Credible Learning & Development Offerings September 2018

DEAR CREDIBLE,

Building on 2018's successful Partner Conference and feedback provided for improving the Credible Partner experience, Credible is happy to bring you the upcoming webinars and trainings for September.

Credible webinars and trainings provide updates on Credible Best Practices for clinical and administrative workflows, as well as other topics of vital importance to your Agency.

Led by Credible experts, these sessions will educate your staff and provide you with fresh perspectives and opportunities to improve efficiency in your organization, as well as get you ready for what's ahead. Mark your calendars for these upcoming events!

Registration for each session will be confirmed prior to the training. Most interactive webinar sessions will last 60-90 minutes.

Billing

Billing Series: Integrated Care
Monday, September 24 at 2:30pm EDT

Join Credible subject matter experts as we review Integrated Care Billing. Learn how to configure Integrated Care Billing, as well as how to use the new functionality in your revenue cycle management. (Please note: This is a repeat of the August session, back by popular demand.)
Click here to register.

Business Intelligence (BI)

September 2018 BI Training
September 18-20, 2018 — Rockville, MD

Credible is excited to invite you to the September 2018 Business Intelligence training being held September 18-20, 2018 at the Credible Headquarters located at 1 Choice Hotels Circle, 11th Floor, Rockville, MD 20850. This essential training is designed to support multiple user experience levels, and covers basic utilization, configuration, and security of this valuable graphical reporting tool. Please note: This is a three-day in-person training requiring a registration fee per attendee.
Click here to view further Credible BI Training details and register!

Clinical

Clinical Webinar: Formulary and Benefits
Tuesday, September 11 at 12:00pm EDT
Presenter: David Rosswog, Ph.D., LPC

In this session, we will be exploring Credible's Formulary and Benefits module, which consists of **Rx Eligibility**, **PBM History**, and **Medication Formulary**. We will review all three elements by configuration, security needed, and best practice use. Learn how to check for prescription coverage; search for medications prescribed outside of your Agency, and how to add them to your active medication list; and how to identify in Credible eRx if a med is on or off formulary, needs an electronic prior authorization, or if alternatives are available at a lower cost to your clientele.
Click here to register.

Clinical Webinar: CQM 161: Adult Major Depressive Disorder: Suicide Risk Assessment and CQM 177: Child and Adolescent Major Depressive Disorder
Thursday, September 13 at 12:00pm EDT
Presenter: Holly Carman

This moderately advanced session will focus on using a multi-step process to manage the components of these two CQMs. We will begin with an update from CMS, continue with an overview based in measure architecture, and progress to monitoring performance-based results.

The material will cover granular details on matching measure logic, definitions, and guidance to understanding the interplay of the measure numerator and IPP/denominator.
Click here to register.

Inside Credible

EHR Admin: Data Dictionary
Friday, September 14 at 12:00pm EDT

The Data Dictionary is an extremely important tool in your Credible Domain. It controls the data which appears on various screens, the fields that can be imported or exported, as well as what data is stored in your database. This webinar will show you how to access the Data Dictionary, review the various table types, provide instructions on proper configuration, and review actions commonly performed. This is an essential course for all Credible EHR administrators.
Click here to register.

September Release: New Functionality & Features
Friday, September 21 at 2:00pm EDT

In this interactive session, Credible will be provide a complimentary demonstration and review of the features, enhancements, and updates included in our September release.
Click here to register.

Credible Plan Q&A
Monday, September 24 at 1:00pm EDT
Presenters: Gary Minnier and Rob Sipe

Join two of Credible's experts on Credible Plan for an interactive session where questions submitted prior to the session will be answered and demonstrated. This Q&A session is designed for the many Partners implementing and strategizing the use of Credible Plan and looking for additional guidance, as well as Partners seeking a dive-deep into the opportunities afforded by adopting Credible Plan. Please note: While every effort will be made to answer all questions, those submitted prior to the start of the webinar will be given the highest priority.
Click here to register.

Partner Webinar: Collaborative Documentation
Tuesday, September 25 at 2:00pm EDT
Presenters: James Dalton, Ph.D., LPC

Join your colleague and presenter, James Dalton, Quality Assurance Consultant from Families, Inc. on Tuesday, September 25 from 2-3:00pm EDT, as he reprises his 2018 Partner Conference session "Collaborative Documentation". From concurrent to collaborative documentation, learn to use Credible to strengths-based and systems-driven documentation in the manner least intrusive to the clinical process.
Click here to register.

Credible Plan Overview
Friday, September 28 at 1:00pm EDT

Credible Plan was designed with significant input from our Partners, allowing exceptional flexibility for your Agency to utilize for treatment planning. For those Partners who have not yet adopted this highly-customizable module, in this session we will provide an overview of the capabilities of Credible Plan, reviewing configuration, workflow, and functionality.
Click here to register.

Stage Domain Refresh Calendar

Credible will perform refreshes of all Partner Stage (Test) Domains on the dates below. Please take note of these dates in your Agency's planning.

- September 27
- October 25
- November 29
- December 27

Recent Product Update Communications

In case you missed them, the following update communications have been distributed in recent weeks.

- Credible Connect Performance Enhancements
- Reminder: SaaS Software State Taxes
- User Management Best Practices
- Pennsylvania ORP Initiative
- Changes to Requesting Prescribing Rights
- Credible Care App - New Versions for iOS, Android, and Windows Now Available!

These and all announcements can be found in Credible Help under **General Information** > **Release Notes and Communications** > **Credible Update Communications**.

Thank you for your continued Partnership,

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Mission: Improve the quality of care and lives in Behavioral Health for clients, families, providers and management.

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