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**From:** Credible Behavioral Health Software <marketing@credibleinc.com>  
**Sent:** Wednesday, September 19, 2018 2:01 PM  
**To:** Credible Documentation  
**Subject:** It's Not Too Late...Sign Up for Credible's Learning & Development Offerings for September!

# CREDIBLE

Behavioral Health Software



## Credible Learning & Development Offerings September 2018

DEAR CREDIBLE,

Building on 2018's successful Partner Conference and feedback provided for improving the Credible Partner experience, Credible is happy to bring you the upcoming webinars and trainings for September.

Credible webinars and trainings provide updates on Credible Best Practices for clinical and administrative workflows, as well as other topics of vital importance to your Agency.

Led by Credible experts, these sessions will educate your staff and provide you with fresh perspectives and opportunities to improve efficiency in your organization, as well as get you ready for what's ahead. Mark your calendars for these upcoming events!

### STAGE DOMAIN REFRESH CALENDAR

Credible will perform refreshes of all Partner Stage (Test) Domains on the dates below. Please take note of these dates in your Agency's planning.

- September 27
- October 25
- November 29
- December 27

### RECENT UPDATE COMMUNICATIONS

Registration for each session will be confirmed prior to the training. Most interactive webinar sessions will last 60-90 minutes.

## BILLING

### **Billing Series: Integrated Care**

**Monday, September 24 at 2:30pm EDT**

Join Credible subject matter experts as we review Integrated Care Billing. Learn how to configure Integrated Care Billing, as well as how to use the new functionality in your revenue cycle management. (Please note: This is a repeat of the August session, back by popular demand.)

[Click here to register.](#)

## INSIDE CREDIBLE

### **September Release: New Functionality & Features**

**Friday, September 21 at 2:00pm EDT**

In this interactive session, Credible will provide a complimentary demonstration and review of the features, enhancements, and updates included in our September release.

[Click here to register.](#)

### **Credible Plan Q&A**

**Monday, September 24 at 1:00pm EDT**

**Presenters: Gary Minnier and Rob Sipe**

Join two of Credible's experts on Credible Plan for an interactive session where questions submitted prior to the session will be answered and demonstrated. This Q&A session is designed for the many Partners implementing and strategizing the use of Credible Plan and looking for additional guidance, as well as Partners seeking a deep-dive into the opportunities afforded by adopting Credible Plan. Please note: While every effort will be made to answer all questions, those submitted prior to the start of the webinar will be given the highest priority.

[Click here to register.](#)

### **Partner Webinar: Collaborative Documentation**

**Tuesday, September 25 at 2:00pm EDT**

**Presenters: James Dalton, Ph.D., LPC**

Join your colleague and presenter, James Dalton, Quality Assurance Consultant from Families, Inc. on Tuesday, September 25 from 2-3:00pm EDT, as he reprises his 2018 Partner Conference session "Collaborative Documentation".

In case you missed them, the following update communications have been distributed in recent weeks.

- [Changes to Requesting Prescribing Rights for Credible eRx](#)
- [Credible Crisis Planning](#)
- [Hurricane Florence and Pharmacies](#)
- [Registration Now Open - Credible's 12th Annual Partner Conference](#)
- [September Enhancements & Task Resolutions](#)
- [Registration Now Open - West Coast Training](#)

These and all announcements can be found in Credible Help under **General Information > Release Notes and Communications > Credible Update Communications**.

## UPCOMING TRAININGS IN OCTOBER

### **Billing Training**

October 3-4, 2018

Rockville, Maryland

[Click here for details.](#)

### **Billing Training**

October 15-16, 2018

Portland, Oregon

[Click here for details.](#)

### **BI Training**

October 15-17, 2018

Portland, Oregon

[Click here for details.](#)

### **EHR Admin Training**

October 18-19, 2018

Portland, Oregon

From concurrent to collaborative documentation, learn to use Credible to create strengths-based and systems-driven documentation in the manner least intrusive to the clinical process.

[Click here to register.](#)

### **Credible Plan Overview**

**Friday, September 28 at 1:00pm EDT**

Credible Plan was designed with significant input from our Partners, allowing your Agency exceptional flexibility in treatment planning. For those Partners who have not yet adopted this highly-customizable module, in this session we will provide an overview of the capabilities of Credible Plan, reviewing configuration, workflow, and functionality.

[Click here to register.](#)

Thank you for your continued Partnership,

**Jaclyn O'Donnell**

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**Mission:** Improve the quality of care and lives in Behavioral Health  
for clients, families, providers and management.

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