Associate Dx:</b> ⓘ	-- Associated Diagnosis -- ▼

<b>Pharmacy:</b>	Test000 Pharmacy Store 10.6
<b>Pharmacy Phone:</b>	9523337777
<b>Pharmacy Address:</b>	6000 E. Broadway, Bloomington, MN, 55425

Do you want to share these release notes with a colleague? Email [marketing@credibleinc.com](mailto:marketing@credibleinc.com) with your request.

## Initiating Electronic Conversation with Client's Authorized Users

To improve Agency-client communication, New Message functionality has been added to the Messaging Hub. If an assigned client has one or more client users, staff can use the Messaging Hub to send the first message in a conversation to the Credible Client Portal. If the client has a client user with the MessagingCU right, he/she will be able to view and reply to the message.

**MESSAGING HUB: Jane Smith**

Message Recipient: Doe, John 02/02/1950

Type of Message: General Message

Subject: Need to schedule appt

Dear John, please contact our office to schedule y

## Specifying Attachment Type for Lab Results Attachment

The Lab Results function in eLabs has been enhanced with the addition of an Attachment Type dropdown. When adding an attachment to a lab result, staff will have to identify what type it is by selecting the corresponding option from the Attachment Type dropdown.

Choose File ultrasound.jpg Attachment Type Attach File

- Attachment Type
- Image
- Narrative
- Image & Narrative
- Other

Once a file is attached, it will have an icon that corresponds to its attachment type. Hovering over the icon displays the attachment type and the number of attachments.



## We want to hear from you!

If you have an idea, question, or comment regarding Credible software releases or our release process, please call or email Credible today.

## Restricting “Viewability” of Clinical Supports

With the new “Viewable By” setting in the Clinical Support Admin screen, you can limit which employees can view a clinical support when it is triggered.

<b>Viewable By:</b>	<input type="text" value="Clinic+Supv"/> Clinician+ES Clinicians Doctor/Presc DS + eMAR
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Your Administrator can select one or more security profiles from the list provided. An employee with a selected profile also needs to have the ClinicalSupportView right.

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Vendor: Credible Wireless, Inc.

Certification Date: August 12, 2014

Product name/version: Credible Behavioral Health 9.1

CHPL Product Number: 140216R00

CQMs tested/certified: CMS#2v3, CMS#50v2, CMS#62v2, CMS#68v3, CMS#139v2, CMS#149v2, CMS#155v2, CMS#156v2, CMS#165v2

Additional software relied upon to demonstrate compliance: Direct Project, First DataBank, Greyware Domain Time II, MedlinePlus, Surescripts

Additional costs: One time implementation fee, monthly and annual fees