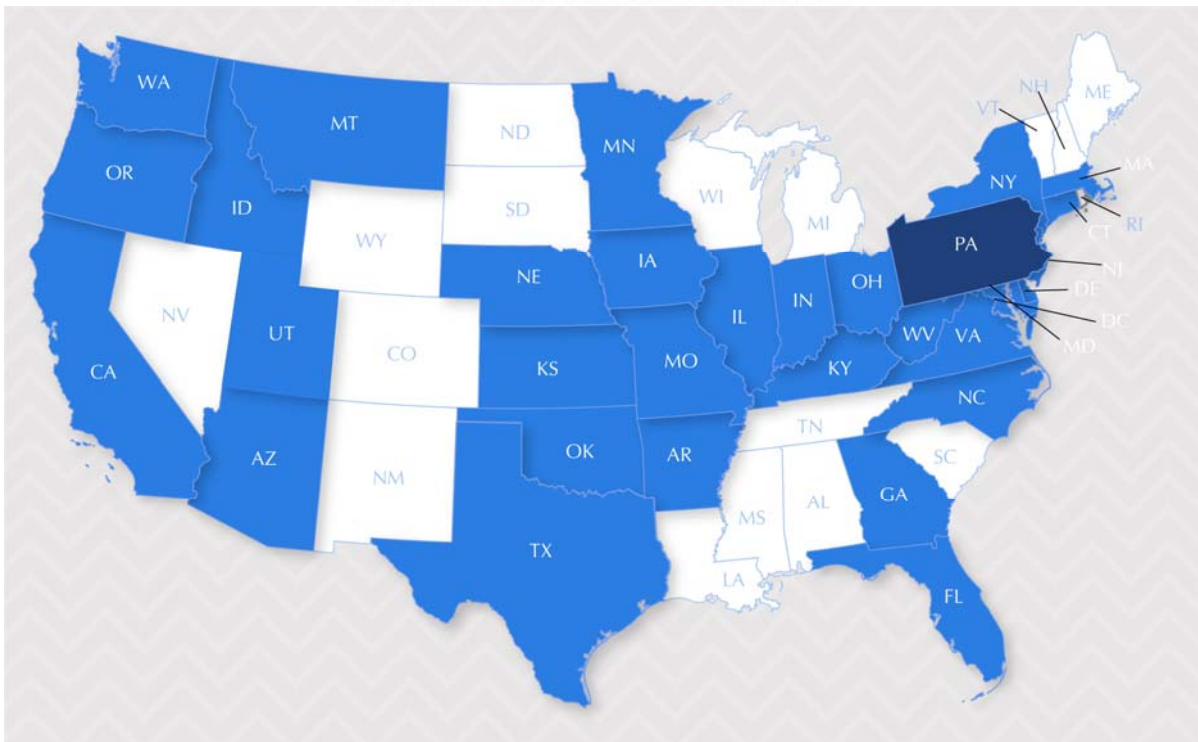


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**From:** Credible Behavioral Health, Inc. <Hope.winkowski@credibleinc.com>  
**Sent:** Friday, January 26, 2018 2:10 PM  
**To:** Credible Documentation  
**Subject:** Credible Update: Feature Enhancement to Support Pennsylvania MCO ORP Initiative

# CREDIBLE

Behavioral Health Software



DEAR CREDIBLE,

In order to assist Partners in meeting the new Pennsylvania ORP requirements for billing, Credible has provided the following Feature Enhancement released yesterday evening:

**Issue:** Pennsylvania MCOs now require the reporting of Ordering, Referring, and Prescribing (ORP) Providers in L2310A on claims effective 01/01/2018. Reporting of Ordering, Referring, and Prescribing Provider data in L2310A is not in compliance with CMS 5010 Standards as within the CMS specification, only the Referring Provider data is populated. In order to meet the MCO's requirements, Credible has added the ability to populate the data required in L2310A from the Client's Episode.

**Partner Benefits:**

- Partners are now able to populate Program specific ORP data in the Client Episode. This allows for the Client to have different ORP Providers based on program.

- The Feature Enhancement also allows the ability to omit the data for programs that do not require ORP information and therefore omits the data in the 837 file. You will not have to toggle on and off payer settings prior to batching.
- The functionality also allows you to enter the specific qualifiers required by your MCO for the Program you are billing for (DN, DK, DQ). Please see your MCO Provider Notices to determine what qualifiers are required for your programming.

### Configuration:

1. Go to **Data Dictionary > ClientEpisode** and add the following fields to your **Client Episode Table**.
  - **referring\_provider\_entity\_code**: Enter the qualifier you are required to use for the specific program being billed – DN, DK, DQ. If no qualifier is entered into the field, the default will report = DN.
  - **referring\_provider\_first\_name**
  - **referring\_provider\_last\_name**
  - **referring\_provider\_npi**
  - **referring\_provider\_secondary\_id\_qual**: Please enter a G2.
  - **referring\_provider\_secondary\_id**: Enter the ORP Provider's PROMISe ID
2. For the **Billing Payer**
  - **Sending Referring Provider** is checked
  - **Alternate ID Info for Referring** is checked

The Payer settings will allow the Referring Provider data to pull from either the Client Profile or Client Episode. Episode referring data trumps the Client Profile referring data.

Should you have any questions utilizing the feature enhancement, please submit a Task Ticket and Partner Services will be happy to assist you.

Thank you for your continued Partnership,

### Hope Winkowski

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**Mission:** Improve the quality of care and lives in Behavioral Health  
for clients, families, providers and management.

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