
From: Credible Behavioral Health, Inc. <jaclyn.o'donnell@credibleinc.com>
Sent: Wednesday, August 02, 2017 7:30 AM
To: Credible Documentation
Subject: Credible Update: Credible Mobile Dedicated App for Windows Announced

CREDIBLE

Behavioral Health Software



DEAR CREDIBLE,

In recent years, Credible has made significant investment in its Mobile offering with the addition of native mobile applications for both iOS and Android platforms, as well as a substantial increase in the functionality provided. This year alone Credible has added:

1. Touch ID login;
2. Push Notifications;
3. Employee Messaging Enhancements;
4. Employee To Do Lists;
5. Ability to enable disconnected mode without disabling internet connection; and
6. Dedicated App for Management - the Credible Manage app

For Partners leveraging the iOS or Android platforms, these enhancements have been very beneficial. For Agencies using Credible's older "NextGen" application, the year has not seen improvements. Google's decision to reduce Chrome support, reduce Chrome development, and

the announced discontinuation of technologies that enable NextGen has all but eliminated the value of Credible's NextGen solution. After 8 years of existence, the move by Google forces Credible to significantly change our focus and redeploy resources. Thus, this Partner Update is officially notifying Credible Partners of a new effort to deliver a Windows Mobile compatible native application.

Credible Care for Windows

Effective immediately, Credible's mobile development group will move forward with plans to develop a native app running on the Windows platform. The new app will include support for Windows Mobile devices as well. This native Windows app will mirror the functionality provided in our iOS and Android native apps provided that the technology platform for Windows is able to support it. Our current target release date is December 2017 with Beta Partners having access prior to December.

With the addition of the Windows app, Credible now will be able to support all major platforms for mobile computing:

- Credible Care for iOS - Supports iPhones and iPads
- Credible Care for Android - Supports Android phones, tablets, and Chromebooks
- Credible Care for Windows - Supports Windows Mobile and Windows desktop devices

Please note: Credible Help maintains specific mobile device support guidelines.

Should you have any questions, please do not hesitate to contact a Partner Services Coordinator at 301-652-9500.

Thank you for your continued Partnership!

Jaclyn O'Donnell

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Mission: Improve the quality of care and lives in Behavioral Health
for clients, families, providers and management.

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