
From: Credible Behavioral Health, Inc. <jaclyn.o'donnell@credibleinc.com>
Sent: Friday, January 12, 2018 2:11 PM
To: Credible Documentation
Subject: Credible Mandatory Training Event - January 15-18

CREDIBLE

Behavioral Health Software



DEAR CREDIBLE,

In order to ensure the best possible support for our Partners in 2018, Credible staff will be engaging in a mandatory training event from January 15-18, 2018. It is an important part of the mission of Improving the Quality of Care in Behavioral Health to also improve the quality of support Credible is providing to our Partners. During this 4-day training event staff will continue to build skills and knowledge of the software, learn new techniques to better serve your needs, and improve Partner Support.

During this time, Credible will not hold regularly scheduled Partner calls and will have limited access to email; however, we will continue to provide Partner Support and Billing Services, and will respond to support needs based on priority. **Please continue utilizing the Tasks system**

(or Go Live Plus for Partners in Implementation) and Partner Services will be happy to assist you.

We thank you for your patience and continued Partnership while Credible's staff focuses on building strong skills to better support your 2018 endeavors.

Jaclyn O'Donnell

Executive Vice President

o. 301-652-9500 x3082 | f. 240-744-3086

e. jaclyn.o'donnell@credibleinc.com | w. www.credibleinc.com

Mission: Improve the quality of care and lives in Behavioral Health
for clients, families, providers and management.

301.652.9500 | info@credibleinc.com | www.credibleinc.com

This communication is proprietary and confidential to Credible and its Partners. No part of this document may be disclosed to a third party or published externally without prior consent of Credible Behavioral Health, Inc.