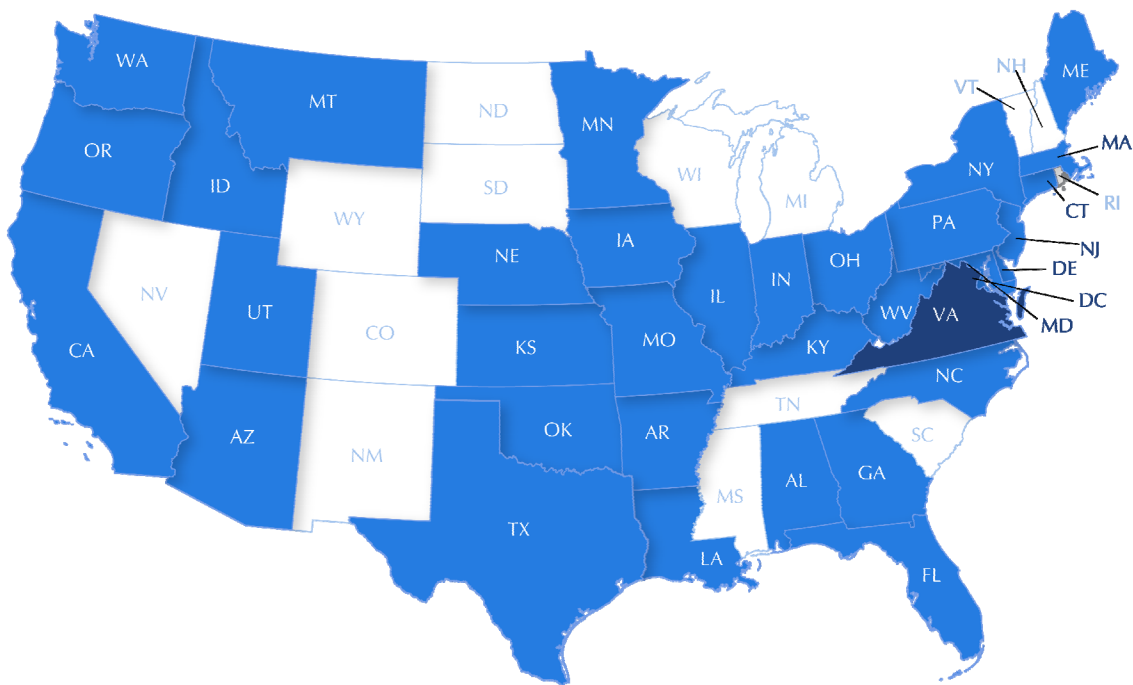


From: Credible Behavioral Health Software <marketing@credibleinc.com>
Sent: Thursday, October 11, 2018 12:58 PM
To: Credible Documentation
Subject: Credible Update: WaMS Live - Next Steps



DEAR CREDIBLE,

Credible was pleased to be able to make WaMS available to Virginia Partners on August 27, 2018, and subsequently have Partners be able to successfully submit to the state. Over the past month, Credible has been working with State of Virginia and Virginia Partners to make additional adjustments and enhancements to WaMS functionality.

Below please find a summary of additional updates released since WaMS GoLive:

- **September 4th**
 - Automate the Provider List import
 - Update VIDES scripts to ensure file batching
- **September 7th**
 - Automate the WaMS Application, which automatically runs the Exports, creates a batch, and submits the batched files to WaMS

- **September 10th and September 25th**
 - Corrected a VIDES batching issue
 - Corrected a VIDES and ISP Reports data truncation issue
- **October 5th**
 - Enabled all relevant ISP Services to be included in the batch and WaMS transmission
- **October 9th**
 - Corrected the ISP Agreement Signature block

Additional updates are forthcoming and will address the following:

- **ISP Allergies** section
- **ISP Work Desire** question
- Update to **Education Level** lookup
 - There is a crosswalk between the CCS Consumer Report Education Level and the WaMS ISP Report Highest Education Level; however it is not documented by the State. Credible is waiting for confirmation from the state regarding the correct crosswalk; once the accurate information has been received, Credible will distribute the updated lookup table to Partners in order to update the configuration.
- Increase **Credible Plan Support Provider Name** field width
- Update **Credible Plan Support Provider Name** to be a multi-select field
- Enhancement to provide Error Validation Reporting for ease of use in identifying data errors prior to submission. This has a targeted completion date of Q1 2019.

Credible is dedicated to ensuring WaMS is successfully submitted for all Virginia Partners and is actively monitoring WaMS during this transition period. If your Agency is in need of additional support, please submit a task ticket and a Data Analyst will be happy to assist you.

We thank you for your continued Partnership,

Jaclyn O'Donnell

Executive Vice President

o. 301-652-9500 x3082 | f. 240-744-3086

e. jaclyn.o'donnell@credibleinc.com | w. www.credibleinc.com

Mission: Improve the quality of care and lives in Behavioral Health for clients, families, providers and management.

301.652.9500 | info@credibleinc.com | www.credibleinc.com

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