From: Credible Behavioral Health Software <marketing@credibleinc.com>

Sent: Monday, November 19, 2018 7:31 AM

To: Credible Documentation

Subject: Credible Holiday - Thanksgiving, November 22-23, 2018





DEAR CREDIBLE,

Credible will be closed Thursday, November 22nd and Friday, November 23rd in observance of the Thanksgiving holiday. We will be able to address any critical or life threatening incidents (Priority 1) via our support line only. All non-critical issues (Priority 2-4) will be addressed as quickly as possible upon our return on Monday, November 26th.

Again, if you have a critical issue (Priority 1), please call our support line at 301-652-9500 and we will work with our Tech team to get your issue resolved.

Thank you for your continued Partnership. Have a safe and happy Thanksgiving!

Jaclyn O'Donnell

Executive Vice President

- o. 301-652-9500 x3082 I f. 240-744-3086
- e. jaclyn.o'donnell@credibleinc.com I w. www.credibleinc.com

Mission: Improve the quality of care and lives in Behavioral Health for clients, families, providers and management.

301.652.9500 | info@credibleinc.com | www.credibleinc.com

This communication is proprietary and confidential to Credible and its Partners. No part of this document may be disclosed to a third party or published externally without prior consent of Credible Behavioral Health, Inc.