
From: Credible Behavioral Health, Inc. <hope.winkowski@credibleinc.com>
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To: Credible Education
Subject: Credible Payer and Billing News: February 2017

CREDIBLE

Behavioral Health Software



Credible Payer and Billing News: February 2017

DEAR PARTNER,

Welcome to February's listing of Payer and Billing news!

New States

Credible welcomes the states of New York, New Jersey, West Virginia, and Georgia to the Credible Family! Credible's Billing and Financial Services Department looks forward to assisting you with your billing needs.

CCBHC Update

Credible is beginning the next phase of CCBHC support – Billing Configuration. CCBHC Demonstration Grants have been awarded to the following states: Minnesota, Missouri, New York, New Jersey, Nevada, Oregon, Oklahoma, and Pennsylvania. In Mid-February, Credible will be hosting state-specific trainings on how to reconfigure your Billing Matrix and Billing Config to support CCBHC billing for Missouri and Oregon. Additional support from the Billing Department is available upon request through the submission of a Task Ticket. State-specific trainings for Minnesota and Pennsylvania will be made available once both states release EDI configuration and billing requirements.

State-Specific Notes:

- **Minnesota:** Billing Guidelines have not yet been released by the state. State meetings began on 2/2/17, at which a Credible representative was present.
- **Missouri:** Payer testing will begin March 1, 2017. Credible state-specific trainings are scheduled for February 14, from 12pm-2pm EST. [Click here to register!](#)
- **Oklahoma:** No Credible Partners have reported that they will be demonstrating.
- **Oregon:** GoLive for implementation is on April 1, 2017. Credible state-specific trainings are scheduled for February 15, from 12pm-2pm EST. [Click here to register!](#)
- **Pennsylvania:** Billing Guidelines have not yet been finalized by the Commonwealth. State meetings are occurring biweekly beginning 2/21/17. A Credible representative will be present for these meetings.

Payer Announcements

- **Arizona**
 - AHCCCS: CMS approved Arizona's request to begin Targeted Investments Programs (\$300M over 5 years) to AZ providers who assist the State in promoting Integrated Care. Please see [this link](#) for more information.
- **Arkansas**
 - Medicaid: Arkansas Works implementation begins. An extension of the Waiver 1115, Arkansas Works began on January 1, 2017. The largest impact for consumers is a \$13 a month premium for enrollees whose households are 100% over the Federal Poverty Level and are also in QHP/ESI. Please see <https://medicaid.state.ar.us> for additional information regarding how Arkansas Works may impact your Agency.
 - Medicaid: Upgrade to a new MMIS is still on target for mid-2017. Please see [this link](#) for ongoing updates.
- **Ohio**
 - Medicaid: The Behavioral Health Redesign efforts are on target for implementation on July 1, 2017. Credible is in contact with Ohio Medicaid, has attended the Redesign meetings, and will continue to strive to be up to date in proactively supporting Ohio Partners with the implementation. Credible will be offering Billing Configuration webinar trainings in April 2017. See [this link](#) for a sneak peek on how to configure E/M, Psychotherapy Add-on Codes, Psychotherapy for Crisis, and Interactive Complexity.
- **Texas**
 - Medicaid: HHSC has received approval for the 1115 Waiver to expand Medicaid Managed care.

Partner Update

Join us for Credible's 10th Annual Partner Conference! Credible's Billing and Financial subject matter experts will be providing over 30 training sessions on all aspects of the complete revenue cycle and management. Learn industry updates regarding value-based reimbursement models and their impact on your state. If you have a billing issue that you just can't solve, sign up for Live Help and allow Credible's Billing Specialist to provide one-on-one support. If you have new billing or financial staff and want a robust training experience to improve your bottom line, consider the Credible Partner Conference as a quick and effective way to maximize your staff's training as they learn how to get to a 99% Clean Bill Rate utilizing Credible's best practice billing procedures. [Register today while seats are still available!](#)

Credible Highlight

Thinking about outsourcing your billing needs to a third party? Consider Credible's Outsource Billing Services. Credible's Billing Specialists provide the full continuum of revenue cycle management: pre-billing, batching, posting, client statements, and month end close. Upon reaching steady state, Credible's Billing Specialists are providing an average of 99% Clean Bill Rate, allowing for a quicker return of cash flow, and reduction in loss of revenue. For more information on how Credible's Outsource Billing Services can help you improve your bottom line, please contact Partnership@credibleinc.com.

Should you have any questions, please open a task ticket or contact a Partner Service Coordinator at 301-652-9500 for assistance.

Thank you for reading, and thank you for your Partnership!

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Mission: Improve the quality of care and lives in Behavioral Health
for clients, families, providers and management.

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