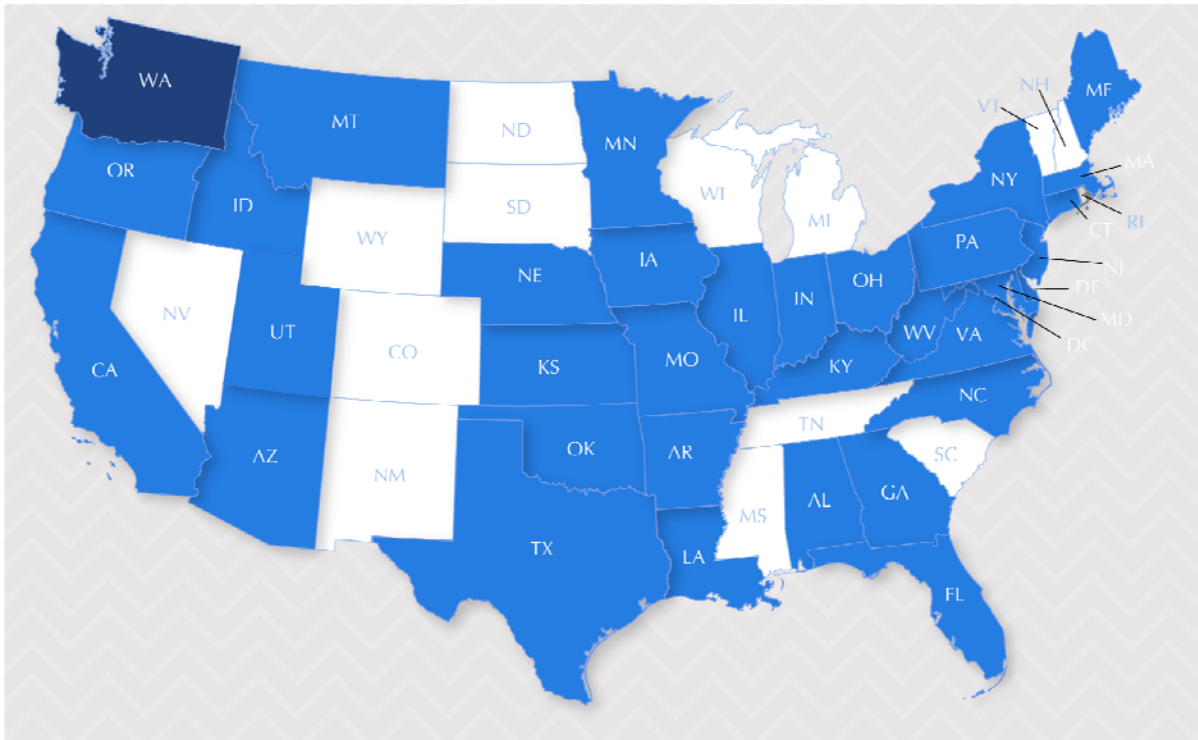

From: Credible Behavioral Health Software <marketing@credibleinc.com>
Sent: Wednesday, August 29, 2018 3:59 PM
To: Credible Documentation
Subject: Credible Reminder: SaaS Software State Taxes

CREDIBLE

Behavioral Health Software



DEAR CREDIBLE,

As a reminder, if you have been self-assessing Washington State sales or use tax on Credible's invoices, you no longer need to do this and should let Credible Accounting know you have been so we can coordinate the transition. If your Agency qualifies as a tax-exempt Free Hospital, you need to immediately notify and provide Credible Contracts (contracts@credibleinc.com) with documentation. Please note: To qualify as tax-exempt you should have checked Box 15 on the [Washington State Department of Revenue Sales Tax Exemption Certificate for Health Care Providers](#).

In the past, states typically did not impose sales tax on internet sales or services. So in most cases, Credible's SaaS was not subject to sales tax. In recent years, some states have changed their sales tax laws to include SaaS. Currently, about 15 states tax SaaS, including Pennsylvania, Arizona, Texas, Utah, Washington and New York. In order to comply with the laws of these states, Credible must begin adding sales tax to its invoices. As with traditional vendors,

Credible will collect the tax from Partners and remit it to the state. This change was effective August 1, 2018.

We thank you for your continued Partnership,

Jaclyn O'Donnell

Executive Vice President

o. 301-652-9500 x3082 | f. 240-744-3086

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Mission: Improve the quality of care and lives in Behavioral Health
for clients, families, providers and management.

301.652.9500 | info@credibleinc.com | www.credibleinc.com

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