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**From:** Credible Behavioral Health, Inc. <jaclyn.o'donnell@credibleinc.com>  
**Sent:** Thursday, November 17, 2016 7:31 AM  
**To:** Credible Education  
**Subject:** Credible Partner Collaboration on Upcoming Development



## Credible Partner Collaboration on Upcoming Development

DEAR PARTNER,

Credible is pleased to announce two new projects in which we will be testing methods of gathering Partner input. This input will be used to both enhance the products, and to determine which collaboration methods generate the highest quality and most timely Partner feedback for future Partnership efforts.

### Treatment Planning

Credible is seeking Partners to share their thoughts and experiences related to the treatment planning process. Interested participants can come from within the Partner's EHR admin team or can be direct end users, and multiple individuals may participate per Partner agency. To request to have individuals included in this collaborative effort, one of the three approved task submitters should send a list of names and email addresses to [collaboration@credibleinc.com](mailto:collaboration@credibleinc.com), under the subject of "Treatment Planning Collaboration." (Please note: If interest in participation has previously been

shared through a task ticket submission or through your Partner Relationship Manager, those individuals are already included in the list of participants.)

Each participant will receive an email link inviting them to join a private section of the new **Credible Partner Forum**. While discussions will be initiated within the forum, participants may also be engaging in conference calls, web meetings, and demonstrations.

### eRx and Controlled Substances

Credible would also like to speak with physicians willing to share their thoughts in relation to forthcoming enhancements to Credible eRx and the ability to electronically prescribe controlled substances. Collaborating physicians will be able to either schedule a call, or to call when the opportunity presents itself; nontraditional hours and ad hoc calls will be welcome for this effort. Please send the names and email addresses of physicians willing to participate to [collaboration@credibleinc.com](mailto:collaboration@credibleinc.com) under the subject "eRx Collaboration." Respondents will then receive contact information to share with those physicians.

Thank you for your continued Partnership, and for your willingness to help enhance both the product and processes by which Credible receives your valued input and feedback.

#### Jaclyn O'Donnell

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**Mission:** Improve the quality of care and lives in Behavioral Health  
for clients, families, providers and management.

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