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Dear Partner,

Credible's Technical Team plans to push enhancements and resolutions for the following items **this Thursday night, January 21st between 10:15 PM - 12:15 AM ET.**

Bed Board Assignment Display: Resolving an issue where the incorrect bed was displayed on the Client Overview page.

- When using the Move Client functionality to place the person in a new bed, the client overview page was not updated to reflect the new assignment. The Assignments section of the Client Overview page now correctly shows the currently assigned bed.

Bed Board Billing: Added an additional filter on Bed Board Billing Filter page.

- Credible has added a new filter ('Closed RIS Only') to the Bed Board filter page. When this box is checked, the search results will only be bed days that are associated with closed / archived RISs. This allows the creation of visits only for clients that have completed their entire residential / inpatient stay.

CMS 1450 Enhancement: Ability to send additional diagnoses with a visit on CMS 1450.

- A new Billing Payer setting, Box 67 Send Additional Dx When Present, has been added. When this setting is checked, the CMS 1450 claim will include up to five visit diagnoses in Boxes 67 to 67d.

Institution Claims: Added the ability to send an additional 4 diagnoses on institutional claims.

- When the existing Billing Payer setting 'Send Additional Dx When Present' is checked, additional diagnoses will appear in the 837 I.

Prescription Approval Enhancement: Added an additional security check when approving a prescription. Only users that are valid Surescripts prescribers will be able to approve prescriptions, even if the user has the PrescriptionApproveAll security right.**Note Display:** Resolved an issue that allows long notes to be viewed as double spaced to help make long notes more legible. When viewing the visit on screen, the double spacing will no longer be removed.**Appointment Reminders:**

- Resolved an issue where some clients would not receive appointment reminders if they had a group appointment that had been cancelled or completed.
- Revised emailed appointment reminders to make sure that they do not list any PHI in the body of the email.
 - Email text will be similar to the text message. The email will now read:
"Reminder from [PARTNER NAME]. You have an appointment coming up at [TIME] on [DATE]; scheduled for [DURATION] minutes with [EMPLOYEE]. Please contact your provider if you have any questions."

eMar Printout: Resolved an issue where if two medications were last administered on the same date, the eMAR printout will show the same Last Administered date and time for both, even if the administration times were actually different. The eMAR printout now correctly shows the date and time each medication was last administered.**Signature Display in PDF Templates:** Corrected an issue where signatures were not displaying/printing in PDF templates.

Credible plans to push these enhancements Thursday, January 21st, between 10:15 PM - 12:15 AM ET. There may be intermittent service during this time.

Should you have any questions, please do not hesitate to contact a Partner Service Coordinator for assistance at 301-652-9500.

Thank you for your continued Partnership,

Bill Mahan

Director of Partner Services

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Mission: Improve the quality of care and lives in Behavioral Health for clients, families, providers, and management.

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