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To: Credible Documentation
Subject: Credible Payer and Billing News: February 2018

CREDIBLE

Behavioral Health Software



Credible Payer and Billing News: February 2018

DEAR CREDIBLE,

Welcome to February's listing of Payer and Billing News!

2018 has kicked off with a bang! Congratulations to Credible's 3 new states Live in Billing: West Virginia, Louisiana, and Maine. In addition to our three newest states, Credible has released the following Billing enhancements:

- **Primary Care Encounter Billing:** Institutional billing is now supported for primary care encounters on all four claim formats: CMS 1500/837P and CMS 1450/837I
- **835 Client Matching on SSN:** adds an additional matching criteria to support matching on SSN

- **Improved Sorting for CMS 1500s:** Staff are now able to batch paper claims by payer group and print them out sorted by payer and then by client.
- **Referring Provider:** Referring Provider data can now be populated in the Client's Episode allowing for different Referring Provider based on level of care.

Payer Announcements

Arkansas

- Medicaid will no longer provide paper checks after February 28, 2018. Providers must complete the EFT application process in order to prevent the suspension of your Medicaid Provider Number. Please see [this link](#) for more information.
- AR Medicaid is removing the RSPMI, LMHP, and SATS programming effective June 30, 2018 and transitioning to Outpatient Behavioral Health Program (OBH). OBH provides for 3 tiers of care including: clinic based, Home/Community Based, and Home/Community Based Therapeutic Communities or Residential Facilities. Remember, agencies must:
 - Become licensed as an OBH provider before providing services.
 - Configuration considerations and guidance are available on Credible Help at [this link](#); however, Partners are encouraged to reach out to AR Medicaid for the most up to date changes while agencies complete the transition period.

Arizona

- Targeted Investments Program (TI) which is designed to help providers develop clinical infrastructure to support the integration of physical and behavioral health care announced on February 20, 2018 that 515 participating locations spanning six different specialties have been accepted to participate. Please see [this link](#) for the list of TI Participants.

Pennsylvania

- Office of Developmental Programs (ODP) has proposed changes to the current Medicaid Waivers for recipients with I/DD. The changes shift the services provided to the community rather than in-facility care. Within the next two years, recipients residing in a licensed facility will only be able to receive community-based services up to 25% of their time per week. Utilization of the Overproduction Cap in the Billing Matrix and Advanced Visit Search will assist in the scrubbing of claims prior to submission.

Partner Update

Join us for Credible's 11th Annual Partner Conference! Credible's Billing and Financial subject matter experts will be providing over 30 training sessions on all aspects of Revenue Cycle Management, Industry trends, and Billing Configuration. Learn industry updates regarding Medicaid expansion projects and their impact on your state. If you have a billing issue that you just can't solve, sign up for Live Help and allow Credible's Billing Specialists to provide one-on-one support. If you have new billing or financial staff and want a robust training opportunity to improve your bottom line, consider the Credible Partner Conference as a quick and effective way

to maximize your staff's training as they learn how they too can obtain a 99% Clean Bill Rate utilizing Credible's best practice procedures. Register today while seats are still available!

Should you have any questions, please open a task ticket or contact a Partner Service Coordinator at 301-652-9500 for assistance.

Thank you for reading, and thank you for your Partnership!

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Mission: Improve the quality of care and lives in Behavioral Health
for clients, families, providers and management.

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