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**From:** Credible Behavioral Health Software <marketing@credibleinc.com>  
**Sent:** Tuesday, September 4, 2018 1:58 PM  
**To:** Credible Documentation  
**Subject:** Credible Update: Changes to Requesting Prescribing Rights for Credible eRx

# CREDIBLE

Behavioral Health Software



DEAR CREDIBLE,

Effective immediately, the process for requesting prescribing rights for Partner staff has changed. This new process, as previously announced, eliminates the need for wet-ink signatures by replacing them with electronic signatures collected via DocuSign.

The details on this streamlined, more efficient process are detailed in Credible Help under **Prescribing Rights Request** (found under **Help by Module > Identity (ID) Proofing**).

Please note that this does not modify the required information to be collected, or the need for identity verification. Agencies with a Physician Prescriber Representative will be expected to perform the verification, while those without must contract with Credible to conduct the verification.

We thank you for your continued Partnership,

**Jaclyn O'Donnell**

*Executive Vice President*

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**Mission:** Improve the quality of care and lives in Behavioral Health  
for clients, families, providers and management.

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