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Dear Partner,

Credible's Technical Team plans to push enhancements and resolutions for the following items **this Thursday night, March 17th between 10:15 PM - 12:15 AM ET.**

Ability to Clone Standing Order Sets: Credible has added the ability to clone standing order sets. This functionality allows end users (with the Security Matrix right 'SOSClone') to create 'clones' of standing order sets that are in 'draft', 'active', and 'deactivated' statuses. The ability to clone standing order sets allows users to quickly create similar standing order sets, without have to manually re-enter all of the individual orders.

Ability to Search for Standing Order Set: In the Standing Order Sets Admin page, Credible has added the ability to search for a specific standing order set.

PRN Refill Functionality Added to Standing Order Sets Admin: Credible has added PRN refill functionality to the 'Create Rx' category in Standing Order Sets Admin.

Support For Max Number of Disallows (Manual Reconciliation): When manually applying adjudication to a batch from the Batch List and Edits screen, or on the visit's billing details screen, users are now able to apply up to 594 adjustments at the same

time, to an individual claim. This matches the recent updated made to the 835 process.

Suppress Sending Admitting Dx for Certain POS Locations: Credible has added a new billing payer setting 'Suppress Admitting Dx For Selected POS Locations'. If a visit is associated with a POS Location (or overridden to a POS Location), that is selected in this setting, the Admitting Diagnosis will not send in the visit's claim.

Ability to Send Date Range of Claims in CLM Envelope in 837I: Credible has added a new billing payer setting 'Use Visit Dates in 837I'. When this setting is turned on, the date of the earliest visit in the CLM envelope, and the date of the most recent visit in the CLM envelope, will be sent as the 'statement' dates in the 2300 loop.

Client-Employee Assignments: The list of programs available for a Client-Employee assignment is now limited to only those programs already assigned to both the client and the employee. Unassigning the actual program from either the client or employee removes that program from the Client-Employee assignment. Additional HIPAA log actions have been added as follows:

- Setting the program from nothing to a specific program: ADD PROGRAM TO CLIENT-EMPLOYEE ASSIGNMENT
- Changing the program from one program to another: CHANGE PROGRAM ON CLIENT-EMPLOYEE ASSIGNMENT
- Setting the program from specific program to nothing or un-assigning the actual program from the employee or client: REMOVE PROGRAM FROM CLIENT-EMPLOYEE ASSIGNMENT

Employee Form/Visit Mapping: Corrected the logic used for mapping to the employee profile from an employee visit and added a new Partner config setting 'Map After Approval - Employee Visits'. Employee visits can be configured to require approval (Admin > Employee Visit Type > 'Must Approve'):

- If the visit type has Must Approve set to FALSE, mapping will occur as soon as the employee visit is signed and submitted.
- If the visit type has Must Approve set to TRUE and the new 'Map after Approval - Employee Visits' setting is NOT checked, mapping will occur as soon as the employee visit is signed and submitted.
- If the visit type has Must Approve set to TRUE and the new 'Map after Approval - Employee Visits' setting IS checked, mapping will ONLY occur when the employee visit is approved.
- Partners that have 'Map After Approval' turned on will automatically have the new 'Map After Approval - Employee Visits' turned on.

Save Billing Info Button: Corrected an issue where the start and end times were not saved when clicking the Save Billing info button.

Form Required Questions: Corrected an issue where putting in the password and clicking the 'Enter' key can bypass unanswered questions that are set to be Form Required. The Enter Password box is now disabled when unanswered Form Required

questions need to be completed. To make it easier to navigate to these questions, each category that has unanswered Form Required questions will be highlighted in the form 'tree' on the left.

Default for Programs: The Default for Programs information correctly shows when viewing the Diagnosis History.

Updating a form with a mapped problem list answer: Corrected an issue where typing the quote mark, or editing a diagnosis with a quote mark caused the XML parsing error.

Injected Diagnosis Date: The full Injected Diagnosis has been corrected to display Effective Date and Last Updated date. The Injected Diagnosis will display the Last Updated date. For both injection types, Effective Date and Last Updated will appear as a date, not as a date-time.

Drug/Drug and Drug/Allergy Interaction tabs: Credible corrected an issue where selecting a prescriber from the Provider dropdown on create prescription page, the entire page reloads, causing the monograph and contraindications tabs to become empty and the Drug-drug and Drug-allergy interaction tabs would disappear.

Allergy Page: An issue was corrected where two users are simultaneously working on the same client's allergy page, and sometimes the wrong record would be deleted.

Pending orders on the Physicians Orders Report: Corrected an issue where pending orders would display when filtering by 'All' but were missing when filtering specifically on 'Pending'.

Visits Cancelled/Rescheduled/No Shows Dashboard: Corrected an issue where the calculation for Visits Cancelled/Rescheduled/No Shows that displayed in the Home Page Statistics box.

Intervals Missing in RIS Bed Board Counts Report: Credible has corrected an issue where in a certain scenario, intervals were not displaying on the RIS Bed Board Counts report.

Arrows on Calendar Picker: Corrected an issue where the forward/backward arrows were not displayed in the calendar date picker.

Credible plans to push these enhancements Thursday, March 17th, between 10:15 PM - 12:15 AM ET. There may be intermittent service during this time.

Should you have any questions, please do not hesitate to contact a Partner Service Coordinator for assistance at 301-652-9500.

Thank you for your continued Partnership,

Dan Allison

CTO

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