

**From:** Credible Partner Conference <events@credibleinc.com>  
**Sent:** Wednesday, February 28, 2018 8:42 AM  
**To:** Credible Documentation  
**Subject:** Introducing Lisa Ferentz, Guest Speaker at Credible's 11th Annual Partner Conference!

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# 11<sup>th</sup> CREDIBLE

Behavioral Health Software

## PARTNER CONFERENCE

IT'S TIME  
2018

Renaissance Baltimore Harborplace Hotel  
MARCH 27-29, 2018



**Lisa Ferentz**  
"Founder of The Ferentz Institute"

## Continuing Education Speaker Announced!

### Meet Lisa Ferentz, Founder of The Ferentz Institute!

Lisa Ferentz, MSW, LCSW-C, DAPA, is a recognized expert in the strengths-based, de-pathologized treatment of trauma and has been in private practice for over 35 years. She presents workshops and keynote addresses nationally and internationally, and is a clinical consultant to practitioners and mental health agencies in the United States, Canada, the UK, and Ireland.

Lisa has been an Adjunct Faculty member at several Universities, and is the Founder of "The Ferentz Institute," now in its eleventh year of providing continuing education to mental health professionals and graduating over 1000 clinicians from her two Certificate Programs in Advanced Trauma Treatment. In 2009, she was voted the "Social Worker of Year" by the Maryland Society for Clinical Social Work. Lisa is the author of "Treating Self-Destructive Behaviors: A Workbook of Hope and Healing," and "Finding Your Ruby Slippers: Transformative Life Lessons From the Therapist's Couch." Lisa also hosted a weekly radio talk show, writes blogs and articles for websites on self-harm and self-care, teaches on many webinars, and is weekly contributor to Psychologytoday.com.

Credible is proud to have Lisa present two continuing education sessions at the 2018 Partner Conference! The main focus will be:

***Navigating the Challenges of Adolescence: Enhancing Safety, Containment, and Affect Regulation***

This workshop will offer adults new insights into adolescent development and the adolescent brain, which will increase their understanding and empathy towards teenagers. We will explore the developmental challenges of adolescence and identify the different "evolving selves" that often conflict and compete within the teenager. After reframing "difficult" adolescent behaviors, we will process specific strategies designed to increase internal and external safety, express and contain emotions, self-soothe, and re-ground.

### ***Understanding and Addressing Compassion Fatigue***

In this training participants will process the challenges and stressors that are an inherent part of being a "helping professional." We will explore the risk factors associated with compassion fatigue and identify the characteristics that make us vulnerable to professional burn-out including weak boundaries, caretaking, and the inability to engage in self-care. We will discuss how compassion fatigue manifests in the workplace and impacts efficacy. We will also look at the correlation between our childhood roles, family of origin dynamics, and the healthy and dysfunctional dynamics that get re-enacted in our jobs.

**Start Building Your Completely Customizable Conference Agenda [NOW!](#)**

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**If you have already registered**, please follow the steps below to create your Partner Conference Agenda:

1. Visit the [Partner Conference website here](#).
2. Locate the **"Already Registered"** link at the top of the page.
3. **Click the link** and enter your email address and .
4. **Click the "Modify" button** at the top of the registration section.
5. Check to make sure the information you previously entered is still accurate.
6. **Click the "Registration" link** next to your name.
7. Select your sessions using the dropdown lists in the time slots and **click "Add to Agenda"**.
8. **Click "Next"** when you are done adding sessions to your agenda.
9. **Click "Next"** to review and submit your changes.
10. **Click "Finish"** to complete your changes.
11. Select **"Print Agenda"** and you are done!

**If you have not yet registered**, take advantage of this great opportunity to enhance your Credible software knowledge and maximize your technology investment. Group discounts are available, so don't leave any staff member behind! Gain a higher level of understanding on how Credible works, receive clear answers from the Credible team, obtain first-hand insight on new and planned software features, and leverage our complimentary Live Help and Domain Wellness Check!

**[Register Today!](#)**

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We appreciate your continued Partnership, and look forward to seeing you in Baltimore!

**Jaclyn O'Donnell**

*Executive Vice President*

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<http://www.cvent.com/d/u3HQL4CF4EiU9D8lVCVcAg/9lw0/P1/1Q?>

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