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Dear Partner,

Credible's Technical Team plans to push enhancements and resolutions for the following items **next Thursday night, April 21st between 10:15 PM - 12:15 AM ET.**

Facility White Board - Credible is proud to release version 1.0 of the Facility White Board. The Facility White Board allows users to more easily engage in inpatient-related activities, including client/bed management. To enable this module in your domain, please contact your IM/PRM/PSC.

Standing Order Sets v2.0 - Batch Processing of Individual Orders - Rather than having to add/process individual orders one-by-one, users can now add multiple orders in bulk.

1. Select the desired standing order as usual
2. Deselect any individual orders that should not be added for the client
3. Click the [Add Orders] button

The system automatically adds/processes all of the selected individual orders.

Additional REF Segment Needed in Loop 2310C - Claims can now be sent with two REF segments for the Service Facility, instead of just one. The new ID and qualifier are set under Admin > Geo Areas / Offices using the Third ID and Third

ID Qual fields. The second and third IDs each have their own Payer Config settings: Send Geo Area Secondary ID with 2310C and Send Geo Area Third ID with 2310C. Make sure both are checked if the payer needs both IDs.

Administering a Medication - Credible has updated the eMAR process so that when a medication is administered (either via Client Nav Bar > eMAR or Employee Nav Bar > eMAR), the page refreshes in place.

Sorting on Visit Tab - Corrected an issue when attempting to sort the Visit list by clicking on the 'Secondary Employee' header.

Additional Administration Routes Available for Selection - Additional medication administration routes are now available in the 'Create Prescription' and 'Add Medication' drop downs.

eLabs Results - Users that have the Unmatched Lab Results security right will now have 'unassign' button that will place a lab result back in the Unmatched Lab Results list. From there, the result can be deleted or moved to the correct client.

eMAR Admin Schedule Enhancement- Credible has added validation to ensure that an eMAR Admin Schedule can not be saved, unless it's 'End By' date is after it's 'Administer Medication Starting' date.

DSM-5 Specifier Availability - DSM-5 specifiers would appear if a user selected both an ICD-10 and an ICD-9 code AND that pair of codes match exactly to a pair codes in the DSM-5. This feature requires additional contracting and then should only appear when selecting DSM-5 diagnosis. The specifiers picker is now correctly limited to Partners that have purchased the DSM-5 content and will appear when:

1. Using the Problem List,
2. When selecting a specific DSM-5 diagnosis,
3. The selected DSM-5 diagnosis has specifiers to choose from, and
4. Partner has contracted for Enhanced DSM-5.

Note: Specifiers will not appear when selecting ICD-9 and ICD-10 codes individually.

WA eRx Rules - For Partners in Washington state, a new prescription printout is now available. In accordance with state law, printed prescriptions now have two signature lines: on the left side is "SUBSTITUTION PERMITTED", on the right side is "DISPENSE AS WRITTEN". Prescribers must now manually sign on the appropriate line. Partners will need to print, sign, then manually fax the prescriptions to pharmacies.

Updating a Form with a Mapped Problem List - Corrected issues where typing the quote mark, or editing a diagnosis with a quote mark caused an XML parsing error.

Viewing CCD Details - Fixed an error where the file was not read in correctly causing an error when the detail button was clicked.

Immunization HL7 Files Generation- Credible corrected an issue where the Immunization HL7 files creation process failed to generate.

eMAR Page Times Out - Corrected an issue where the eMAR page would fail to load if there were more than 100 administrations due.

eMAR Administration Popup Issue - The eMAR administration popup will now close correctly when clicking the 'close' button.

Report Security Matrix - Corrected an issue that caused report security settings to be lost.

Removing Non 'PR' Group Code Value Disables Transfer Dropdown - Resolved and issue where applying adjudication information from the 835, if a claim had both 'PR' and non-'PR' disallowed, manually editing the non-'PR' amount incorrectly disabled the transfer dropdown.

Credible plans to push these enhancements Thursday, April 21st, between 10:15 PM - 12:15 AM ET. There may be intermittent service during this time.

Should you have any questions, please do not hesitate to contact a Partner Service Coordinator for assistance at 301-652-9500.

Thank you for your continued Partnership,

Dan Allison
CTO
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Mission: Improve the quality of care and lives in Behavioral Health for clients, families, providers, and management.

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