


This document describes the patches in Credible Mobile Release 2.94, schema version 2.36.

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Installation Notes

Google Chrome users upgrading the Credible Mobile extension may encounter the extension being disabled. Follow these steps to re-enable the extension.

1. Click the Chrome menu on the browser toolbar. 
2. Select **Tools**.
3. Select **Extensions**.
4. On the **Extensions** page, select the **Enabled** checkbox for the Credible Mobile extension to re-enable it.

Note that this is only required when upgrading the extension, and not when installing it for the first time.

New Features

Schedule synchronization

<i>Task #</i>	42085
<i>What was the issue?</i>	Users were not being notified if a visit scheduled on the mobile device had been cancelled or completed from the web application.
<i>The new feature</i>	In addition to new Visits, Visit time changes and Cancellations are now downloaded from Web to Mobile. Also, if a Cancellation is performed from Mobile, it will update on the Web. If a Cancellation form is available, the option to complete it in Mobile is now available.

Patch List

Syncing causes fields to lose focus

<i>Task #</i>	42018
<i>What was the issue?</i>	When performing a visit, fields could lose focus if an automated syncing of a completed service or schedule change occurred.
<i>The patch</i>	Syncing of services no longer occurs while in an active form.

Mobile login tracking in Login Report

<i>Task #</i>	49077
<i>What was the issue?</i>	The Credible Login Report did not differentiate users logging in via Credible Mobile from those logging in via the Web application.
<i>The patch</i>	From the Web Application > Admin tab > Security Configuration > Login Report, users can now view who has logged in via the Credible Mobile application and when.

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Incomplete template contents

<i>Task #</i>	45007 / 49368
<i>What was the issue?</i>	Contents were incomplete when viewing a template for mobile synced visits from the web application.
<i>The patch</i>	A procedure was added to ensure a saved visit record existed before adding a note.

Form text cut off

<i>Task #</i>	47569 / 51052
<i>What was the issue?</i>	Form text could be truncated when viewing on certain screen sizes.
<i>The patch</i>	Text Labels now wrap if they exceed the width of the page, along with additional padding at the end of each category of a form.

Mobile app displaying incorrect form

<i>Task #</i>	45007 / 51671
<i>What was the issue?</i>	Under certain circumstances incorrect forms were being displayed for visits, primarily during Form Group visits.
<i>The patch</i>	Legacy code was corrected to ensure that correct forms are loaded for all visit types on mobile.

Mobile schema update

<i>Task #</i>	47601
<i>What was the issue?</i>	The Mobile Update message was not clear and there was no way to delay the application of Database Schema changes.
<i>The patch</i>	To increase clarity, the wording of the Mobile Update message has been changed. Database Schema updates can now be dismissed allowing the user to apply the update at a more appropriate time.

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Admin Time drop-down displays Type Code not Type Description

<i>Task #</i>	54437 / 54438
<i>What was the issue?</i>	In iOS the app displays the Admin Time Code instead of the Type Description.
<i>The patch</i>	The drop-down now displays Admin Type Descriptions in all Mobile apps.

Complete button on Signature page

<i>Task #</i>	34599
<i>What was the issue?</i>	Signatures are not saved when the Complete button is pressed on the Signature page.
<i>The patch</i>	The Complete button now saves any entered signatures.

Visit duplication

<i>Task #</i>	43782
<i>What was the issue?</i>	In some circumstances services are being duplicated during syncing.
<i>The patch</i>	Additional measures have been implemented to resolve this ongoing issue. If Automatic Queue Processing is enabled and the device has Connected status, Visits will be automatically sent on completion. Also, the Sync button on the Visit Queue screen is disabled for ten seconds after syncing is begun. Corrections have been made on the server to intercept a duplicate visit before it is saved to the Web Application.