Credible Business Intelligence Upgrade

DEAR CREDIBLE,

Reminder: **Tomorrow, Saturday, August 19, 2017 from 8:00 AM - 12:00 PM ET,** Credible will upgrade the Credible Business Intelligence software to Yellowfin 7.3. During this upgrade window, Credible BI will be unavailable for approximately four hours. This applies to both access to the Credible BI via the Reports tab, or via Credible Manage for iOS. During the upgrade process, we will keep running the report broadcasts until the end. In the last 15 minutes of this process and while switching to the upgraded version of Yellowfin, broadcasts will be stopped. This will allow users to continue receiving their broadcasts during most of the time that the upgrade process will take. *Please note: Any Credible BI reports scheduled to be broadcast during the downtime will not broadcast and will need to be manually run once the maintenance window closes.*

The upgrade introduces several exciting new features.

- **View Builder Expansion:** Prepare and Test steps, Data Profiling, Binning, Field Name toggles, and more
- **Charting Improvements:** Set Analysis, Variance, Custom Colors, and more.

- **Report Builder Enhancements:** Passing parameters through drill-down reports; calculating values across master and subquery reports, selecting CSV export separators, changing aggregation to crosstab charts, and more.

Credible BI Upgrade Policy

Credible carefully reviews each upgrade from Yellowfin to ensure its suitability for our Partners' use. If it is determined that the upgrade provides a benefit to our Partners, a plan is put in place to deploy the upgrade following thorough testing.

Yellowfin released two versions in short order: 7.3 and 7.3+. The primary enhancement added in 7.3+ is a more granular system of authorizations and permissions. Given the potential for PHI exposure if the new control system in 7.3+ does not work as expected, Credible has made the decision to upgrade to Yellowfin 7.3 at this time. We will continue to review 7.3+, and tentatively plan to upgrade again in early 2018.

Thank you for your continued Partnership,

Jaclyn O'Donnell
Executive Vice President
o. 301-652-9500 I f. 240-744-3086
e. jaclyn.o'donnell@credibleinc.com I w. www.credibleinc.com

Mission: Improve the quality of care and lives in Behavioral Health for clients, families, providers and management.

301.652.9500 I info@credibleinc.com I www.credibleinc.com