CREDIBLE

August 2007 Software Release

New Features Brighten August

August 2007 Release Schedule Highlights

August 18, 2007

- Employee Home Page and Navigation
- Dashboard Expansion, Homepage Enhancement
- Arrived Notification
- Expanded Logging Interface
- Copay Processing
- Character Restriction
- Visit Grouping

October 20, 2007

- Look for an email from us with more info on what you can expect from the next Credible software release!

Previous Release Highlights: June 2007

- Program Specific Face Sheets
- Employee Forms
- Home Page Additions
- Targeted Statistics

Complimentary

Webcast Tutorial on Software Upgrades!

Tue, 8/21/07
2:00 PM EDT

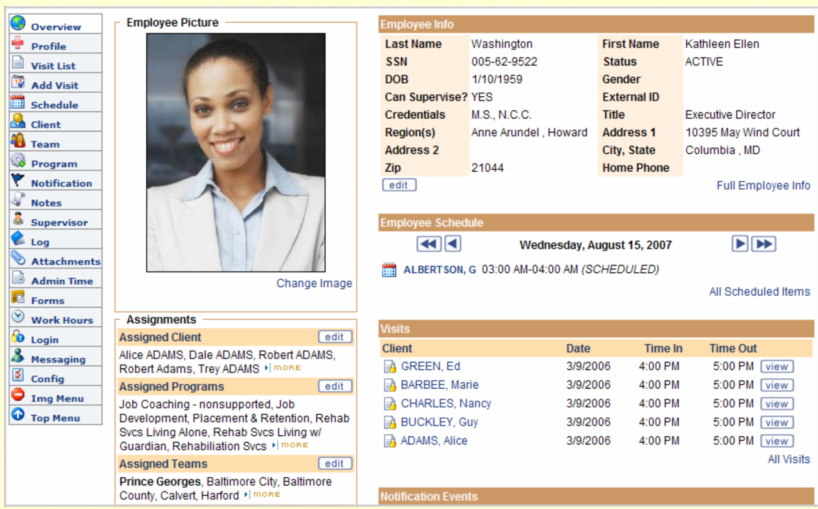
New Features available August 18, 2007

While summer is coming to an end, you can still make the most of the season with Credible's new features and upgrades. Innovative releases continue to build Credible's powerful and easy to use software. Improvements in clinical, scheduling, billing and reporting modules simplifies tasks.

August Software Spotlight: Employee Home Page and Navigation, Dashboard Expansion, Arrived Notification and Expanded Logging Interface

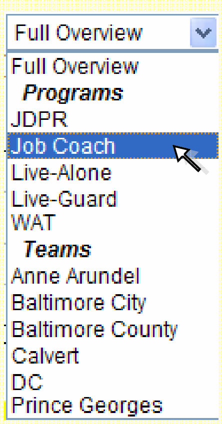
Employee Home Page and Navigation

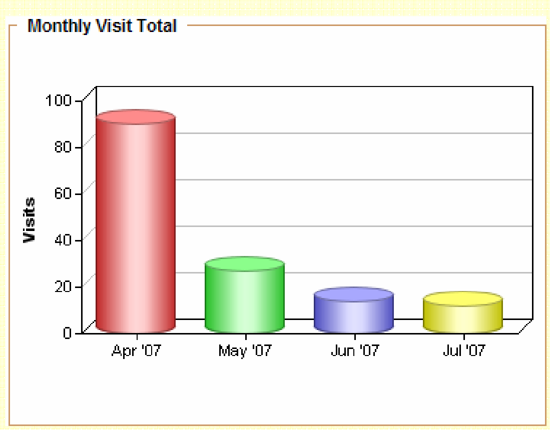
Employee Home Page now available! View Employee profiles quickly and easily. A new toolbar on the Employee Home Page enables easy navigation through employee pages. Employee Home Page enables you to view pertinent employee information in one place, and you can also see employee photos and notes.



Dashboard and Home Page Enhancements

View all dashboard charts, graphs and statistics by team or program. With the click of the mouse, you can drill down to specific programs and teams and get clean, easy to understand graphs.



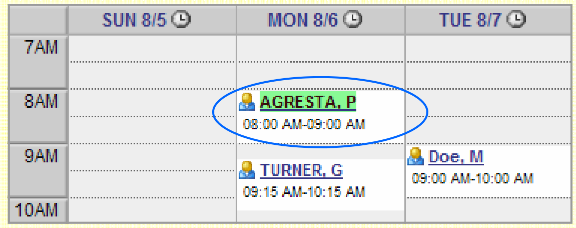


Your system administrator or your account manager can control your Statistics and Links display on your Home Page. An improved interface allows quick team and/or profiles rights selection for each statistic and link.

Statistics Upgrade - Monetary Data Available: You can now see the total dollar amount of visits that were completed this week, last week, this month, and last month. View these amounts for all programs and teams, or break it down to view a certain program or team.

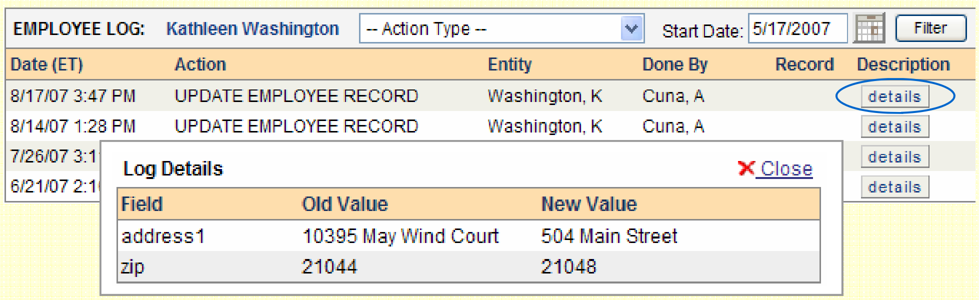
Arrived Notification

Easily view when a patient has arrived for an appointment through the new Arrived Notification feature. On the Schedule, open a scheduled visit and change the Status to "Arrived". On the schedule, client or group name will be highlighted in green.



Expanded Client Data Logging & Reporting

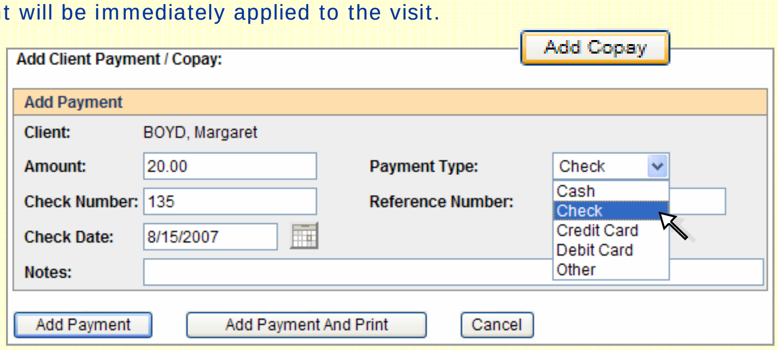
Now there's a better way to track specific client and employee changes made in the system. View which fields were modified, as well as both the old and new values. This new interface allows you to easily see and track exact changes made to client fields, client extended fields, client episode fields, and employee fields.



Copay Payment Process and Receipt

Easily add and link copays to a visit by using the new Add Copay button. Copay can be added upon arrival, which will automatically be applied once the visit is completed. A receipt for the copay can be printed.

You can also add a copay to a completed visit and print a receipt. On the Visit view screen, simply click the Add Copay button, enter the amount and save, and the payment will be immediately applied to the visit.



Character Restriction Feature Enhances Data Integrity

Block certain characters in specific fields. Decrease billing problems and "bad data" by restricting the entry of this data. Specify allowed characters and indicate required data length for fields through two new data dictionary fields. "Allowed Characters" restricts input to a list of certain allowable characters for a field. Minimum Length enforces the minimum number of characters for a field.

Form Groups for Multiple Visits

Complete all forms in one sitting! Start multiple forms at one time from the scheduler

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Thu, 8/23/07
2:00 PM EDT

Fri, 8/24/07
2:00 PM EDT

Click on your preferred date to register to attend. Hit reply and you will receive a confirmation email shortly.

Credible Software Tips:

Check here every release for easy-to-use tips from Credible team members.

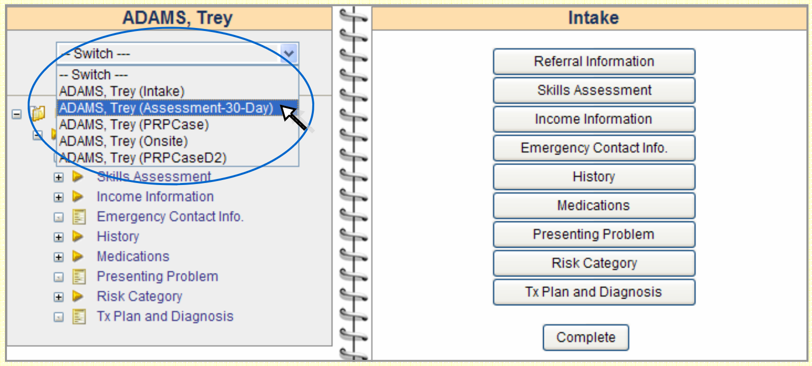
To save your report filters for future use, click the Save Reports button, enter a name, and click Save Report. Now, you can just select this saved report and the filters will automatically populate!

- Natalie

Natalie Kapusta
Quality Assurance

Do you want to share these release notes with a colleague? Do you need a PDF version of this email for printing? Click here with your request.

or client form groups page. Instead of having to complete each form in a form group individually, now you can do it all at once by switching between forms. This feature is also available for multiple clients. In a group setting, you can start and complete an entire set of forms for each member in the group at one time.



Signatures within a Form or Document

You can now include up to 4 signatures anywhere inside a form or document. Need a signature at the bottom of a certain page? Not a problem! Easily store signatures that belong in specific sections of the form.

File Attachment Sort and Naming

We've listened to customer feedback on our Attachment functionality and we now allow for specific naming conventions and sorting of attachments by name or date attached.

Multiple Upgrades to Advanced Search

Adding Visits in Bulk: Need to enter 50, 100 or 500 monthly or daily “visits”? This new feature simplifies the addition of multiple visits. While specifically designed for “per member” billing in Pennsylvania, this feature also benefits residential and encounter based programs. Just select a particular visit type for a specific group of clients via Advanced Search and Show Add Visit Checkbox feature. Once the report is run, a checkbox will appear for each Client in the results set to be selected for a visit. Create visits for a specific client grouping at one time; it will complete the visit in one screen and will be ready for batching.

Batched Amount Total in Client Advanced Search: Display the dollar amount of all claims billed for all (or specified clients) in a specified date range by checking the Total Billed Amount custom field in Client Advanced Search. Run the report for clients in a specific program or multiple programs, as well as use other filter criteria.

Simplified Productivity Reporting, Group Total on Client Advanced Search: New "Group Total" checkbox on Client Advanced Search displays a sum totals line after each grouping. Groupings can be created and sum totals will appear for each grouping, based on what is selected in Sort By box. For instance, filter for a specific program, sorting by team, and see how many clients are on each team for a program.

Feature Enhancements

Medication Tracking Improvements - Instructions & Pharmacy Data Added: Keep track of the Pharmacy used for a Medication, as well as document any special instructions with the new free text instruction field; these fields can be updated if anything changes, such as a new pharmacy is now used.

Notification / Multi-Stage Approval: You can now set up a notification trigger to alert the next person in the approval queue that it is his/her turn to approve the visit. The notification will appear on the calendar of any employee that is assigned as the next notification will appear on the calendar of any employee that is assigned as the next approver in line. It can even be configured to have a reminder and an email sent out.

We want to hear from you. If you have an idea, question, or comment regarding Credible Software Releases or our release process, please call or email Credible today!

CREDIBLE Secure, proven, easy to use, innovative, affordable and flexible.

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