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**From:** Credible Behavioral Health, Inc. <Anne.Hunte@credibleinc.com>  
**Sent:** Thursday, February 15, 2018 7:51 AM  
**To:** Credible Documentation  
**Subject:** Newly Released Functionality Training - Register Today!

# CREDIBLE

Behavioral Health Software



## NEW FUNCTIONALITY TRAINING

DEAR CREDIBLE,

To enable our Partners to most effectively use Credible's technology, a monthly one-hour training and demonstration webinar is being inaugurated to review the most recently released functionality. This is just one way Credible is providing our Partners with the resources needed to maximize their use of the software.

The February release includes many new Partner-requested features and enhancements:

- **RxChange:** RxChange is a new feature added to Credible eRx that allows Partners the opportunity to improve the efficiency of the prescription workflow. It allows pharmacies to communicate directly with prescribers through the eRx system.
- **eMAR and NDC Codes:** Methasoft Integration created eMAR records and visits separately. When **Partner Config: Create Methasoft Services without eMAR** was checked, only the visits were created. In neither case was a link created to an eMAR record, causing the visits to lack an NDC code for billing. With this release, the eMAR record is automatically linked to the visit, and the NDC code from the Methasoft data will

also be stored in the visit. This allows services to bill with the proper NDC code in both configurations.

- **Default Duration for Methasoft Visits:** The duration of services created by the integration process defaults to 15 minutes. The setting **Partner Config: Default Duration of Methasoft Visits** allows the duration in minutes to be configured to any value from **0** to **1440**. If the setting is left blank, 15 minutes will be used.
- **Supervising Physician and Rendering Override:** A default supervising physician for each Methasoft service can be selected in **Partner Config: Default Supervising Physician for Methasoft Visits**. By checking **Partner Config: Default Override w/Supervising for Methasoft Visits**, the physician can also be set to override the rendering provider. Please note: These are the same as the **Supervising Physician** and **Override w/Supervising** options on the **Sign and Submit** screen.
- **Methasoft Integration Log:** This is found under the **Admin** tab > **Daily Activities** section > **Methasoft Import Log**, for users that have the **Security Matrix: AdminView** and **Security Matrix: ImportRun** rights. By default, the last three days of Methasoft imports are displayed. For each, clicking the **View** button will show the detailed logging of the import, allowing easier resolution of errors. Additionally, date range filters are available to allow searching across longer time periods. Both manual uploads and automated imports via the Methasoft web-service are logged. *Please note: The log also includes actions taken prior to this release.*

Join Credible on **Friday, February 16th from 2:00pm to 3:00pm EDT or Friday, February 23rd from 11:00am to 12:00pm EDT** for our new functionality training on RxChange and Methasoft Integration.

[Click here to register.](#)

We thank you for your feedback. It enables us to continually improve our offering to meet your growing needs.

Thank you for your continued Partnership,

**Anne Hunte**

*Director of Partner Services*

o. 301-652-9500 x6241 | f. 240-744-3086

Email: [anne.hunte@credibleinc.com](mailto:anne.hunte@credibleinc.com) | w. [www.credibleinc.com](http://www.credibleinc.com)

**Mission:** Improve the quality of care and lives in Behavioral Health  
for clients, families, providers and management.

301.652.9500 | [info@credibleinc.com](mailto:info@credibleinc.com) | [www.credibleinc.com](http://www.credibleinc.com)

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