

From: Credible Behavioral Health, Inc. <jaclyn.o'donnell@credibleinc.com>
Sent: Thursday, March 15, 2018 9:40 AM
To: Credible Documentation
Subject: Credible Care App for Windows - Available Friday, March 16!

CREDIBLE

Behavioral Health Software



DEAR CREDIBLE,

Credible is pleased to announce the beta testing period for Credible's Care App for Windows has ended. The Credible Care App for Windows will be available to download this Friday, March 16! We want to extend our thanks to all the Partners who assisted in testing.

With Credible Care, you can now use your Windows devices to access streamlined workflows, enhanced security features, and many features designed specifically for users providing care in the community. These features include:

- Starting visits on the web and finishing them on mobile
- Viewing detailed client records, including medications and diagnoses
- Completing services and documentation without a network connection

For a complete list of features available in Credible Care (iOS, Android, and Windows), please see Credible Help.

On Friday, March 16, please follow the below instructions to install the Credible Care App for Windows.

1. Download the file by [clicking here](#) and saving it to your computer. Make note of where it is saved.
2. Locate the extracted files in File Explorer, and double-click **setup.exe**.
 - o Please note: Depending on how your computer has been configured, you may need "administrator rights" to run the setup. If this is the case, you may need to involve your Agency IT staff to get the proper permissions, or ask them to install the program for you.
3. When prompted, click **Run**.
4. You will be warned that the publisher cannot be verified. Click the **Install** button.
5. The setup process will run without further action needed.
6. When installation is complete, the **Credible Care for Windows** login screen will automatically launch.
7. Enter the **User ID** and **Password** for your Agency's Domain. As an alternative, you may use your Test or Stage Domain (if available).
8. Click the **Sign In** button.

Should you have any questions, please do not hesitate to contact a Partner Services Coordinator at 301-652-9500.

Thank you for your continued Partnership!

Jaclyn O'Donnell

Executive Vice President

o. 301-652-9500 | f. 240-744-3086

e. jaclyn.o'donnell@credibleinc.com | w. www.credibleinc.com

Mission: Improve the quality of care and lives in Behavioral Health
for clients, families, providers and management.

301.652.9500 | info@credibleinc.com | www.credibleinc.com

This communication is proprietary and confidential to Credible and its Partners. No part of this document may be disclosed to a third party or published externally without prior consent of Credible Behavioral Health, Inc.