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**From:** Credible Behavioral Health Software <marketing@credibleinc.com>  
**Sent:** Tuesday, October 23, 2018 7:31 AM  
**To:** Credible Documentation  
**Subject:** It's Not Too Late...Sign Up for Credible's Learning & Development Offerings for October!

# CREDIBLE

Behavioral Health Software



## Credible Learning & Development Offerings October 2018

DEAR CREDIBLE,

Credible is founded on the spirit of Partnership. Based on feedback received from our Partner user groups — and from attendees at the 2018 Partner Conference — Credible has expanded the number, frequency, and scope of our webinars and trainings. Below you will find a list of our offerings for October.

Credible webinars and trainings provide updates on Credible Best Practices for clinical, billing, and administrative workflows, as well as other topics of vital importance to your Agency.

Led by Credible experts, these sessions will educate your staff and provide you with fresh perspectives and opportunities to improve efficiency in your organization, as well as get you ready for what's ahead. Mark your calendars for these upcoming events!

### STAGE DOMAIN REFRESH CALENDAR

Credible will perform refreshes of all Partner Stage (Test) Domains on the dates below. Please take note of these dates in your Agency's planning.

- October 25
- November 29
- December 27

### RECENT UPDATE COMMUNICATIONS

In case you missed them, the following update communications have been distributed in recent weeks.

Registration for each session will be confirmed prior to the training. Most interactive webinar sessions will last 60-90 minutes.

## BILLING

**Billing Series: Revenue Recognition and Month End Close  
Wednesday, October 24 at 2:00pm EDT**

Join Credible's SME in Revenue Recognition and Month End Closing Processing. Cash vs. Accrual, while separate processes in Credible, can both be supported, and a review of both approaches will be discussed. Not sure how to tie-out? Credible's SME will review basic tie-out reports you can use in your month end processes.

[Click here to register.](#)

## INSIDE CREDIBLE

**Partner Series: Disaster Preparedness - How to Prepare and Deal with the Aftermath of Natural Disaster  
Monday, October 29 at 2:00pm EDT**

No one wants to think about potential disasters, but doing so is critical to your ability to serve your clients, your staff, and your entire Agency. Join Credible's Stephanie Tucker and Morgan Zeringue, Manager of Disaster Relief Services for Jewish Family Services, as they discuss **Disaster Preparedness**. In this session, hear the story of how a Houston-area Agency handled 2017's disastrous flooding. Learn the steps they took to prepare, and the lessons they learned - and then put them to work protecting your own Agency.

[Click here to register.](#)

## 2019 PARTNER CONFERENCE

**Don't let time run out - Credible's Partner Conference early-bird registration ends on October 31st!**

The 12th Annual Credible Partner Conference will be held in the **Hyatt Regency Crystal City in Arlington, Virginia** from **February 25-28, 2019**. This top-tier property will provide you with a comfortable and beautiful environment for your learning and networking experience.

Early-bird pricing is still available, but not much longer - it ends October 31st! [REGISTER NOW!](#)

Thank you for your continued Partnership,

- [Product Release List - September 2018](#)
- [Upcoming Enhancements & Task Resolutions - September](#)
- [Inpatient/Residential Module 2018](#)
- [Post-Release Report for September 2018](#)
- [Credible Wants Your Input - Help Us Create This Year's Partner Conference!](#)

These and all announcements can be found in Credible Help under General Information > Release Notes and Communications > Credible Update Communications.

## UPCOMING TRAININGS

### BI Training

November 13-15, 2018

Rockville, Maryland

[Click here for details.](#)

### Billing Training

December 4-5, 2018

Rockville, Maryland

[Click here for details.](#)

### EHR Training

December 6-7, 2018

Rockville, Maryland

[Click here for details.](#)

## OCTOBER IS...

- ADHD Awareness Month
- Breast Cancer Awareness Month
- Domestic Violence Awareness Month
- Down Syndrome Awareness Month
- LGBT History Month
- National Bullying Prevention Month
- National Hispanic Heritage Month

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**Mission:** Improve the quality of care and lives in Behavioral Health  
for clients, families, providers and management.

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