
From: Credible Behavioral Health, Inc. <jaclyn.o'donnell@credibleinc.com>
Sent: Monday, July 24, 2017 1:08 PM
To: Credible Documentation
Subject: Reminder: Credible Business Intelligence Upgrade - August 19

CREDIBLE

Behavioral Health Software



Credible Business Intelligence Upgrade

DEAR CREDIBLE,

Reminder: **In less than a month, on Saturday, August 19, 2017**, Credible will upgrade the Credible Business Intelligence software to Yellowfin 7.3. During this upgrade window, Credible BI will be unavailable for approximately three hours. This applies to both access to the Credible BI via the Reports tab, or via Credible Manage for iOS. Also, any Credible BI reports scheduled to be broadcast during the downtime will not broadcast and will need to be manually run once the maintenance window closes.

The upgrade introduces several exciting new features.

- **View Builder Expansion:** Prepare and Test steps, Data Profiling, Binning, Field Name toggles, and more
- **Charting Improvements:** Set Analysis, Variance, Custom Colors, and more.
- **Report Builder Enhancements:** Passing parameters through drill-down reports; calculating values across master and subquery reports, selecting CSV export separators, changing aggregation to crosstab charts, and more.

Credible BI Upgrade Policy

Credible carefully reviews each upgrade from Yellowfin to ensure its suitability for our Partners' use. If it is determined that the upgrade provides a benefit to our Partners, a plan is put in place to deploy the upgrade following thorough testing.

Yellowfin released two versions in short order: 7.3 and 7.3+. The primary enhancement added in 7.3+ is a more granular system of authorizations and permissions. Given the potential for PHI exposure if the new control system in 7.3+ does not work as expected, Credible has made the decision to upgrade to Yellowfin 7.3 at this time. We will continue to review 7.3+, and tentatively plan to upgrade again in early 2018.

Thank you for your continued Partnership,

Jaclyn O'Donnell

Executive Vice President

o. 301-652-9500 | f. 240-744-3086

e. jaclyn.o'donnell@credibleinc.com | w. www.credibleinc.com

Mission: Improve the quality of care and lives in Behavioral Health
for clients, families, providers and management.

301.652.9500 | info@credibleinc.com | www.credibleinc.com

This communication is proprietary and confidential to Credible and its Partners. No part of this document may be disclosed to a third party or published externally without prior consent of Credible Behavioral Health, Inc.