

## Credible Mobile Release 2.92 Configuration

This document describes the new features and patches in Credible Mobile Release 2.92. For information on installing Credible Mobile, refer to the *Credible Mobile User Guide* available in the help.

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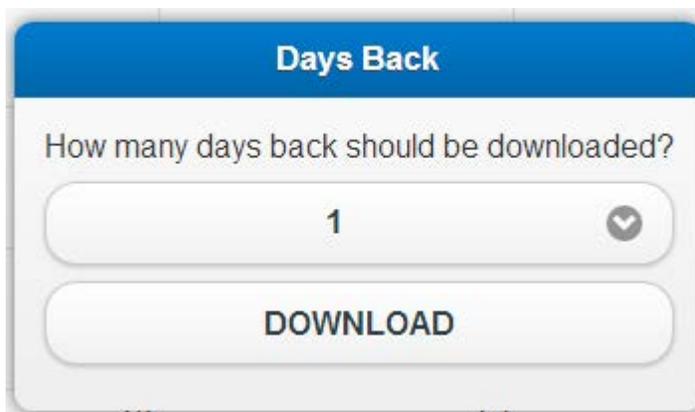
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## NEW FEATURES

### For Chrome and Android Users: Downloading Past Scheduled Visits

By default, when you download scheduled visits, the Credible Mobile downloads visits for the current day and for future dates. If you are using a laptop/desktop with Chrome or an Android tablet, you can now download scheduled visits and any changes made to those visits for previous dates. As shown below, you specify the number of days you want to go back; available options are 1, 2, 3, 5, 7, 10, 14, or 21 days.



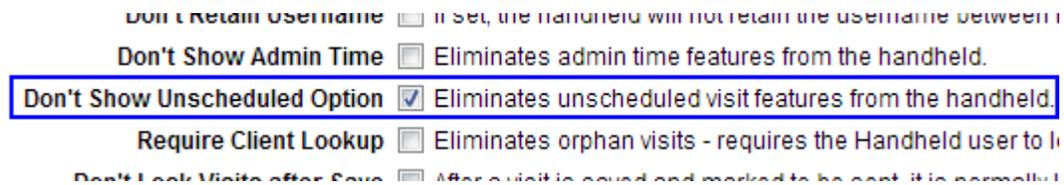
If there are a large number of past scheduled visits, it may take a few minutes for the download to complete. Once downloaded, you can start and complete the past scheduled visits.

To download past scheduled visits:

1. On the Schedule screen, *click and hold* the Download icon . The Days Back popup displays.
2. Select the number of days you want to go back and click Download.

## Hiding the Unscheduled Visit Function in Credible Mobile

If you do not want your staff to use the Unscheduled Visit or Next Visit functions in Credible Mobile, you can now hide the corresponding icons via the *web-based* device setting Don't Show Unscheduled Option.



As a reminder, the web-based device settings are like Partner Config settings in that they affect all mobile users.

Once you have enabled the setting in the web-based version Credible, the change will take effect in Credible Mobile when each user installs Release 2.92. If a user installed the new release prior to when the device setting was enabled, he/she will have to select Update Partner Configuration in Credible Mobile (Options > Device Configuration) for the change to take effect.

To hide the Unscheduled Visit and Next Visit functions in Credible Mobile:

1. Log into the web-based version of Credible.
2. Select Admin tab > Device Settings.
3. Select Don't Show Unscheduled Option and click Save Settings.
4. Have users install Credible Mobile Release 2.92.

## Client Name Added to Sign & Submit Screen

To help staff confirm which client they are completing a visit for, the client's name will now display in the Sign & Submit screen.



## PATCH LIST

### Additional Visits Pull In when Starting an Unscheduled Visit

*Task #* 39640

*What was the issue?* When an unscheduled visit was started, the app pulled in random, additional visits that were not expected.

*The patch* Issue was tied to form groups and a fix was made to prevent the issue in the future. As part of the fix, *you can now select a form group when starting or scheduling an unscheduled visit or the next visit for a client.*

### Diagnosis RO Field Displays As “True” Instead of “Yes” in Credible Mobile

*Task #* 39101

*What was the issue?* When the RO field was checked for a diagnosis, it displayed as “Yes” on the web but as “True” in Credible Mobile.

*The patch* A fix was made so the RO field displays as “Yes” in Credible Mobile when the field is checked for the diagnosis.

### “Must be completed” Message Displays for Filled-Out Required Fields

*Task #* 43164

*What was the issue?* The “must be completed” message displayed for required fields when they had already been filled out. Had to disable form validation to proceed.

*The patch* A fix was made so the “must be completed” message only displays for required fields that have not been filled out.

## Uploaded Visits Show Incorrect Start Time on the Web

<i>Task #</i>	43942
<i>What was the issue?</i>	When a visit was uploaded from Credible Mobile, the start time on the web was 12 hours prior to actual start time.
<i>The patch</i>	A fix was made so the actual start time will be retained when a visit is uploaded to the web.

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