
From: Credible Behavioral Health, Inc. <hope.winkowski@credibleinc.com>
Sent: Friday, July 27, 2018 2:17 PM
To: Credible Documentation
Subject: Credible Update: Beacon Health Options Software Update

CREDIBLE

Behavioral Health Software



DEAR CREDIBLE,

Beacon Health Options, Inc., a large MCO Payer billing across multiple states, recently announced that they will be updating their software platform. With this update, Partners will need to make additional configuration changes in order to successfully submit electronic files to Beacon.

These configuration changes include:

1. Update the **Billing Office Claim Config** link for your Beacon payer and populating a new **Receiver ID**. This Receiver ID will be provided by your Beacon representative and also can be found in Beacon's updated **837 Companion Guides**.
2. Confirm that the **Billing Payer** screen for Beacon Health Options, Inc., has the **Payer Config: Contract Type Code** setting set to null (i.e., blank).

How can Partners get ready? At the request of Beacon, please wait to update your configuration until a Beacon representative has contacted your Agency. Beacon is currently approaching providers in a phased roll-out approach. Once you have received confirmation to proceed from Beacon, you can complete the configuration changes above and begin the payer testing process with Beacon.

Credible has successfully completed payer testing with several Partners who are beginning the Beacon transition, and our staff is available should you have questions. Multiple Partners have completed the Beacon transition and payer testing process and are now successfully submitting claims to Beacon through the payer's new platform.

If your Agency is in need of further support, please enter a task ticket and a Billing Specialist will be happy to assist you.

We thank you for your continued Partnership,

Hope Winkowski, M.Ed, NCC

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Mission: Improve the quality of care and lives in Behavioral Health
for clients, families, providers and management.

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