
From: Credible Behavioral Health, Inc. <jaclyn.o'donnell@credibleinc.com>
Sent: Monday, October 31, 2016 12:01 PM
To: Credible Education
Subject: Credible Care App - New Versions Available Now!

CREDIBLE

Behavioral Health Software



CREDIBLE CARE APP

New Versions Available Now!

DEAR PARTNER,

New versions of the Credible Care for iOS and Android are now available!

Special note: Once you have downloaded and installed the new version of Credible Care, please be certain to log in while **Connected** before attempting to use it while **Disconnected**. This is necessary to enable some additional behind-the-scenes security features.

What's New in Credible Care 1.8 for iOS

Agenda View: The Employee Schedule on the dashboard can now be switched to an agenda view that displays all appointments in a list format instead of time blocks. Partners that often use short or overlapping appointments will benefit most from this display mode. To toggle the display mode, tap the new Agenda View icon below the month calendar.

Client Schedule: A new link has been added to the Client Details page allowing users to view the full schedule for that client. This schedule displays all events for that client, regardless of the employee is assigned to the visit. This page can also be used to add a new schedule item for the client.

Employee Messaging: Partners who use Employee Messaging can now send and receive messages directly from Credible Care. Users logging in with a connection will have access to new and read messages from the past 14 days. To see the new Messages icon in the header, employees must have Credible Employee Messaging enabled in their Employee Config.

Auto-logout Timer: Auto-logout has been updated to activate after five minutes, instead of immediately. A reminder notification will be displayed when the user's session is set to expire in 1 minute. Note: The first time v1.8 is opened, users will be prompted to allow notifications; the user must have notifications enabled to receive the one-minute warning.

Additional interface enhancements and minor corrections are also included in this upgrade.

What's New in Credible Care 1.2 for Android

Agenda View: The Employee Schedule on the dashboard can now be switched to an agenda view that displays all appointments in a list format instead of time blocks. Partners that often use short or overlapping appointments will benefit most from this display mode. To toggle the display mode, tap the new Agenda View icon below the month calendar.

Employee Messaging: Partners who use Employee Messaging can now send and receive messages directly from Credible Care. Users logging in with a connection will have access to new and read messages from the past 14 days. To see the new Messages icon in the header, employees must have Credible Employee Messaging enabled in their Employee Config.

View Tx Plan: Users can now view clients' Tx Plans from the Client Details page.

Recent Visit PDFs: Users can now view PDFs for Recent Visits by tapping the completed visit in the Recent Visit panel on the dashboard. This is in addition to the existing option to display them from the Past Visits list on the Client Details page.

Hidden Questions: Credible Care for Android now supports hidden questions in Visit Forms.

Auto-logout Timer: Auto-logout has been updated to activate after five minutes, instead of immediately. A reminder notification will be displayed when the user's session is set to expire in 1

minute. Note: The first time v1.2 is opened, users will be prompted to allow notifications; the user must have notifications enabled to receive the one-minute warning.

Deleted Incomplete Visits: Credible Care now allows for successful visit uploads in situations where the incomplete visit associated with the schedule item has been deleted on the web. Note: Credible's best practice recommendation remains to not delete incomplete visits, so as to avoid losing any previously saved form data or signatures.

Edit and Delete Group Visits: Users can now edit or delete schedule items for group visits.

Save Sign and Submit Data: When a visit is closed without signing and submitting to the web, billing information and signatures are now automatically saved. Saved data can be used to submit the visit later, either from the Credible Care app, or via the web.

Saved Employee Signatures: Users now see their saved employee signature on the Sign and Submit page. This signature can still be cleared or overwritten, if required for the visit.

Additional interface enhancements and minor corrections are also included in this upgrade.

Special note: Once again, please be certain to log into the new version of Credible Care while **Connected** before attempting to use it while **Disconnected**. This is necessary to enable some additional behind-the-scenes security features.

Thank you for your continued Partnership, and we are excited to share these new Credible developments with your Agency.

Jaclyn O'Donnell

Executive Vice President

o. 301-652-9500 | f. 240-744-3086

e. jaclyn.o'donnell@credibleinc.com | www.credibleinc.com

Mission: Improve the quality of care and lives in Behavioral Health
for clients, families, providers and management.

301.652.9500 | info@credibleinc.com | www.credibleinc.com

This communication is proprietary and confidential to Credible and its Partners. No part of this document may be disclosed to a third party or published externally without prior consent of Credible Behavioral Health, Inc.