Credible Payer and Billing News: June 2017

DEAR CREDIBLE,

Welcome to June's listing of Payer and Billing news!

Based on Partner surveys and user group feedback, Credible is now providing monthly updates on billing and payer, clinical, and industry news to help keep our Partner community up-to-date. You can find all previous updates for these newsletters in Credible Help under General Information > Release Notes and Communications.

CCBHCs

- **T1040**: A new post-batching sproc has been added to current CCBHC Partners to allow the re-ordering of claims so that the T1040 code appears as the first service in the claim. Payer testing with OMAP in OR has been successful. Please use the process below:
  - Generate a batch of CCBHC services
  - Take note of the Batch ID
  - Reports tab > navbar Export Button > Run the **CCBHC T1040 Report** > Enter the Batch ID and Run
  - Enter **Batch Lists and Edits** and **REGEN** the batch
- **Pennsylvania**: The PA state-specific configuration guide for CCBHC has passed final review and has been posted in Credible Help. Additional documentation for the NTE segment in the 2400 Loop will be forthcoming by Credible. Tech and Billing Specialists are actively working to address the state criteria for NTE reporting.
- **Support**: Should CCBHC Partners need additional assistance during the Payer testing, configuration, and implementation of the CCBHC Demonstration Phase, please submit a task ticket. A Billing Specialist will be happy to assist you.

Payer Announcements

Ohio

- Credible is happy to report that the file testing for the BH Redesign passed with OH Medicaid and MACSIS/GOSH. Credible configuration for EDI requirements were ready for the July 1, 2017 GoLive. Unfortunately, the Behavioral Health Redesign efforts have been delayed until further notice from OH Medicaid due to budgetary and administrative concerns. Credible Billing Specialists are available to assist you in walking through how to back out any configuration changes already made in your production Domain. Please submit a task ticket if you would like further assistance.
- Once a new GoLive date has been established by the OH Governor's Office and OH Medicaid, Credible will confirm any changes in requirements and Billing Specialists will be available to provide additional support.

New Functionality

999 Acknowledgement Reader:
Credible is happy to announce the long-awaited 999 acknowledgement reader. Billing staff are now able to upload 999 files directly into the system. Credible's 999 reader will then validate whether the file is accepted or rejected. If rejected, the information returned will point staff to the reason for the error. Management can quickly determine whether a batch has been validated and accepted for further processing by the green check or Red X on the **Batch Lists and Edits** screen.

Should you have any questions, please open a task ticket or contact a Partner Service Coordinator at 301-652-9500 for assistance.

Thank you for reading, and thank you for your Partnership!

Hope Winkowski, M.Ed, NCC
National Billing Manager
o. 301-652-9500 x0428   I   f. 240-744-3086
e. hope.winkowski@credibleinc.com   I   w. www.credibleinc.com