DEAR CREDIBLE,

Credible has released updates to Credible Connect designed to improve performance.

Summary

Based on testing done in collaboration with our Partners, a condition was identified that was causing CCD messages to be too large in size to successfully transfer to our connected vendors, slowing down data flow. To correct this, changes have been put in place to reduce the size of CCDs, making them more manageable for data transmission.

Performance Enhancements

1. A new field has been added to the Visit Type table that identifies whether or not a specific service type is eligible to be collected by the Health Exchange Document generator. **Send to HIE (For CDA Documents)** can either be checked (activated) or unchecked (deactivated).
   - If this field is checked (set to 1 in the Partner's Visit Type table) the service type will be included in the Encounter section of the CCD that is generated for the HIE.
   - If this field is unchecked (set to 0 in the Partner's Visit Type table), the service type is not included in the CCD generated for the HIE.
2. A date range was imposed on the data collection process. This means that only those visits done on the same day as the service being processed will be included in the CCD. This is a calendar day restriction and will collect all included visits on that day, beginning at midnight and running to 11:59 PM.

Initial Setup/Definition

For our Partners, the initial setting of this field has been done for you, using the values corresponding to the "Exclusion List" that was requested from you during implementation. In essence, each visit type that you identified as needing to be excluded is now unchecked in that table and any visit type that was not on that list is currently enabled (or "checked" if you were to look at your service definition).

Maintenance and Updates

Should you need a change to the initial list you provided Credible staff, please open a task ticket to notify support so we can coordinate this change with you. Please note: All changes should be thoroughly vetted; failure to do so may result in the affected visit being wrongfully included or excluded from the CCD that is sent to your HIE.

Thank you for your continued Partnership,

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Mission: Improve the quality of care and lives in Behavioral Health for clients, families, providers and management.

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