CREDIBLE

SECURE. PROVEN. EASY TO USE.

Form Builder Enhancements, New Update Capabilities, and More

August 2013 Release Highlights

- Web form, medical profile, and immunization enhancements
- Signing individual orders
- Inactive flag for Tx Plus elements
- “Treat As Taken” eMAR administration responses
- Guarantor start/end dates
- Attachments for manual lab results
- Searching visit documentation
- New clinical support criteria
- Secure client communications

Release 8.2 Features Available August 17, 2013

Credible delivers new functionality that increases the effectiveness of web forms. With enhancements to Split Visit When Checked, you can generate multiple split visits from a single visit and control the billing details for each split visit. And if you have dropdowns in a web form, you can set them up as lookups like you can with Data Dictionary fields. You can populate a dropdown with the items in a custom lookup category or predefined items in a lookup table such as State.

This release also includes new update capabilities such as the ability to edit inactive medical profiles — you can now correct mistakes without having to do an import. Edit functionality has also been added for immunization records.

Physicians will notice that they can now sign individual orders and your treatment plan builders can take advantage of a new Inactive flag that is available for each Tx Plus level (element).

Other release highlights include setting up “taken” eMAR administration responses, specifying guarantor start/end dates, adding attachments to manual lab results, searching visit documentation, and using allergies and medical profile data as clinical support criteria. Finally, if your organization uses Client Email Notes and the Credible Client Portal, you can now use them to send secure communications to your clients.

Please refer to the Release 8.2 Configuration document for the steps to configure and use all of the new features.

Software Spotlight

Web form enhancements, new edit capabilities, ability to sign individual orders, Inactive flag for Tx Plus levels, “taken” eMAR administration responses, guarantor start/end dates, attachments for manual lab results, search function for visit documentation, new clinical support criteria, and secure client communications

Complimentary Webinar Tutorials on the New Features!

Register for a webinar by clicking on a date below. Once registered, you will receive an email confirming your registration with information you need to join the webinar.

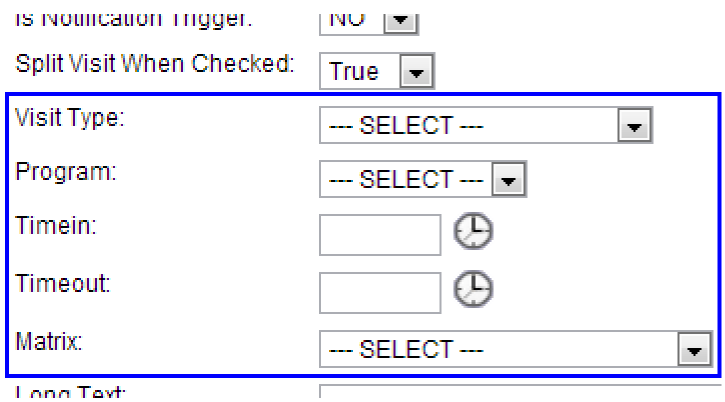
[Friday August 16 at 12:00 pm]

[Monday August 19 at 4:00 pm]

Creating Multiple Visits from Single Visit with "Split Visit When Checked"

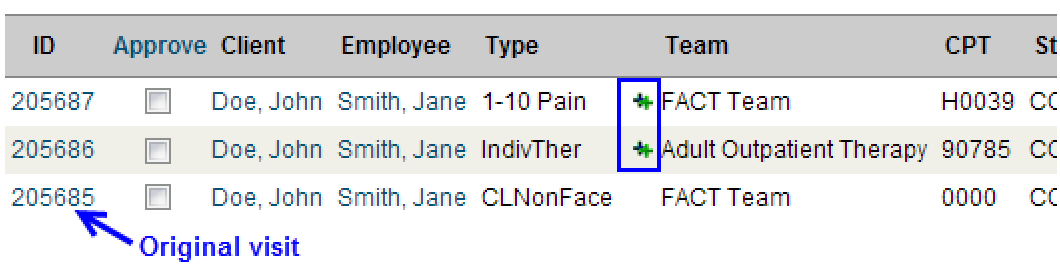
If your organization has the need to generate multiple visits from a single visit, ask your Implementation Manager or Partner Services Coordinator to turn on the new Medical Billing feature in your system. Outcome reporting is an example of when creating multiple visits from a single visit can be useful. Each split visit answer would be tied to a specific outcome and if selected, a visit with the appropriate CPT code would be created and then reported via an 837.

Once Medical Billing is enabled, there will be additional Split Visit When Checked fields that you use to specify the billing details for each split visit. As a reminder, split visit creation is tied to checkbox and radio button answers in the form.



You can specify the visit type, program, and/or time in and time out or select an "Is Split Secondary" Billing Matrix entry. If the answer is selected, a split visit will be created at sign and submit and it will be assigned the CPT code of the matching split secondary Billing Matrix entry.

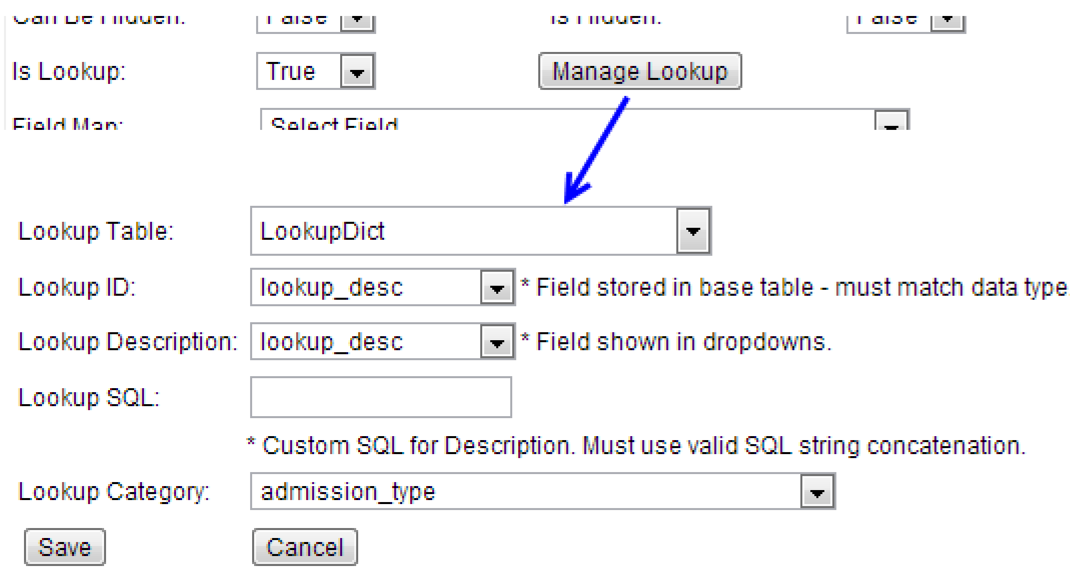
In the Client Visit List, the split visits are listed after the original visit and are indicated by the double plus sign icon.

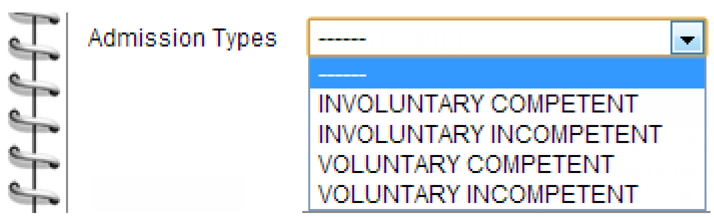


ID	Approve	Client	Employee	Type	Team	CPT	St
205687		Doe, John	Smith, Jane	1-10 Pain	FACT Team	H0039	CC
205686		Doe, John	Smith, Jane	IndivTher	Adult Outpatient Therapy	90785	CC
205685		Doe, John	Smith, Jane	CLNonFace	FACT Team	0000	CC

Setting Up a Dropdown As a Lookup

When you select True for the new Is Lookup field, a Manage Lookup button displays that lets you access the "lookup config" popup. You can set up the dropdown as a standard dropdown such as geo_area or state or as shown below, as a custom dropdown using custom lookup items.

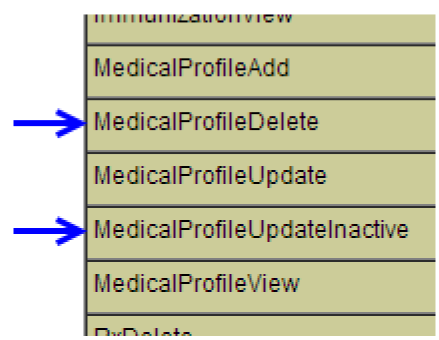




Medical Profile Enhancements

In addition to being able to edit an inactive medical profile, a Delete Medical Profile button has been added for active and inactive medical profiles.

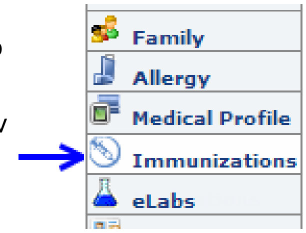
With two new Security Matrix rights, you control which employees can delete active/inactive medical profiles and update inactive medical profiles.

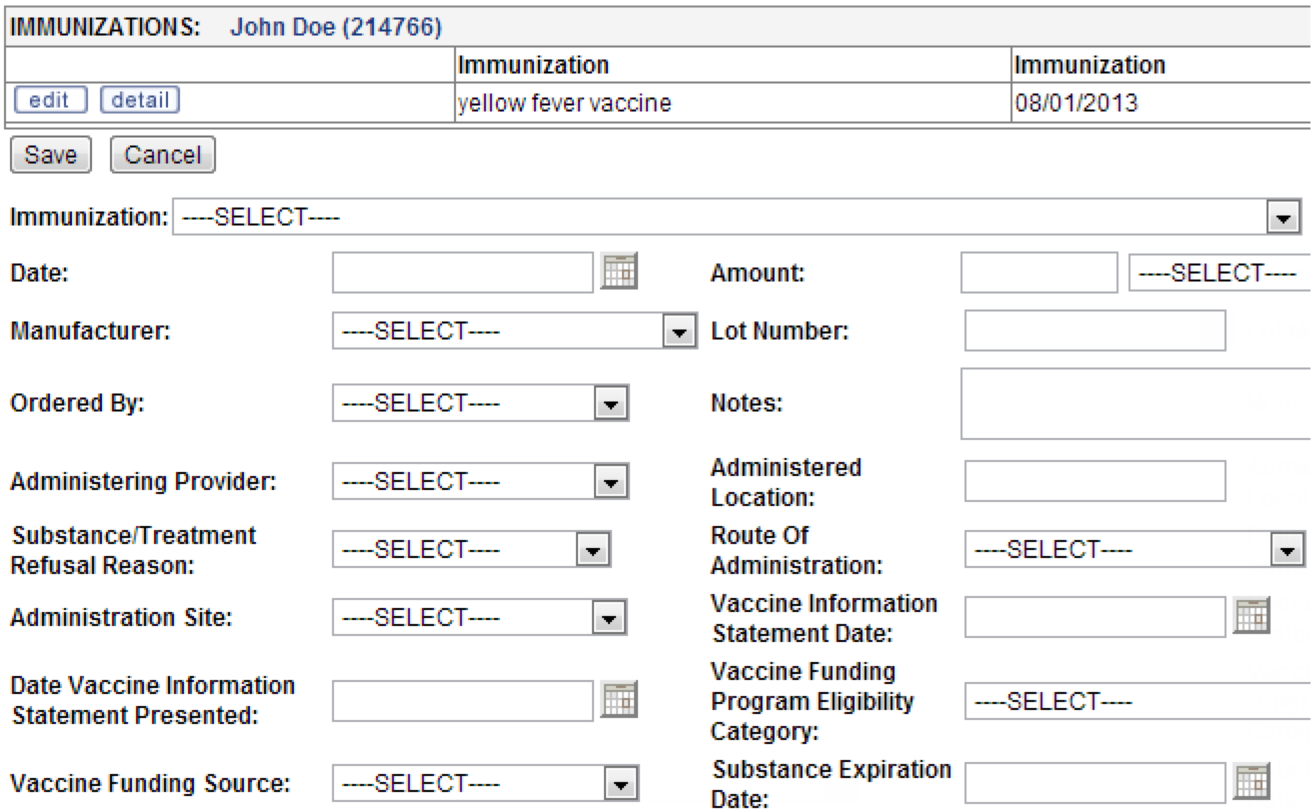


To help you capture additional information about a client in the Medical Profile screen, generic date and text fields – date1 through date30 and text1 through text30 – have been added to the ClientMedicalProfile table. Use the Data Dictionary to define the date and text fields so they meet the needs of your organization.

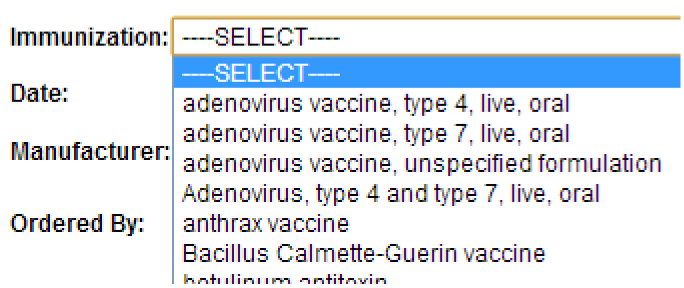
Immunization Enhancements

The ability to edit an immunization record is just one of many enhancements to Immunizations. Access to a client's immunization records is easier with the addition of an Immunizations button to the Client nav bar. Once you are on the new Immunizations screen, you will notice numerous new fields including a Notes field.





Another change you will notice is that the Immunization dropdown is autopopulated – it comes from the PHIN VADS vocabulary maintained by the CDC.

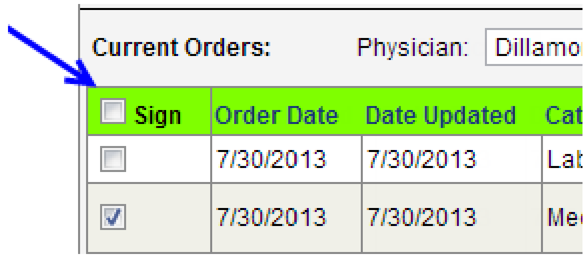


Do you want to share these release notes with a colleague? Email kelley.vinton@credibleinc.com with your request.

Next release: November 16, 2013

Look for an email with information on what you can expect from the next Credible software release!

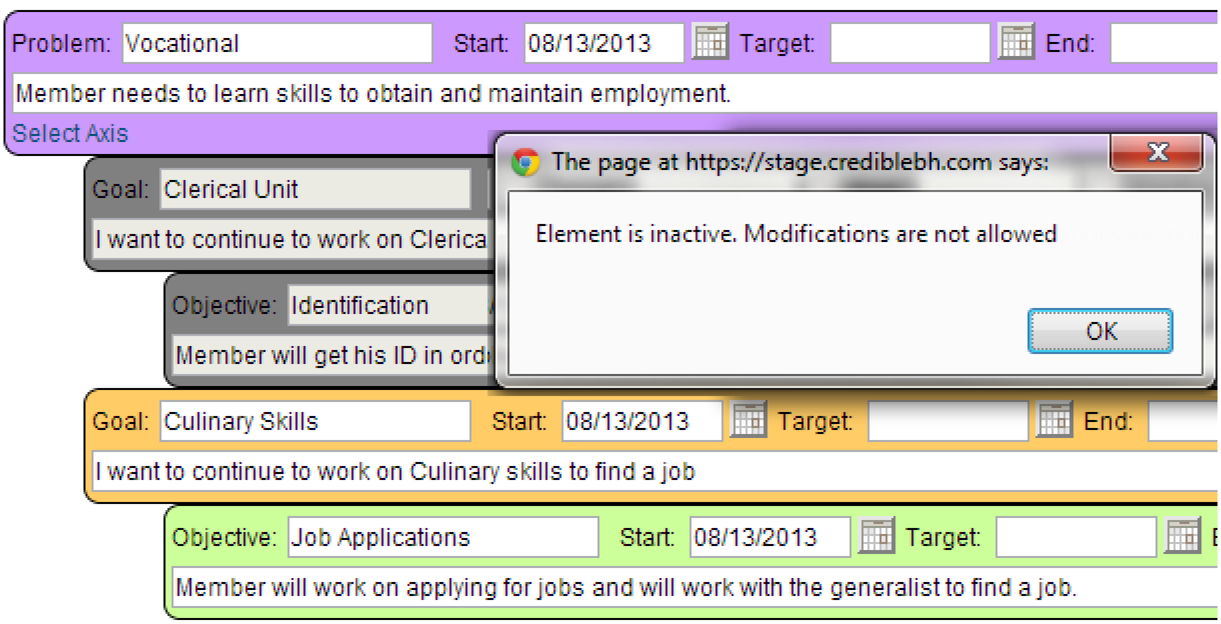
Ability to Sign Individual Physicians Orders



With the addition of a Sign column in the Physician Orders screen, you can now sign individual orders. This change makes it possible to assign a physician and order type when adding an order and edit the values before signing and sending to Pending Orders. Pending Orders now has a Signed By column and a Physician column.

Inactivating a Tx Plus Level and Its “Children”

If your organization has the need to defer individual elements (levels) in a Tx Plus plan, you can now configure your system so an Inactive checkbox is available for each level. When you inactivate a Tx Plus level, the system greys out the level and any child levels so you cannot edit or document against them. The system also prevents you from adding additional child levels to an inactive level.

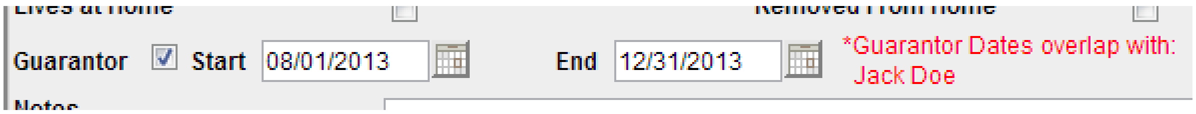


“Treat As Taken” Flag for eMAR Administration Responses

You can now set up custom positive responses for eMAR administration that can be selected instead of the system-defined “Taken” result. For example, you could set up a Pass Meds response for when a client takes medication independent of staff supervision – while an employee may not witness a client taking a medication, compliance is assumed. Treat as Taken results will also be available for pillbox reconciliation.

Start and End Dates for a Guarantor

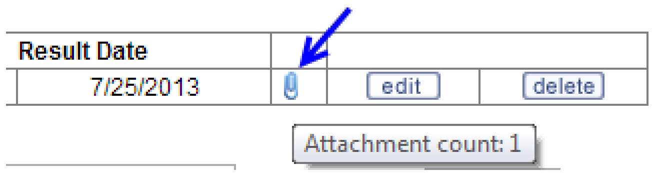
You can now enter the time period that a guarantor is financially responsible for a client. Since a client can only have one guarantor at a time, the system prevents you from having two guarantors with overlapping time frames.



With the addition of guarantor time periods, the system can automatically assign the correct guarantor when late visits are entered.

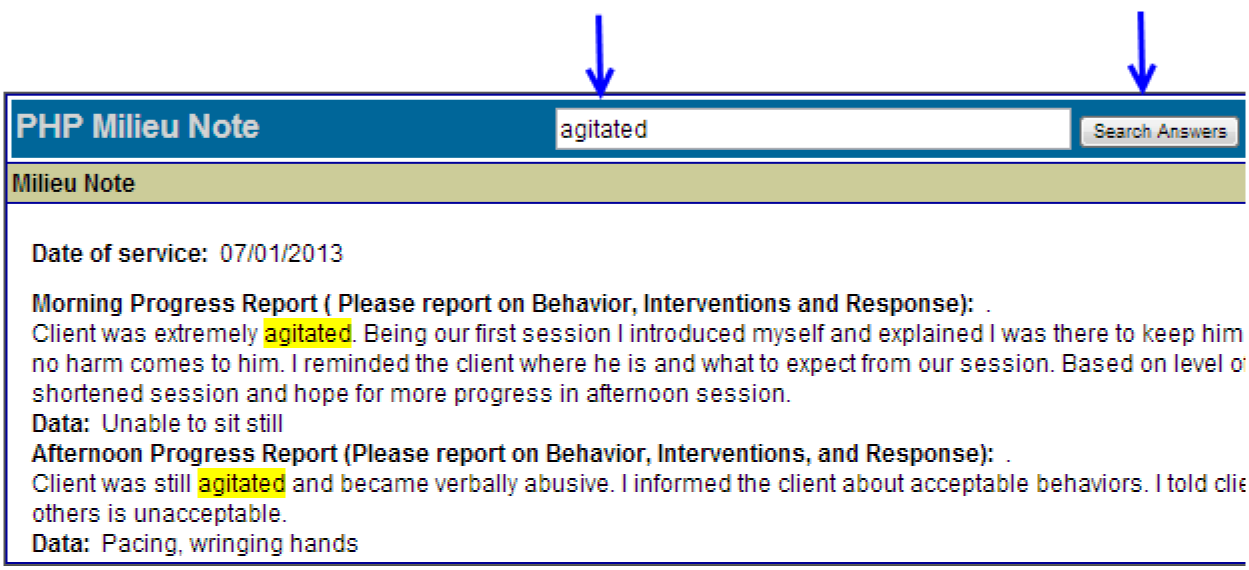
Attachments for Manual Lab Results

When entering a manual lab result or editing an existing one, you can now upload one or more attachments. Once an attachment is made, a blue paperclip is added to the lab results list for the order and the overall Results list; hovering over the paperclip displays the number of attachments.



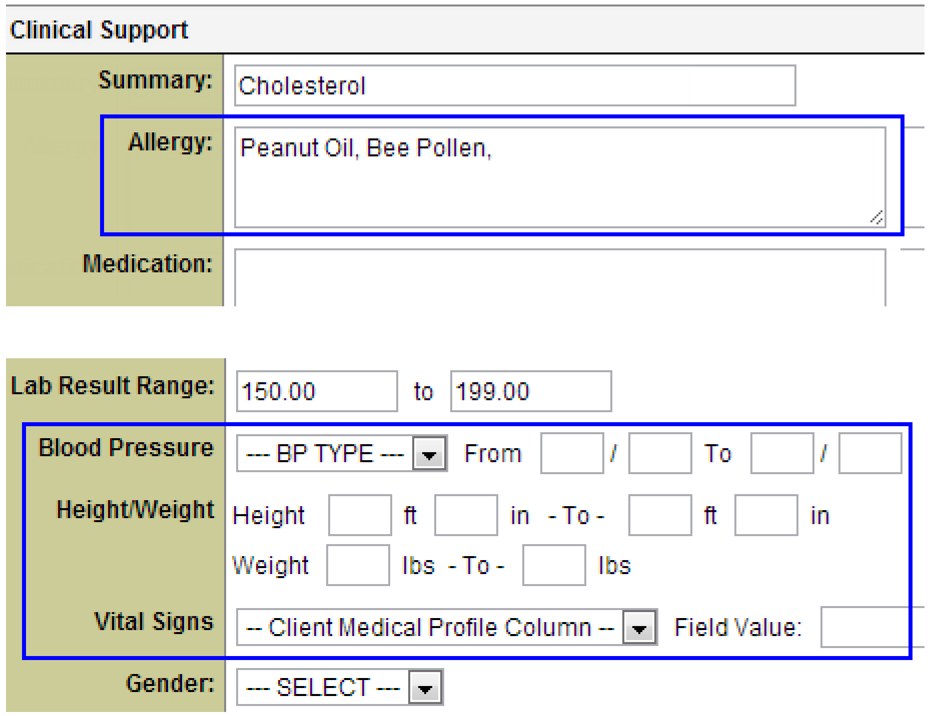
Search Function Added for Visit Documentation

You can now search for a specific word or word sequence in the documentation for a completed visit. If there is a match, the word is highlighted in yellow. The system does not include headings (category names) or question text in the search.



New Criteria for Clinical Supports

You can now include allergies and/or medical profile fields in the criteria that will trigger a clinical support for clients. In addition to blood pressure and height/weight, you can select another Medical Profile field from the Vital Signs dropdown and specify the trigger value.

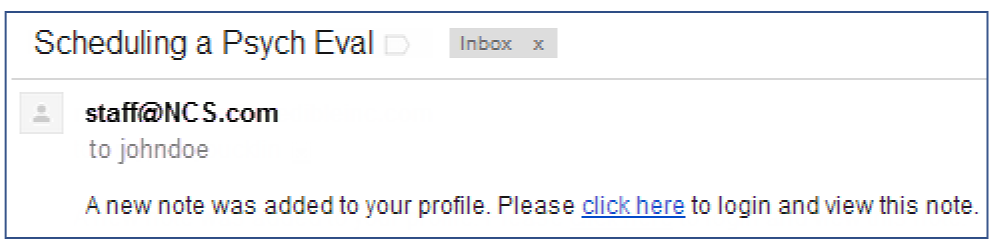


We want to hear from you!

If you have an idea, question, or comment regarding Credible software releases or our release process, please call or email Credible today.

Secure Client Communications

When the new Partner Config setting *Send Client Portal Link in Client Email* is selected, you can use the Client Email Notes function to send a secure communication to a client. Instead of sending the note in the email, the system sends a link to the Credible Client Portal login screen.



Once logged into the Client Portal (client user setup is required), the client can view the body of the email in the Notes screen. While you can copy other people on the client email note, they would need access to the Client Portal to be able to read the body of the email.