
From: Credible Behavioral Health, Inc. <matt.dorman@credibleinc.com>
Sent: Wednesday, November 15, 2017 3:30 PM
To: Credible Documentation
Subject: Update: Credible Plan Release

CREDIBLE

Behavioral Health Software



DEAR CREDIBLE,

On Wednesday, October 18th, I sent a message out to all Partners essentially stating that components of the new and highly anticipated Credible Plan failed final Quality Assurance testing and would be delayed. After 4 more weeks of coding and testing, I believe that Credible Plan is ready to be released to a limited number of Partners. These Partners are a subset of the many Agencies involved in the requirements, design and review process. These Partners will provide Credible immediate feedback and user comments from “real world” usage.

As I mentioned last month, Credible Plan is a major advancement and as it is central to providing quality care, it is too important to rush just to meet an arbitrary release date. Should no new QA

items be discovered and the majority of the feedback is positive, Credible will release the Credible Plan functionality to all Partners in December 2017.

Features available in Credible Plan include: **Golden Thread** flags for form questions, allowing information to be pulled directly into plans without retyping; **Disciplines**, which allow for “plans-within-plans” based on the various roles of providers involved in a client’s care; reusable **Rule Sets**, built around state and payer regulatory and compliance requirements; universally available **Custom Extended Fields** featuring a very broad range of data types, including the much-requested **Rating Scales**; and freeform **Custom Elements**, allowing the creation of fields to capture common items like **Strengths**, **Barriers to Treatment**, and **Plan for Discharge**.

More information about the use and configuration of Credible Plan is available in *Credible Help*.

Thank you for your continued Partnership,

Matthew M. Dorman

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Mission: Improve the quality of care and lives in Behavioral Health
for clients, families, providers and management.

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