
From: Credible Behavioral Health, Inc. <jaclyn.o'donnell@credibleinc.com>
Sent: Friday, July 20, 2018 8:01 AM
To: Credible Documentation
Subject: Credible Feature: Tall Man Lettering

CREDIBLE

Behavioral Health Software



DEAR CREDIBLE,

In 2001, the FDA's Office of Generic Drugs initiated the *Name Differentiation Project* to devise a method of improving patient safety by changing the appearance of medication names, making it easier to tell similar names apart. The result of this project was "tall man lettering," where the distinctive portions of otherwise similar drug names are capitalized, e.g., **traZODone** versus **traMADol**. This emphasis significantly reduces the possibility of a clinician accidentally prescribing the wrong medication, or of a pharmacist filling the prescription with the wrong drug.

In alignment with our mission, Credible now supports **Tall Man Lettering** for drug names. For employees, tall man lettering will appear where applicable medications are named, such as Orders 2.0, eMAR 2.0, Facility Whiteboard, medication lists, prescriptions (and printed prescriptions), logs, and more. For clients using the Client Portal, their medication names will appear in tall man lettering.

Activating this feature is as simple as checking the appropriate boxes in your Agency's Partner Config page. For full details on enabling and using this Credible Core feature, see "[Tall Man Lettering](#)" in Credible Help.

We thank you for your continued Partnership,

Jaclyn O'Donnell

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Mission: Improve the quality of care and lives in Behavioral Health
for clients, families, providers and management.

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