
From: Credible Behavioral Health Software <marketing@credibleinc.com>
Sent: Wednesday, October 31, 2018 11:32 AM
To: Credible Documentation
Subject: Credible Learning & Development Offerings: What's Happening in November

CREDIBLE

Behavioral Health Software



Credible Learning & Development Offerings November 2018

DEAR CREDIBLE,

As we continue to focus on improving your Credible experience, we are building on the 2018 Partner Conference and feedback provided to increase your knowledge of Credible. As part of this effort, we are offering the following webinars and trainings for November.

These webinars and trainings provide updates on Credible Best Practices for clinical, billing, and administrative workflows, as well as other topics of vital importance to your Agency.

Led by Credible experts, these sessions will educate your staff and provide you with fresh perspectives and opportunities to improve efficiency in your organization, as well as get you ready for what's ahead. Mark your calendars for these upcoming events!

2019 PARTNER CONFERENCE

Don't be scared - you still have time to save money, but the early-bird clock is ticking - the best pricing for Credible's Partner Conference ends on October 31st!

The 12th Annual Credible Partner Conference will be held in the **Hyatt Regency Crystal City** in **Arlington, Virginia** from **February 25-28, 2019**.

Registration for each session will be confirmed prior to the training. Most interactive webinar sessions will last 60-90 minutes.

BILLING

Billing Series: Institutional Claims and You Monday, November 12 at 1:00pm EST

As part of Credible's commitment to further enhance our Inpatient offering, please join Credible subject matter experts as we review the ins and outs of institutional claims in Credible. We will report the configurations needed to pull the loops and segments to the 837i, as well as the enhancements to bed board billing functionality released in 2018.

[Click here to register.](#)

Preparing for PASSE - Medicaid Transition Overview Tuesday, November 13 at 2:00pm EST

Receive a high-level overview of what to expect when transitioning from Medicaid to Managed Care. Subject matter experts will address considerations regarding credentialing, configuration, testing, and lessons learned to help Partners prepare for PASSE.

[Click here to register.](#)

Billing Series: Authorization Management Wednesday, November 14 at 2:00pm EST

Auth Require = True? False? Beginning with Domain configuration workflow, this session will review the many facets of authorizations and authorization management, providing guidance on maximizing the use of your PAs.

[Click here to register.](#)

Preparing for PASSE - In-depth Review Tuesday, November 20 at 2:00pm EST

Receive an in-depth review of the configuration changes and testing strategies needed to ensure a successful PASSE go-live on January 1, 2019. Subject matter experts will review configuration changes to the Billing Matrix, Billing Office Claim Config, and Revenue Code Matrix.

[Click here to register.](#)

Preparing for PASSE - Ask the Gurus Tuesday, November 27 at 2:00pm EST

This year will offer even more sessions, even more speakers, and even more CE credits! Grab your co-workers - group discounts of up to 25% are available - and take a deep dive into the myriad ways that Credible can help your Agency maximize your technology investment!

CEO/ED Exclusive Offer

This offer is exclusive for one (1) free registration for the Partner CEO or Executive Director only, is non-transferable, and must be registered before the early-bird deadline of October 31. *Note: This is a limited time offer only and to allow for proper planning and in fairness to all Partners, late considerations are not able to be accepted.*

[REGISTER NOW!](#)

UPCOMING TRAININGS

Billing Training

December 4-5, 2018
Rockville, Maryland

[Click here for details.](#)

EHR Training

December 6-7, 2018
Rockville, Maryland

[Click here for details.](#)

Credible BI Training

January 29-31, 2019
Rockville, Maryland

[Click here for details.](#)

STAGE DOMAIN

REFRESH CALENDAR

Credible will perform refreshes of all Partner Stage (Test) Domains on the dates below.

Now that you have a plan to update and test your configuration changes to ensure a successful transition, you may have multiple questions on how to proceed with PASSE. Join Credible's Billing Specialists as they address your questions related to configuration and testing as Partners transition to PASSE payers. [Click here to register.](#)

CLINICAL

Clinical Series: Orders 2.0

Tuesday, November 13 at 12:00pm EST

This clinical presentation will review the Credible Best Practice for using the Orders 2.0 module. We will review Partner Config settings, Security Matrix permissions, Order Categories, creating additional Order Types with rule sets, and Outcome Types. We will also review the creation and use of Standing Order Sets.

Another focus will be the enhanced features of the new Orders 2.0 user interface - easy selection, sorting, and filtering; and the workflow associated with the ability to create orders as a wide variety of types.

Finally, we will review the overall ease of management of orders from the navbar, avoiding the need for Home Page or Employee Overview reports.

[Click here to register.](#)

Clinical Series: 2019 MIPS Proposed Rule: Key Highlights

Thursday, November 15 at 12:00pm EST

Year 3 of the Merit-based Incentive Payment Systems (MIPS) reporting is right around the corner with changes to eligibility and the low-volume threshold, a new "MIPS Opt-in", performance threshold increases, and more. 2019 will also see shifts in the weighted MIPS categories, as well as the Eligible Clinician (EC) additions of Clinical Social Worker and Clinical Psychologist. This session will look to the Proposed Rule for the Quality Payment Program, Year 3, and provide key highlights for reporting in 2019.

[Click here to register.](#)

INSIDE CREDIBLE

Integrated Care Demonstration

Thursday, November 1 at 2:30pm EDT

On October 22, Credible provided the opportunity to have your Integrated Care Billing questions answered by subject matter experts. In this session we will provide you a demonstration of

Please take note of these dates in your Agency's planning.

- November 29
- December 27

RECENT UPDATE COMMUNICATIONS

In case you missed them, the following update communications have been distributed in recent weeks.

- [October Enhancements and Task Resolutions](#)
- [Post-Release Report for October 2018](#)
- [New DSM-5 Diagnoses](#)
- [Credible Plan Targeted Release](#)
- [Enhancements to Partner Services](#)
- [Changes to Prescribing Rights Requests](#)

These and all announcements can be found in Credible Help under General Information > Release Notes and Communications > Credible Update Communications.

Integrated Care for billing services! We will review in-depth the configuration, Credible Best Practice workflow, and recently released functionality and features.

[Click here to register.](#)

November Release: New Functionality and Features
Friday, November 16 at 2:00pm EST

In this interactive session, Credible will provide a complimentary demonstration and review of the features, enhancements, and updates included in our November release.

[Click here to register.](#)

Partner Series: Maximize Your Use of Credible eRx with the Addition of EPCS
Friday, November 30 at 2:00pm EST

In 2017, Credible launched the ability to electronically prescribe controlled substances after receiving certification from both SureScripts and the entity approved by the DEA to certify EHR vendors. Over the past year, Partner adoption of EPCS has steadily increased.

Credible is excited to introduce our first Partner-led webinar on EPCS. Join Credible's Haley Kiser and Ean Lear, Assistant Project Manager for Cascadia Behavioral Healthcare, as they not only explain EPCS and describes how to initiate setup, but also addresses the practical components of implementation and supporting prescribers.

[Click here to register.](#)

Thank you for your continued Partnership,

Jaclyn O'Donnell

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Mission: Improve the quality of care and lives in Behavioral Health
for clients, families, providers and management.

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