

---

**From:** Credible Behavioral Health, Inc. <jaclyn.o'donnell@credibleinc.com>  
**Sent:** Thursday, July 19, 2018 2:32 PM  
**To:** Credible Documentation  
**Subject:** It's Not Too Late...Sign Up for Credible's Learning & Development Offerings for July!

# CREDIBLE

Behavioral Health Software



## Credible Learning & Development Offerings July 2018

DEAR CREDIBLE,

Building on 2018's successful Partner Conference and feedback provided for improving the Credible Partner experience, Credible is happy to bring you the upcoming webinars and trainings for July.

Credible webinars and trainings provide updates on Credible Best Practices for clinical and administrative workflows, and other topics of vital importance to your Agency.

Led by Credible experts, these sessions will educate your staff and provide you with fresh perspectives and opportunities to improve efficiency in your organization, as well as get you ready for what's ahead. Mark your calendars for these upcoming events!

Registration for each session will be confirmed prior to the training. Most interactive sessions will last 60-90 minutes.

### Billing

**Ask the Guru (For Ohio Partners)**  
**Tuesday, July 24 at 2:00pm EDT**

In preparation for the Carve In, Credible Billing Specialists have been actively providing support and successfully testing the configuration for the various MCOs and Clearinghouse needed for submission claims. In this session, you will have the opportunity to ask questions and troubleshoot concerns related to the Carve In with Credible Billing Specialists.

[Click here to register.](#)

### **Ask the Guru (For Arkansas Partners)**

**Thursday, July 26 at 2:00pm EDT**

In preparation for the Medicaid OBHS transition, Credible staff have been actively providing support and configuration guidance. In this session, you will have the opportunity to ask questions and troubleshoot concerns related to the OBHS transition with Credible Billing Specialists.

[Click here to register.](#)

### **Billing Series: Billing Payer Table Updates**

**Monday, July 30 at 2:00pm EDT — Presenter: Rob Sipe and Hope Winkowski**

On June 21st, Credible released a new structure to the Billing Payer Table which allows Partners to configure each Payer's plan type specific configuration individually. For those Partners who provide outpatient, inpatient, and primary care, this means that you no longer need to toggle settings on and off depending on what program you are batching for. Join Credible's Billing Subject Matter Experts on July 30th as they review the overall functionality, configuration steps, and batching process using the new Billing Payer Table structure.

[Click here to register.](#)

## **Inside Credible**

### **July Release: New Functionality & Features**

**Friday, July 20 at 2:00pm EDT**

In this interactive session, Credible will provide a complimentary demonstration and review of the enhancements and updates included in this release.

[Click here to register.](#)



### **Integrated Care Demonstration**

**Wednesday, July 25 at 2:00pm EDT — Presenter: Gary Minnier**

Since the release of the Inpatient module in December 2017, Credible has added many additional enhancements and features. In this interactive session, Credible will provide a demonstration of the Inpatient module, including configuration and the

enhancements and features released in May and June.

[Click here to register.](#)

### **Partner Webinar: The Role of Outcomes in a Competitive Behavioral Health Market**

**Monday, July 30 at 2:00pm EDT — Presenter: Eleanor Vincent, Pathway Homes**

This presentation will provide an overview of performance improvement outcomes based on SAMHSA's National Outcomes Measures and CARF behavioral health standards. It will also

provide insights into how performance-based contracting and shrinking dollars in the behavioral health field is resulting in the need for organizations to implement outcomes management systems that measure effectiveness, efficiency, satisfaction, and accessibility of services. A real-life example of how Credible is supporting one Agency's data collection to report on outcomes will be provided.

[Click here to register.](#)

Thank you for your continued Partnership,

**Jaclyn O'Donnell**

*Executive Vice President*

o. 301-652-9500 x3082 | f. 240-744-3086

e. [anne.hunte@credibleinc.com](mailto:anne.hunte@credibleinc.com) | w. [www.credibleinc.com](http://www.credibleinc.com)

**Mission:** Improve the quality of care and lives in Behavioral Health  
for clients, families, providers and management.

301.652.9500 | [info@credibleinc.com](mailto:info@credibleinc.com) | [www.credibleinc.com](http://www.credibleinc.com)

*This communication is proprietary and confidential to Credible and its Partners. No part of this document may be disclosed to a third party or published externally without prior consent of Credible Behavioral Health, Inc.*