Credible Care for iOS Best Practices

DEAR CREDIBLE,

The Credible Care for iOS mobile solution provides you with an easy to use method for extending your Agency's reach into the community. For optimal results, please follow these Credible Best Practices.

- When Apple releases a new version of iOS, upgrade your device as soon as possible.
- Upgrade Credible Care whenever a new version is available.
- Sync Services often. If your device is stolen or destroyed before services have been synced, that data is lost.

- Use a passcode on your device. All stored Credible data is encrypted with AES 256kb, but each additional precaution improves the security of your clients' information.

Also, please note that Apple's built-in dictation tool is NOT HIPAA-compliant, and should not be used in conjunction with Credible Care.

Following these best practices will help ensure that your Agency maximizes the benefits of using Credible Care.

Thank you for your continued Partnership!

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Mission: Improve the quality of care and lives in Behavioral Health for clients, families, providers and management.

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