

Form Builder Enhancements, New Update Capabilities, and More



August 2013 Release Highlights

- Web form, medical profile, and immunization enhancements
- Signing individual orders
- Inactive flag for Tx Plus elements
- “Treat As Taken” eMAR administration responses
- Guarantor start/end dates
- Attachments for manual lab results
- Searching visit documentation
- New clinical support criteria
- Secure client communications

Release 8.2 Features Available August 17, 2013

Credible delivers new functionality that increases the effectiveness of web forms. With enhancements to Split Visit When Checked, you can generate multiple split visits from a single visit and control the billing details for each split visit. And if you have dropdowns in a web form, you can set them up as lookups like you can with Data Dictionary fields. You can populate a dropdown with the items in a custom lookup category or predefined items in a lookup table such as State.

This release also includes new update capabilities such as the ability to edit inactive medical profiles — you can now correct mistakes without having to do an import. Edit functionality has also been added for immunization records.

Physicians will notice that they can now sign individual orders and your treatment plan builders can take advantage of a new Inactive flag that is available for each Tx Plus level (element).

Other release highlights include setting up “taken” eMAR administration responses, specifying guarantor start/end dates, adding attachments to manual lab results, searching visit documentation, and using allergies and medical profile data as clinical support criteria. Finally, if your organization uses Client Email Notes and the Credible Client Portal, you can now use them to send secure communications to your clients.

Please refer to the Release 8.2 Configuration document for the steps to configure and use all of the new features.

Software Spotlight

Web form enhancements, new edit capabilities, ability to sign individual orders, Inactive flag for Tx Plus levels, “taken” eMAR administration responses, guarantor start/end dates, attachments for manual lab results, search function for visit documentation, new clinical support criteria, and secure client communications

Complimentary Webinar Tutorials on the New Features!

Register for a webinar by clicking on a date below. Once registered, you will receive an email confirming your registration with information you need to join the webinar.

[Friday August 16 at 12:00 pm](#)

[Monday August 19 at 4:00 pm](#)

Creating Multiple Visits from Single Visit with “Split Visit When Checked”

If your organization has the need to generate multiple visits from a single visit, ask your Implementation Manager or Partner Services Coordinator to turn on the new Medical Billing feature in your system. Outcome reporting is an example of when creating multiple visits from a single visit can be useful. Each split visit answer would be tied to a specific outcome and if selected, a visit with the appropriate CPT code would be created and then reported via an 837.

Once Medical Billing is enabled, there will be additional Split Visit When Checked fields that you use to specify the billing details for each split visit. As a reminder, split visit creation is tied to checkbox and radio button answers in the form.

Is Notification Trigger: NO

Split Visit When Checked: True

Visit Type:

Program:

Timein:

Timeout:

Matrix:

Long Text:

You can specify the visit type, program, and/or time in and time out or select an “Is Split Secondary” Billing Matrix entry. If the answer is selected, a split visit will be created at sign and submit and it will be assigned the CPT code of the matching split secondary Billing Matrix entry.

In the Client Visit List, the split visits are listed after the original visit and are indicated by the double plus sign icon.

ID	Approve	Client	Employee	Type	Team	CPT	St
205687	<input type="checkbox"/>	Doe, John	Smith, Jane	1-10 Pain	+ FACT Team	H0039	CC
205686	<input type="checkbox"/>	Doe, John	Smith, Jane	IndivTher	+ Adult Outpatient Therapy	90785	CC
205685	<input type="checkbox"/>	Doe, John	Smith, Jane	CLNonFace	FACT Team	0000	CC

Original visit

Setting Up a Dropdown As a Lookup

When you select True for the new Is Lookup field, a Manage Lookup button displays that lets you access the “lookup config” popup. You can set up the dropdown as a standard dropdown such as geo_area or state or as shown below, as a custom dropdown using custom lookup items.

Can Be Hidden: True False

Is Lookup: True False Manage Lookup

Field Name:

Lookup Table:

Lookup ID: * Field stored in base table - must match data type.

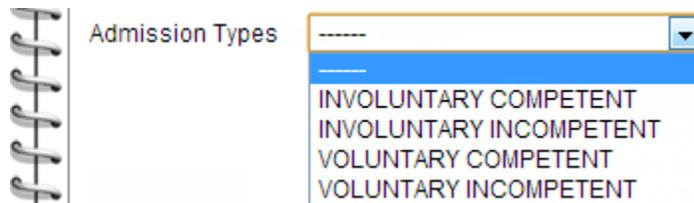
Lookup Description: * Field shown in dropdowns.

Lookup SQL:

* Custom SQL for Description. Must use valid SQL string concatenation.

Lookup Category:

Save Cancel



Medical Profile Enhancements

In addition to being able to edit an inactive medical profile, a Delete Medical Profile button has been added for active and inactive medical profiles.

With two new Security Matrix rights, you control which employees can delete active/inactive medical profiles and update inactive medical profiles.

To help you capture additional information about a client in the Medical Profile screen, generic date and text fields – date1 through date30 and text1 through text30 – have been added to the ClientMedicalProfile table. Use the Data Dictionary to define the date and text fields so they meet the needs of your organization.

ImmunizationView
MedicalProfileAdd
MedicalProfileDelete
MedicalProfileUpdate
MedicalProfileUpdateInactive
MedicalProfileView
PrDelete

Immunization Enhancements

The ability to edit an immunization record is just one of many enhancements to Immunizations. Access to a client's immunization records is easier with the addition of an Immunizations button to the Client nav bar. Once you are on the new Immunizations screen, you will notice numerous new fields including a Notes field.



IMMUNIZATIONS: John Doe (214766)		
	Immunization	Immunization
<input type="button" value="edit"/> <input type="button" value="detail"/>	yellow fever vaccine	08/01/2013
<input type="button" value="Save"/> <input type="button" value="Cancel"/>		

Immunization:

Date:	<input type="text"/> <input type="button" value="calendar"/>	Amount:	<input type="text"/> <input type="text" value="---SELECT---"/>
Manufacturer:	<input type="text" value="---SELECT---"/>	Lot Number:	<input type="text"/>
Ordered By:	<input type="text" value="---SELECT---"/>	Notes:	<input type="text"/>
Administering Provider:	<input type="text" value="---SELECT---"/>	Administered Location:	<input type="text"/>
Substance/Treatment Refusal Reason:	<input type="text" value="---SELECT---"/>	Route Of Administration:	<input type="text" value="---SELECT---"/>
Administration Site:	<input type="text" value="---SELECT---"/>	Vaccine Information Statement Date:	<input type="text"/> <input type="button" value="calendar"/>
Date Vaccine Information Statement Presented:	<input type="text"/> <input type="button" value="calendar"/>	Vaccine Funding Program Eligibility Category:	<input type="text" value="---SELECT---"/>
Vaccine Funding Source:	<input type="text" value="---SELECT---"/>	Substance Expiration Date:	<input type="text"/> <input type="button" value="calendar"/>

Another change you will notice is that the Immunization dropdown is autopopulated – it comes from the PHIN VADS vocabulary maintained by the CDC.

Immunization:

Date:

Manufacturer:

Ordered By:

- adenovirus vaccine, type 4, live, oral
- adenovirus vaccine, type 7, live, oral
- adenovirus vaccine, unspecified formulation
- Adenovirus, type 4 and type 7, live, oral
- anthrax vaccine
- Bacillus Calmette-Guerin vaccine
- botulinum antitoxin

Do you want to share these release notes with a colleague? Email kelley.vinton@credibleinc.com with your request.

**Next release:
November 16, 2013**

Look for an email with information on what you can expect from the next Credible software release!

Ability to Sign Individual Physicians Orders

With the addition of a Sign column in the Physician Orders screen, you can now sign individual orders. This change makes it possible to assign a physician and order type when adding an order and edit the values before signing and sending to Pending Orders. Pending Orders now has a Signed By column and a Physician column.

Sign	Order Date	Date Updated	Cat
<input type="checkbox"/>	7/30/2013	7/30/2013	Lat
<input checked="" type="checkbox"/>	7/30/2013	7/30/2013	Me

Inactivating a Tx Plus Level and Its “Children”

If your organization has the need to defer individual elements (levels) in a Tx Plus plan, you can now configure your system so an Inactive checkbox is available for each level. When you inactivate a Tx Plus level, the system greys out the level and any child levels so you cannot edit or document against them. The system also prevents you from adding additional child levels to an inactive level.

Problem: Vocational Start: 08/13/2013 Target: End:

Member needs to learn skills to obtain and maintain employment.

Select Axis

Goal: Clerical Unit
I want to continue to work on Clerical

Objective: Identification
Member will get his ID in ord

The page at <https://stage.crediblebh.com> says:
Element is inactive. Modifications are not allowed

OK

Goal: Culinary Skills Start: 08/13/2013 Target: End:

I want to continue to work on Culinary skills to find a job

Objective: Job Applications Start: 08/13/2013 Target: End:

Member will work on applying for jobs and will work with the generalist to find a job.

“Treat As Taken” Flag for eMAR Administration Responses

You can now set up custom positive responses for eMAR administration that can be selected instead of the system-defined “Taken” result. For example, you could set up a Pass Meds response for when a client takes medication independent of staff supervision – while an employee may not witness a client taking a medication, compliance is assumed. Treat as Taken results will also be available for pillbox reconciliation.

Start and End Dates for a Guarantor

You can now enter the time period that a guarantor is financially responsible for a client. Since a client can only have one guarantor at a time, the system prevents you from having two guarantors with overlapping time frames.

Lives at home	<input type="checkbox"/>	Removed from home	<input type="checkbox"/>			
Guarantor	<input checked="" type="checkbox"/>	Start	08/01/2013	End	12/31/2013	*Guarantor Dates overlap with: Jack Doe
Notes						

With the addition of guarantor time periods, the system can automatically assign the correct guarantor when late visits are entered.

Attachments for Manual Lab Results

When entering a manual lab result or editing an existing one, you can now upload one or more attachments. Once an attachment is made, a blue paperclip is added to the lab results list for the order and the overall Results list; hovering over the paperclip displays the number of attachments.

Result Date			
7/25/2013		<input type="button" value="edit"/>	<input type="button" value="delete"/>

Attachment count: 1

Search Function Added for Visit Documentation

You can now search for a specific word or word sequence in the documentation for a completed visit. If there is a match, the word is highlighted in yellow. The system does not include headings (category names) or question text in the search.

PHP Milieu Note

agitated

Milieu Note

Date of service: 07/01/2013

Morning Progress Report (Please report on Behavior, Interventions and Response): .
Client was extremely agitated. Being our first session I introduced myself and explained I was there to keep him no harm comes to him. I reminded the client where he is and what to expect from our session. Based on level of shortened session and hope for more progress in afternoon session.

Data: Unable to sit still

Afternoon Progress Report (Please report on Behavior, Interventions, and Response): .
Client was still agitated and became verbally abusive. I informed the client about acceptable behaviors. I told clients others is unacceptable.

Data: Pacing, wringing hands

New Criteria for Clinical Supports

You can now include allergies and/or medical profile fields in the criteria that will trigger a clinical support for clients. In addition to blood pressure and height/weight, you can select another Medical Profile field from the Vital Signs dropdown and specify the trigger value.

We want to hear from you!

If you have an idea, question, or comment regarding Credible software releases or our release process, please call or email Credible today.

Clinical Support	
Summary:	<input type="text" value="Cholesterol"/>
Allergy:	<input type="text" value="Peanut Oil, Bee Pollen,"/>
Medication:	<input type="text"/>
Lab Result Range:	<input type="text" value="150.00"/> to <input type="text" value="199.00"/>
Blood Pressure	<input type="text" value="-- BP TYPE --"/> From <input type="text"/> / <input type="text"/> To <input type="text"/> / <input type="text"/>
Height/Weight	Height <input type="text"/> ft <input type="text"/> in - To - <input type="text"/> ft <input type="text"/> in Weight <input type="text"/> lbs - To - <input type="text"/> lbs
Vital Signs	<input type="text" value="-- Client Medical Profile Column --"/> Field Value: <input type="text"/>
Gender:	<input type="text" value="-- SELECT --"/>

Secure Client Communications

When the new Partner Config setting *Send Client Portal Link in Client Email* is selected, you can use the Client Email Notes function to send a secure communication to a client. Instead of sending the note in the email, the system sends a link to the Credible Client Portal login screen.

Scheduling a Psych Eval <input type="checkbox"/> Inbox x	
 staff@NCS.com to johndoe	
A new note was added to your profile. Please click here to login and view this note.	



Once logged into the Client Portal (client user setup is required), the client can view the body of the email in the Notes screen. While you can copy other people on the client email note, they would need access to the Client Portal to be able to read the body of the email.

 2101 Gaither Road, Suite #400,
Rockville, MD 20850

 301-652-9500  credibleinc.com
 info@credibleinc.com

Mission: Improve the **quality of care** and lives in behavioral health for clients, families, providers, and management.