
From: Credible Behavioral Health Software <marketing@credibleinc.com>
Sent: Wednesday, October 24, 2018 3:48 PM
To: Credible Documentation
Subject: Credible Update: Credible Plan Targeted Release

CREDIBLE

Behavioral Health Software



OCTOBER 2018 UPDATES

DEAR CREDIBLE,

On Thursday, October 25th, between 10:15 PM - 12:15 AM ET, Credible's Tech Team will release a special targeted software update focused on Credible Plan. This "bonus" release includes more than 30 updates for Credible Plan.

Creation and Administration

Adding Elements

After adding a new element and saving the plan, the new element would lose some of its **Add element** links. As a result, the user was prevented from adding elements in a proper order. This has now been resolved.

Discipline Elements

The plan-tree elements (problem, goal, objective, intervention) now consistently appear in the proper order in Disciplines.

Element Defaults

When adding a second instance of an element (e.g., problem), the values of the first instance would sometimes carry over as defaults on the later instances. This no longer occurs; the values now return to the default.

LOINC Custom Extended Fields

The LOINC lookups now connect as intended in custom extended fields.

Deactivating Plans in Webforms

Plans intended to be made inactive by webform editing did not have the status updated to INACTIVE. Changing a plan's status from ACTIVE to INACTIVE via the edit mode in a webform now sets the status properly.

Plan Structure Config

Rating Scale elements now display properly when previewing the plan structure.

Program Selection Popup

The program selection popup can now be closed without making a selection.

Editing Copied Plans

When copying a Credible Plan that has an associated rule set to allow plan edits via webform, the plan will be editable in a webform.

Status Lookups

Quotation marks and slashes may now be used in status lookup entries.

Plan Creation Date and Plan Target Date

Plan Creation Date and **Plan Target Date** in advanced client search should have different values but were displaying as the same. The **Plan Creation Date** is now populated when the plan is saved for the client. It will remain static after creation. **Plan Target Date** is derived from the plan's header target date.

Cancelling Golden Thread

When beginning to insert golden thread data into a plan, sometimes the popup window would not close properly. This has been corrected.

Ability to Save Plans

Users are now able to load and save plans regardless of the number of elements included.

Display

Display of Plan from Visit Details

Users are now able to display a plan on a visit even when the plan is using the same extended field in different elements.

Plan List Grids

Users are now able to resize the columns on the display grids.

View All Services

When selecting **View All** for Credible Plan services, the plans now consistently appear.

Plans Without Programs

Active plans are always available from webforms, even when they do not have an associated program.

Signatures

Signature Labels

When saving a plan that included discipline signatures, the labels and/or the order of the signatures would change. This has been corrected.

Signature Timestamps

Signature timestamps displayed with a Credible Plan will now be shown in the user's time zone, as set in **Employee Config**; if there is no time zone specified, the **Partner Config** time zone will be used.

Saved Employee Signatures

Once a saved employee signature was used on a plan, the date and time it was used would always appear whenever the signature was used. Employee signatures now properly take the

date and time it is used.

Updating Past Signatures

When editing a saved signature in a Credible Plan for either the Discipline or Plan signature sections, saving the new signature (via saving the plan) will update the time stamp for those signatures.

Templates

Templates and Disciplines

When a client's plan is has been checked as **Save Template** and the template is then created in **Template Admin**, Disciplines were moved to the top of the **Plan Template** order. This no longer occurs.

Creator Only Template Setting

Setting a template to **Creator Only** did not restrict that template's access to the creator of the template. This has been resolved; the **Creator Only** and **All Employees** template settings are followed.

Loading Templates

Some template edits did not work correctly for some specific templates. This has been corrected. On occasion, when a user selected a template in the Credible Plan builder screen, a loading bar would appear, but nothing would finish loading. This would prevent users from using specific templates. This has been resolved.

Template Management Editing

Some template edits did not work correctly for some specific templates. This has been corrected.

Printing

Printing Elements

When only certain elements are selected for printing, those elements now print in the same order as displayed in the plan.

Printing Plans Without Documentation

When signing and submitting a service for a plan without documentation, printing that plan from the navbar in PDF format would show blank documentation. As a result, PDF printouts of plans could become over-burdened with blank documentation entries.

Now, if there is no documentation in a service, blank documentation will not print.

Printing Updates

Several adjustments were made to printing plans. These include:

- Print PDF now properly allows color printing
 - Color bar at the end of a Discipline now prints
 - Golden Thread information is now printed on PDF printouts
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Mozilla Firefox

Field Editing

When using Mozilla Firefox browser, editing a custom extended field did not consistently load the edit window, generating an error. Additionally, adding a new custom extended field would create a blank extended field. This has been resolved.

Custom Extended Fields in Firefox

Custom Extended Fields may now be added and edited properly in Mozilla Firefox.

Other Updates

Ad Hoc Query Builder

Credible Plan views are no longer visible in Ad Hoc Query Builder.

Tx Plus Conversion

When converting Tx Plus plans to Credible Plans, quotation marks should display properly, and not be preceded by slashes.

Credible plans to push these enhancements **Thursday evening, October 25th, between 10:15 PM - 12:15 AM ET**. There may be intermittent service during this time.

Should you have any questions, please do not hesitate to contact a Partner Service Coordinator for assistance at 301-652-9500. *Please note: In an effort to continually improve our Partnership*

and quality of service, a task resolution audit will be emailed to you upon the resolution and closure of every single task you have submitted. We strongly encourage you to utilize this tool so that we can better support you.

Thank you for your continued Partnership,

Jaclyn O'Donnell

Executive Vice President

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Mission: Improve the quality of care and lives in Behavioral Health
for clients, families, providers and management.

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