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Sent: Friday, April 14, 2017 8:01 AM
To: Credible Education
Subject: Credible Manage for iOS Beta Test Now Available

CREDIBLE

Behavioral Health Software



Credible Manage for iOS Beta Available Now!

DEAR PARTNER,

Welcome to iOS Beta testing for **Credible Manage**! We are excited to offer you an exclusive sneak peek of Credible's newest mobile product before its official launch on the App Store.

Credible Manage introduces three new mobile features to help management staff monitor and improve their agency's performance:

- **News** provides content from a select list of behavioral health and healthcare news sources to help you stay up to date with the latest industry trends and announcements;
- **Dashboard** monitors your Domain to track performance against key metrics in real-time; and

- **Credible BI** gives you access to your Agency's data and reporting anywhere, anytime (for those who have contracted for it).
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Accessing Beta Versions of Credible Manage

Beta versions of Credible Manage will be distributed using **TestFlight**, an app provided by Apple specifically for Beta app support. You will need to download the TestFlight app from the App Store before you can access the Beta version of Credible Manage.

To download TestFlight on your iOS device:

1. Open the App Store app.
2. Search for "TestFlight".
3. Select *TestFlight* from the results list.
4. Tap the *GET* button.

When you open TestFlight for the first time, you will be prompted to allow notifications. Allowing notifications ensures that you will be alerted when each new Beta version is released.

In addition to installing TestFlight, you will also receive an email from Apple inviting you to test Credible Manage. To accept the invitation, simply open the email on your iOS device and select *Open in TestFlight*. After selecting the link, your device will automatically open TestFlight and display Credible Manage as an available download.

Credible Manage will be available on all iPhones and iPads with iOS 9 or later. An internet connection is required to use Credible Manage.

What to Test

Credible Manage introduces three new mobile features to help management staff monitor and improve their Agency's performance. Please use these features as you would expect to in the final release, and report any unexpected behavior (see next section).

- **News:** Browse content from a select list of behavioral health and healthcare news sources to stay up to date with the latest industry trends and announcements.
- **Dashboard:** Monitor your domain's dashboard to track performance against key metrics in real-time. Use filters to refine the reports and identify target areas.
- **Credible BI:** Analyze and report on your data anywhere, anytime. Maximize your Agency's potential with viewing access to industry-leading business intelligence solutions.

Please note: Credible BI (Business Intelligence) is a Credible Premium feature, and requires a separate purchase. If you have not purchased Credible BI and are interested in learning more about its benefits and capabilities, please contact your PRM, or send email to contracts@credibleinc.com.

Reporting Issues/Providing Feedback

Apple provides an integrated feedback feature directly within the TestFlight app. As a Beta tester, you can use this feature to send issues via email directly to the development team for review. **Please do not include PHI when sending feedback.**

To report an issue with Credible Manage:

1. Open *TestFlight*.
2. Tap the *Credible Manage* icon to open the app's details.
3. Tap the *Send Feedback* link.
4. Describe your issue in the body of the email.
5. Tap the *Send* link in the top right corner.

Thank you for your continued Partnership!

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Mission: Improve the quality of care and lives in Behavioral Health
for clients, families, providers and management.

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