

CREDIBLE

Behavioral Health Software



UPDATE

Stage Refresh Schedule

DEAR JACLYN,

In an ongoing effort to enhance Credible's support while minimizing the impact on your Agency, Credible will be moving our domain refresh schedule from weekends to our pre-scheduled Thursday night maintenance windows. Credible conducts regular copy overs of your Live domain to Test domains (*for both Credible's test domains and for Partners that have opted to purchase a test domain*). This process enables Credible to provide you with more accurate and efficient support when we are troubleshooting your task tickets.

Our Credible Team plans to schedule the next copy over for Thursday, June 2nd, between 10:15 PM - 11:15 PM ET. There may be intermittent service during this time.

Should you have any questions, please do not hesitate to contact a Partner Service Coordinator for assistance at 301-652-9500.

Thank you for your continued Partnership,

Jaclyn O'Donnell

Executive Vice President

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This email was sent to jaclyn.odonnell@credibleinc.com. If you no longer wish to receive these emails you may [unsubscribe](#) at any time.