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**From:** Credible Behavioral Health, Inc. <jaclyn.o'donnell@credibleinc.com>  
**Sent:** Friday, September 15, 2017 1:24 PM  
**To:** Credible Documentation  
**Subject:** Credible Care App - New Versions Available September 20!

# CREDIBLE

Behavioral Health Software



## CREDIBLE CARE APP

New Versions Available September 20!

DEAR CREDIBLE,

**New versions** of the Credible Care app will be available for iOS and Android on Wednesday, September 20, 2017. A listing of the features included in these releases follows below.

### Credible Care (iOS) 1.11

- **Contacts:** Users may add, edit, and delete contacts for their assigned clients from within Credible Care.

- **Tx Plus Display:** Previous visits' Tx Plus documentation correctly displays in visit forms; elements and extended fields display in full; documentation is displayed in past visit PDFs.
  - **Visit Notifications:** Users receive an upcoming visit notification 15 minutes prior to a scheduled visit. Please note that Credible Care now prompts the user to allow notifications on opening the app for the first time. Users must allow notifications in order to receive any of the Credible Care notifications.
  - **View Attachments:** Client attachments can now be viewed in Credible Care.
  - **Touch ID:** Partners with Touch ID-enabled devices can now use their fingerprint to log into Credible
  - **Additional Flex Types:** Credible Care visits now recognize the flex types *Total Rate & Unit* and *Rate per Unit & Unit*.
  - **Schedule Default Values:** Default values for location, duration, and recipient are now applied when scheduling and completing visits.
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## Credible Care (Android) 1.4

- **Login Enhancements:** A number of enhancements have been made to the Credible Care login page, including:
  - **Disconnected Mode Switch:** Users may enable disconnected mode without disabling their internet connection.
  - **Detecting Inactive Employees:** Should an inactive employee attempt to log in with a connection, Credible Care will block the login attempt; it will also automatically delete any data on the device associated with that employee.
- **Tx Plus Display:** Previous visits' Tx Plus documentation correctly displays in visit forms; documentation is displayed in past visit PDFs.
- **Visit Notifications:** Users receive an upcoming visit notification 15 minutes prior to a scheduled visit. Please note that Credible Care now prompts the user to allow notifications on opening the app for the first time. Users must allow notifications in order to receive any of the Credible Care notifications.
- **Contacts:** Users may add, edit, and delete contacts for their assigned clients from within Credible Care.
- **Allergies:** Users may add, edit, and discontinue allergies for their assigned clients. Support has also been added for the *No Known Allergies* checkbox used for MU reporting.
- **To Do List:** User can now add, edit, complete, and delete To Do List items from the employee menu.
- **View Attachments:** Client attachments may be viewed in Credible Care.
- **Additional Flex Types:** Credible Care visits can now use the new flex types: *Total Rate & Unit* and *Rate per Unit & Unit*.

Thank you for your continued Partnership. We are excited to share these updated applications with your Agency.

**Jaclyn O'Donnell**

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**Mission:** Improve the quality of care and lives in Behavioral Health  
for clients, families, providers and management.

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