

Credible Mobile Release 2.91 Configuration

This document describes the new features and patches in Credible Mobile Release 2.91.

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NEW FEATURES

Capturing Signatures with Topaz Device when Using Chrome

If you are using the Credible Mobile Chrome™ Browser Extension and have a Topaz® signature pad, you can now use it to capture signatures for completed visits. Topaz SigLite® 1X5 (T-S460-HSB) is the recommended model. To enable support in Credible Mobile:

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For information on installing the Topaz Signature Pad Java™ Applet for Chrome, refer to Credible Library reference 37164.

Signature Timestamps

Credible Mobile will now record, save, and upload the date and time each signature for a visit is captured. The timestamp will be when the SAVE button for a signature is clicked. Previously, the app used the date and time the SIGN button on the Sign & Submit screen was clicked as the timestamp for all signatures.

Form Validation Consistency

Form validation in Credible Mobile now works the same way it does in the web-based version of Credible. If a category has one or more Category Required fields, a user needs to go into the category when filling out the form to get the “required field” message. If a form has one or more Form Required fields, the app will not let you complete the form without answering them.

Note: if a user navigates to the Sign & Submit screen via the Sign & Submit icon  vs using the Complete button on the Perform Visit screen, he/she will not be blocked if Form Required questions are skipped.

Effective with this release, form validation is *turned on* by default.

To configure Credible Mobile to bypass form validation:

1.  
- 2.

Improved Application Update Process

To better ensure that users have the most recent version of Credible Mobile installed, they will be redirected to a new “update available” screen if a database schema and/or file update is available. If a user navigates away from the update available screen without applying the update, he/she will be redirected back to it so the update can be applied. The one exception to this is if you are using the Credible Mobile Chrome Browser Extension. Since the update of the extension happens automatically within 24 hours of a new release to the Chrome web store, the new update available screen will only be displayed once.

Note that the application will only check for an update when a user logs in. Other actions such as downloading scheduled visits or updating lookup tables will not result in an update available check.

PATCH LIST

Difficulty Obtaining Signatures in Credible Mobile

Task # 36459

What was the issue? Intermittently, staff was unable to navigate to the "sign" part of the Sign & Submit screen. When able to access the signature box, it responded erratically when someone tried to sign – only sporadic lines and dots were drawn.

The patch Issue was due to small screen size. Solution is to adjust canvas size via Signature Capture on Options screen (existing functionality).

iPad®/iPhone®/Android™: User Interface Display Issues After Timeout

Task # 40178, 36124

What was the issue? If the iPad “went to sleep,” users experienced display issues after logging back into Credible Mobile and resuming a visit. For example, the Start/Resume and Status/Billing buttons were overlapped. In addition, when a visit was resumed, the fields in the web form were duplicated and the expected buttons and arrows were missing.

The patch A fix was made so all user interface elements – including those in a web form – will display properly when you log back in after a device timeout.

New Local Password Not Encrypted on Second Entry

Task # 38767

What was the issue? If a user had to change his/her local password, the new password was not encrypted when entered for the second time.

The patch Change Local Password has been updated so the Confirm New Mobile Password field is displayed on the same screen as the Enter New Mobile Password field. Previously, it was displayed in a popup. As a result of this user interface change, the new password is now encrypted when entered for the second time.

iPad: Notes for Checkboxes and Radio Buttons Do Not Upload Consistently

Task # 40842

What was the issue? Notes entered for a No Label Check Box field in a web form were not uploaded consistently. Issue also occurred for notes entered for radio buttons.

The patch The issue was caused by the app looking for an original record to update on upload. The app will now “insert” the note if an update does not occur.

Android: No Automatic Log Out of Credible Mobile when Device Times Out

Task # 42974

What was the issue? A user set the screen timeout setting for a Samsung Galaxy Tab™ to one minute, logged into Credible Mobile, and then let the screen time out. When the device was turned back on, the user was still logged into Credible Mobile.

The patch A fix was made so an automatic logout of Credible Mobile will occur when an Android device times out.

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