

Credible Mobile Release 2.7 for Chrome Configuration Notes

This document describes the new installation procedure for the Credible Mobile Chrome extension and the release patches in Credible Mobile Release 2.7 for Chrome.

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Installing Credible Mobile Extension via Chrome Web Store

With the recent release of Chrome 21, Google instituted a new requirement that browser extensions (like the Credible Mobile extension) must be installed via the Chrome Web Store. A link that takes you directly to the Credible Mobile extension in the Chrome Web Store is provided below. Note that a Google account is required to install software from the Chrome Web Store.

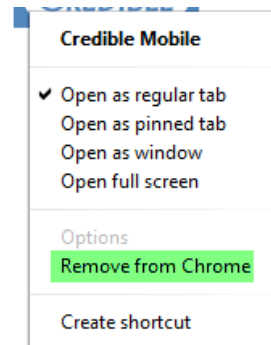


If you are upgrading from Credible Mobile Release 2.6, there are two prerequisite steps: completing and sending all visits and admin time entries to the Credible website and removing your current version of Credible Mobile. The second step *deletes your Credible Mobile database* so you will be starting with a clean slate when you install Credible Mobile Release 2.7. If you *must* retain your Credible Mobile database for this upgrade, use the [Alternate Process for Upgrading from Release 2.6 to 2.7](#).

1. If you have not previously installed Credible Mobile on your laptop or desktop, go to Step 4.
2. If you have any incomplete visits in Credible Mobile, complete them and send (upload) them to the Credible website. Check the Visit Queue screen to make sure they have been sent. Any queued up admin time entries will automatically be sent when you send the visits.



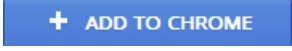
Important: incomplete visits, queued up completed visits, and queued up admin time entries *will be deleted* when you remove the current version of Credible Mobile in the next step.

3. Remove the current version of Credible Mobile on your laptop/desktop:
 - a. Right click the Credible Mobile icon in the Chrome Apps panel and select Remove from Chrome.
 - b. Click Remove when the Remove "Credible Mobile"? prompt displays.





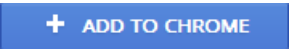
4. Using Chrome, go to <https://chrome.google.com/webstore/detail/jjfcfbdkddjdadlcbcihnlkdjbjkdn>

The add page for the Credible Mobile Chrome extension displays.

5. Click .
6. If you already have a Google account, sign in. Otherwise, click  and create one.
7. Once logged in, click .
8. Click Add when the Confirm New App popup displays. The Credible Mobile icon is added to the Chrome Apps panel.

Alternate Process for Upgrading from Release 2.6 to 2.7

If you must retain your database for the upgrade from Credible Mobile Release 2.6 to 2.7, follow the steps below.



1. With your current version of Credible Mobile, go to the Options Screen and click REFRESH DATABASE SCHEMA.
2. Close Credible Mobile.
3. In Chrome, click the wrench and then select Tools → Extensions.
4. Uncheck the Enable flag for the Credible Mobile extension.
5. Go to <https://chrome.google.com/webstore/detail/jjfcfbdkdddjdadlcbcihnlkdjbkdnn>.
6. Click .
7. If you already have a Google account, sign in. Otherwise, click  and create one.
8. Once logged in, click .
9. Click Add when the Confirm New App popup displays. A second instance of the Credible Mobile icon – for Release 2.7 – is added to the Chrome Apps panel and the icon for Credible Mobile Release 2.6 is grayed out.

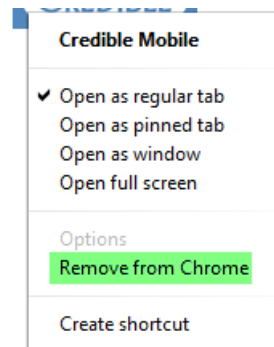


10. Click the Release 2.7 icon (the one in blue) and log in so the lookup tables are populated and the local configuration settings are established.
11. Close Credible Mobile.
12. Close all Chrome browsers.
13. Using Windows Explorer, navigate to the Chrome databases folder.

« OS (C:) ▶ Users ▶ *your Windows user name* ▶ AppData ▶ Local ▶ Google ▶ Chrome ▶ User Data ▶ Default ▶ databases ▶

The exact path and folder names may vary depending the version of Windows you are using. Your Windows user name is the same name that displays on the login screen when you turn your computer on.

- If the AppData (or Application Data) folder does not display, you need to unhide the system folders.
- Press the Alt key to reveal the toolbar and click Tools à Folder Options.
 - Click the View tab.
 - Under Hidden Files and Folders, select the Show hidden files, folders, or drives radio button.
 - Uncheck Hide extensions for known file types.
- Open  `chrome-extension_gppdjojngijmepccpejkihhldijbcone_0` (this is from Credible Mobile Release 2.6) and copy the file in the folder (it has an integer as its name and no extension).
 - Go back one folder level so you are back in the Databases folder.
 - Open  `chrome-extension_jjfcfbdkddjdadlcbcihnlkdjkbkdn_0` (this is from the Credible Mobile Release 2.7) and *jot down the name of the file in the folder*.
 - Paste the file that you copied. Now there will be two files with integer names and no extensions.
 - Delete the file that was originally in this folder and then rename the pasted file so its name is now the same as the file you just deleted.
 - Open Chrome and go to the Apps panel.
 - Right-click the *grayed out* Credible Mobile icon (Release 2.6) and select Remove from Chrome.
 - Click the blue Credible Mobile icon (Release 2.7) and log in. All your old data is available.



Patch List

Completing and Uploading a Visit Without Required Billing Fields

Task # 28217

What was the issue? You could complete a visit in Credible Mobile and send it to the Credible website without filling in the required fields on the Sign & Submit screen.

The patch If you have not filled out the required fields and try to save or send the visit, a message displays indicating which fields you need to complete. If you do not have the necessary information right then, you can reaccess the open visit at a later time via the Manage Client or Visit Queue screen (Open Visit List) and enter it (BILLING button to reaccess Sign & Submit screen). All form data will be saved.

Form Questions with Diagnosis Field Mapping Not Displaying Properly

Task # 24299

What was the issue? Form questions that were set up to map diagnosis information were not displaying properly in Credible Mobile so there was no way to map diagnosis data back to the client's record. In addition, Axis III data was not available for mapping in Credible Mobile.

The patch Form questions that map diagnosis information display as expected in Credible Mobile. Diagnosis data selected/entered in the form is mapped to the client's record when the visit is uploaded to the Credible website.

Client Added to Database via Credible Mobile

Task # 29183

What was the issue? When you used the Add New Client and Unscheduled Visit functions in Credible Mobile, a new client record was added to the database when the visit was uploaded to the web.

The patch Software now functions as expected -- the visit is uploaded as an orphan visit and manual intervention is necessary to add the new client record and then link the orphan visit to it.